

Robert Hollands

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EDUCATION

Augusta University , Augusta, Georgia <i>Bachelor of Science in Cyber Security</i>	Dec 2025
Relevant Coursework: Cyber Network Defense and Countermeasures, Digital Forensics, Scripting and Automation, and Enterprise System Architecture.	

CERTIFICATIONS

CompTIA CySA+, CompTIA Security+, Jamf 200

EXPERIENCE

Information Security Analyst at TaxSlayer LLC , Augusta, Georgia	Sep 2025 - Present
<ul style="list-style-type: none">• Sole acting analyst responsible for security alerts, incident response, and remediation across CrowdStrike, Microsoft Defender, Netskope, and FortiDLP.• Primary point of contact and platform owner for MDM operations; maintain Jamf Pro and Intune while supporting security controls, compliance policies, configuration profiles, and endpoint hardening.• Review CSPM alerts for Azure resources such as NSGs, Kubernetes clusters, VMs, and VM scale sets; partnered with DevOps to remediate misconfigurations after verification.• Implement and update ticket automation trigger logic utilizing SOAR workflows within CrowdStrike.• Responsible for vulnerability management for over 5000 endpoints.• Validate and reproduce Bugcrowd vulnerability submissions, assess impact, severity, and drive fixes through QA and Development.	

Help Desk Engineer at TaxSlayer LLC , Augusta, Georgia	Sep 2024 - Sep 2025
<ul style="list-style-type: none">• Administered enterprise endpoint management with Microsoft Intune, Jamf Pro, and ConnectWise Automate; responsible for security patches, compliance policies, configuration profiles, and scripts.• Developed and deployed custom ADMX templates to automate BIOS updates, reducing Tier 1 patching tickets and pulling compliance to 100%.• Updated legacy Bash and PowerShell scripts deployed through MDM platforms.• Automated user onboarding/offboarding for 200+ seasonal staff with PowerShell, integrating Entra ID group assignment, E5 license provisioning, KnowBe4 training, and secure password distribution.• Created AD attribute workflow triggering KnowBe4 training deployment eliminating manual assignment.• Configured and maintained Entra ID SSO integrations for SaaS applications, including rotating AD/Azure AD hybrid sync certificates.	

PROJECT EXPERIENCE

Hack The Box Pro Lab Dante	Dec 2025
<ul style="list-style-type: none">• Compromised 14 machines in a simulated enterprise network through scoped web application and infrastructure attacks.• Used Burp Suite, custom PHP payloads, and WordPress exploitation to obtain initial footholds.• Leveraged SSH dynamic port forwarding, proxychains, and nmap to pivot into internal subnets, enumerate services, and map attack paths.	

ePortfolio	Apr 2024 - Present
<ul style="list-style-type: none">• Develop and maintain a custom ePortfolio hosted on GitHub Pages, secured with tailored Cloudflare WAF and a contact form page integrating a spam filter check with Formspree.	

Azure Home lab	Dec 2024 - Present
<ul style="list-style-type: none">• Built an Azure web tier with VM Scale Sets behind a Load Balancer via Azure CLI.• Configured Azure AI Vision to classify and tag images from custom datasets; automated requests and result parsing through PowerShell using the REST API.• Deployed a web server VM and SQL Server VM configured with recurring database backups reducing data loss risk.	

Python-based Web Scraper	Nov 2023
<ul style="list-style-type: none">• Developed a Python-based web scraper to extract advertisement data from a targeted website, ensuring compliance by analyzing robots.txt directives before collection.	

PLATFORM EXPERIENCE & LANGUAGE EXPERIENCE

Languages: PowerShell, Python, JavaScript, HTML, Bash, SQL, KQL, CQL, PHP, C#

Platforms: Jamf, Tines, Bugcrowd, Microsoft Defender, CrowdStrike, Docker, Azure/Entra, Intune, Jira, Netskope, Zscaler, Drata, Grip, Seraphic, Axonius, Asana, Abnormal Security, FortiDLP, Microsoft 365 Admin Center, Azure DevOps, Purview