

# Robert Garcia

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## PROFESSIONAL SUMMARY

I am a dedicated professional transitioning into the IT field who is highly motivated and versatile. I am an adaptive learner and a good team member with a sharp eye for details who can quickly and positively adapt to challenging situations.

## EDUCATION

**New Apprenticeship**, (Bootcamp) ServiceNow, Remote

June 2022 – Present

**DeVry University**, Computer Information Systems (Web Development), Phoenix, Arizona

Bachelor of Science Degree, 36 credits to completion

2009 – 2010

**AI Colins Graphic Design School**, Visual Communications, Tempe, Arizona

Associate of Arts Degree

1996 – 1998

## CERTIFICATIONS

**Web Developer Bootcamp**, Udemy, Certificate of Completion 2019

## TECHNICAL SKILLS

- HTML5
- CSS3
- JavaScript
- Git/Git Hub
- Bootstrap
- jQuery
- Node.js
- Photoshop

## PROFESSIONAL EXPERIENCE

**Specimen Accessioner**, LabCorp, Phoenix, Arizona

March 2020 – April 2022

- Prepared and ensured accurate processing of biological specimens for laboratory testing
- Meet key production metrics and quality measures to ensure timely and accurate results
- Entered patient information into the computer system for tracking purposes
- Resolved and documented problem specimens

**Logistics Associate**, Banner Health, Phoenix, Arizona

September 2018 – February 2019

- Assisted with filling supply and equipment requisitions
- Issued and received supplies
- Picked up and decontaminate patient equipment
- Completed appropriate documents and entered data into the Materials Management Inventory System
- Provided customer service to Materials Management customers and assisted staff and customers with supply inquiries