

Robert Escario

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SOFTWARE SOLUTIONS MANAGER / PRODUCT OWNER / TECH LEAD

- More than 20 years of solid technical experience in all phases of both agile and waterfall software development lifecycle.
- More than 12 years of experience in Ruby on Rails development.
- Possesses ability to prioritize, delegate, control administrative workflow to manage projects.
- Excellent interpersonal skills, excellent verbal and written communication skills; Effectively communicates business concepts to developers as well as technical concepts to clients and stakeholders.
- Analytical and applies strategic thinking in problem solving, results oriented, with excellent organizational leadership, has ability to collaborate specially in decision making, always excited to learn new things, with customer needs first attitude in designing relevant and high-quality technical solutions.
- Passionate in coding and reviewing code and making sure all solutions met architectural requirements before deployment.

AREAS OF EXPERTISE

- Ruby on Rails, Java, PHP, C, C++, C#
- jQuery, JavaScript, CSS, HTML
- PostgreSQL, MS SQL SERVER, MySQL, Oracle, Redis, PostGIS
- Web API, Restful API, Web Services
- Familiarity in networking components and protocols – HTTP, HTTPS, FTP, DNS, TLS Certificates, Load balancers, RDP, SAMBA
- SOAP, JSON, XML, XSD, XAML, YAML
- Jira, Trello, GitHub, GitLab, SVN
- AWS – S3, EC2, SES, SNS, KMS, RDS, ElastiCache, ECS, SessionManager, GuardDuty
- Linux, Windows and MacOS

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PROFESSIONAL EXPERIENCE

Software Solutions Manager / Product Owner / Tech Lead **March 2011 – Present**
Cybersoft Content Services, Inc. – PHILIPPINES (Ruby on Rails, C#, REST API, PostgreSQL, Angular, Node JS, JIRA, Ansible)

- Designed and lead development of **SafeboxIQ**, a document management and workflow tracking system for Mortgage companies in U.S. This system provides these companies with paperless, more efficient and more secure operation
- Developed complex applications and updates throughout SDLC, including gathering and analyzing business requirements, developing technical specifications, planning, coding, reviewing and deploying them
- Developed internal systems that improved productivity and accuracy of our production personnel by more than 300%
- Managed cross functional teams of Ruby on Rails developers, .NET developers and data engineers using SCRUM methodology

Technical Manager / Senior Software Engineer **Jan 2008 – March 2011**
Cybersoft (Beijing) Information Technologies, Inc – CHINA (Ruby on Rails, Java, WEB API, PostgreSQL, PostGIS, ExtJS, Capistrano)

- One of the lead engineers who developed a Call Center UI for a multilingual call center service (**YouZhu**)
- Designed and developed data management modules for processing local data for foreign content. Administered process of data cleansing done by different teams
- Interfaced with Russian engineers of partner company to develop USSD applications over their platform
- Lead development of USSD applications, a mobile technology giving the user menus to choose from or reply to on their mobile phones but using USSD protocol instead of SMS protocol
- Managed teams of Chinese developers and Filipino GIS experts to develop a geocoding system that determines the geographic coordinates of establishments given their Chinese addresses
- One of the lead engineers that designed and developed a website called **diychina.travel**. This allows tourists to know about interesting places in China and enables them to create an itinerary for their trip.

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MIS Department Head

Oct 2005 – Jan 2008

Total Transcriptions Solutions, Inc. – PHILIPPINES (Java, C#, ASP.NET, MS SQL, MySQL, WEB Services)

- Initiated and directed the design and development of process automations and tracking system for monitoring internal productivity
- Using Java, developed **eTTSI** – an online training suite for Medical Transcription where users can learn at their own pace. Embedded audio player that plays encrypted voice files and has foot pedal support. Admins were able to create new products and upload training materials for them. Recognized by the e-Services Awards as Most Outstanding Consumer Application of the Year for 2008 and 2010
- Supervised development team, allocating tasks to effectively utilize available skills and resources, review codes, give performance feedbacks, and create status reports.

Senior Programmer

Feb 2002 – Oct 2005

Knowledge Systems Developers, Inc. – PHILIPPINES (ColdFusion, Visual Fox Pro 9.0, MySQL)

- Developed an internal system that monitors production workflow using ColdFusion and MySQL
- Developed an accounting system using Visual FoxPro.

EDUCATION

Undergraduate degree in Geodetic Engineering (Bachelor of Science in Geodetic 1995 – 2006)
University of the Philippines Diliman, Philippines