



## CQL'S TRAINER CERTIFICATION

Personal Outcome Measures® Trainer Certification helps your organization develop a culture of person-centeredness. Not only do you benefit by having in-house “experts” available for year round training, other members of your staff receive hands-on training with CQL consultants. And the 15 days of on-site training and consultation are just the beginning of the support provided by CQL.

Each step of the Trainer Certification process builds upon the skills mastered in the previous step. The steps allow you to develop your expertise in the application of Personal Outcome Measures®.

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### Step One: Introduction to the Personal Outcome Measures®

Participate in a four-day Assessment Workshop — an introduction to the process of meeting with and talking to people using the Personal Outcome Measures®.

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### Step Two: Observation

Observe the CQL trainer conducting a four-day Assessment Workshop to become familiar with the logistics and skills required to coach other participants through the assessment process.

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### Step Three: Reliability Assessment

Conduct an interview and follow-up, while CQL staff observes, to demonstrate how you make determinations about the outcomes independently. The criteria for certification is at least 85% agreement with the CQL staff's decisions about the Personal Outcomes.

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### Step Four: Conduct the Training for Certification

Deliver the four-day Assessment Workshop in your organization, with CQL staff providing coaching, monitoring and evaluation for certification.

Certified Trainers are qualified to conduct the *Personal Outcome Measures®* Assessment Workshop for their organization's staff.

“The purpose of this training is to focus on person directed goals and outcomes: How can we . . . increase the quality of life for the persons we support? How can we identify, evaluate, track, and use data we have to develop meaningful programs and goals that are driven by the wishes, hopes, desires and goals of the individual being supported?”

For additional information, please contact:

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