



CQL Outreach Team

Ligas Consent Decree
Illinois

Project Manager

Cathy Yadamec serves as the Project Manager and is responsible for the overall development, implementation and evaluation of the outreach efforts. Cathy brings 30 plus years experience in public and private agencies, including CQL to support people in living the life they choose, support organizations to learn about what is important to people, the organization and community and to develop and implement strategies to improve the quality of services and the quality of life for people. Prior to joining CQL in June 2013 as the Project Manager, Cathy used The Personal Outcome Measures® for planning and quality assurance/improvement. Cathy has developed, implemented and administered programs for children and adults of all ages.

Cathy has a BS and MS in Education.

Outreach Coordinator

Cate Adelman will serve as the project's Outreach Coordinator, and is responsible for the management of outreach activities. Cate will make the initial contact with individuals and their guardians, schedule meetings with individuals, guardians and Outreach Specialists, as well as facilitating some meetings with people or their guardians herself. Cate is a strong advocate supporting people to gain skills and knowledge about their rights and opportunities to live the life they choose.

Cate comes to CQL with 35 years of professional and life experiences and has a BA in Management and Education in Allied Health. Her most recent experience was as the Advocate and Quality Assurance Specialist with Kreider Services in Dixon, Illinois. She was responsible for protecting and promoting rights for people and families, teaching advocacy, and investigating allegations of mistreatment. She was also responsible for ensuring programs met licensure and accreditation standards, developing policies and procedures, and performing program evaluation activities such as assessing satisfaction with services.

Outreach Specialists

The following people will be working as Outreach Specialists providing information to people and their guardians, as applicable, about the *Ligas* Consent Decree, the rights of potential *Ligas* class member, and options for services. The Outreach Specialists will use CQL's Personal

Outcomes Screening Tool (POST) to explore how things are going for people in achieving their personal outcomes, and to support service planning.

Anne Buechner currently works for CQL and is experienced in the use of the Personal Outcome Measures as a tool to focus people, organizations and systems on change efforts. Anne's work as a change agent within CQL and private and public agencies demonstrates her mission in championing human rights. Focusing on improved quality of life for all people, grounds her in practical applications for individual and community enhancements. For over 25 years, this mission has spurred her forward in working nationally and internationally across multiple fields positively impacting lives for people with disabilities and with disadvantaged or at risk children and adults. Fluent in English and Spanish, Anne's an experienced international speaker and trainer in theory and practice. Both her personal and professional ethos are supported by her dedication and include her Masters of Arts degree in International Human Rights and Conflict Management.

Anne has a BA and a MA in International Human Rights and Conflict Management.

Mike Haring brings almost 30 years of experience in the field of disabilities. He has a variety of experiences including: leadership in state and private organizations, designing and implementing programs for people with intellectual and developmental disabilities in North Dakota; quality enhancement consultation and accreditation of agencies through CQL; and extensive knowledge of the use of technology in the support of people with disabilities. Mike is experienced with the Personal Outcome Measures®.

Mike has a BA in Psychology and a MA in Counseling and Guidance.

Ione Johnson brings a wealth of professional and personal experience in promoting integrated and comprehensive quality management systems. In her many roles with Bethesda Community Services, Ione has work has focused on supporting people with disabilities to be contributing members of committees to enrich services and influence change and establishing systems and practices to enable people receiving services to be organizational leader. Ione is a certified Personal Outcome Measures® Trainer and Interviewer and certified Basic Assurances Reviewer.

Ione has a BS in Human Resources.

Mona McGee has over 10 years of experience in the field of Human Services Leadership including administrator of a national organization espoused to CQL's Basic Assurances and Personal Outcome Measures®. Mona currently serves as an Assistant Professor at Bellevue University responsible for the supervising staff, designing and implementing curriculum, and maintaining specialized accreditation and endorsements. Mona also serves as the Governmental Relations Consultant for ANCOR (American Network of Community Options and Resources) to support the National Advocacy Campaign, conduct research for the direct

support professional wage study and make recommendations regarding public policy in the area of intellectual and developmental disabilities. Mona is fluent in Spanish and Portuguese.

Mona has earned a BS and MS in Community Counseling and a Ph.D. in Adult Education-Human and Community Resource Development.

