



CQL | The Council on
Quality and Leadership

PERSON-CENTERED EXCELLENCE

ACCREDITATION WITH DISTINCTION

Excellence in Action

- Four year term with one onsite visit and two offsite visits
- Ideal for organizations able to collect and utilize data via CQL certified trainers/ interviewers
- Builds on Basic Assurances®, Shared Values®, Personal Outcome Measures® and integrated quality management system
- Focused on engaging stakeholders in the development of a What Really Matters plan



Criteria to Achieve Accreditation

1 Initial Visit - Onsite

- CQL validation of Self Assessments and 100% compliance with Shared Values®, Basic Assurances® and implementing Personal Outcome Measures®
- Agency-led facilitation of Person-Centered Excellence stakeholders and What Really Matters plan development
- Commitment to submit Personal Outcome Measures® data yearly and implement Accreditation Partnership Agreement

2 Second Visit - Offsite

- All requirements of 'Initial Visit' met
- CQL validation of progress on What Really Matters plan shorter range goals

3 Third Visit - Offsite

- All requirements of 'Second Visit' met
- CQL validation of What Really Matters plan longer range goals
- Analysis of Personal Outcome Measures® data and plans to enhance integrated quality management