Audrey L. McShan has worked in the state of Alabama in different roles all focused on providing and measuring services based on the principles of person centered thinking. In Audrey's current role she leads the Certification Team. The Certification Team uses Personal Outcome Measures® and principles in evaluating community provider agencies in adhering to regulations. She currently works for CQL and is a certified Personal Outcome Measures® Interviewer and Facilitator.

Audrey has a BA in Psychology and a MA in Clinical Psychology.

Christine Norris brings 30 years of expertise in supporting people to overcome addiction, leading change efforts at the Tiffin Developmental Center in Ohio and promoting quality of life and quality of services through CQL. Chris has extensive experience and knowledge of the Personal Outcome Measures®, Basic Assurances and Person Centered Excellence Accreditation.

Chris has a Bachelor of Science in Social Work (BSW) and a Master of Science in Organization Development (MOD).

Robin Shaw has worked part-time during the past 18 years for The Council on Quality and Leadership (CQL), where she continues to love Personal Outcome Measures, having seen them applied during one of the initial pilots in the early '90s. She is a retired, 30 year public servant with the State of Texas, following a rewarding career with the Department of Aging and Disability Services. A lifelong professional student, she is nearing completion of a 128 hour program in Executive/Personal Coaching and currently coaches several people as she learns. Robin is a Licensed Psychological Associate in Texas, a Certified Health Care Professional with the Healthcare Quality Certification Board, and maintains longtime membership with the American Psychological Association and Institute of Internal Auditors.

Robin has Masters Degrees in Psychology, Management/Human Relations and Business Administration.

Denise Poston Stahl is currently working for CQL as a Certified Quality Analyst Trainer and has experience with the Personal Outcome Measures®. Denise is the Director of an organization that provides holistic quality of life services for a man with autism in Kansas. She has many years of experience as a national speaker and author. Most recently Denise coordinated and directed a grant at the Kansas University Center on Developmental Disabilities by the Women's Educational Equity Act (WEEA) to develop a curriculum for women with disabilities, recruiting

students, collaborating with participating schools and teachers, assisting in job development and data collection, analysis and reporting.

Denise has a BA in Combination Social Science, MS in Adult and Continuing Education and Ph.D. in Special Education—Families and Disabilities.

Dave Piotrowski brings 37 years of experience supporting people with intellectual and developmental disabilities. He has served in many roles while working at Howe Developmental Center including being responsible for staff development and training, investigations of allegations of abuse, neglect or other mistreatment, and quality improvement. He was responsible for licensure, certification and accreditation. He served as the family liaison and transition coordinator for the University of Illinois as people moved from state operated developmental programs to other living arrangements. He currently serves as a federal contract surveyor for ICF/IDDs in the United States, excluding Illinois.

Dave has a BA in Speech Pathology and a MA in Communication Science.

Dana H. Scott brings 16 years of experience working the field of disabilities in Tennessee and Virginia. She has provided services to people with intellectual and developmental disabilities moving from state operated congregate settings to personalized supports within the community. For the past year she has been teaching Personal Outcome Measures® to service providers and employees of the Department of Intellectual and Developmental Disabilities in Tennessee. She is certified as a Personal Outcome Measures® Trainer and Interviewer and Basic Assurances Reviewer by CQL.

Dana has a BS in Counseling and MS in Psychology.

Susan Striar May has worked for CQL for more than 30 years contributing in many valued ways as Quality Enhancement Specialist and leader in the field. She has supported agencies to learn and grow using CQL's accreditation processes and resources and her personal experiences. She has expertise in using the Personal Outcome Measures® to learn about people, organizations and systems and make changes to improve the quality of life for people and the quality of services for the organization and systems. She currently works for CQL and serves as a board member for The Arc of The Three Rivers in West Virginia.

Susan has a BS in Elementary Education and Behavioral Science and a MA in Special Education.

Martha Thompson began work with CQL in the last year after serving for 25 years in a leadership role at a CQL-accredited agency in North Carolina. The agency successfully developed and sustained implementation of integrated community supports to people with developmental or intellectual disabilities, worked with the state of North Carolina and the Special Master to provide quality services to *Thomas S* class members, and developed comprehensive supports for people who were deaf and/or blind. Martha has used the Personal

Outcome Measures® and Quality Measures 2005® to evaluate the quality of life and quality of services provided by her agency in North Carolina. She now teaches others to use CQL's quality enhancement strategies in her work with CQL.

Martha has an AA in Business Administration and a BA in Psychology.