Robert Hollands

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EDUCATION

Augusta University, Augusta, Georgia   Dec 2025
Bachelor of Science in Cyber Security
Relevant Coursework: Cyber Network Defense and Countermeasures, Digital Forensics, Scripting and Automation, and Enterprise System Architecture.

CERTIFICATIONS

CompTIA CySA+, CompTIA Security+, Jamf 200

PROGRAMMING LANGUAGES EXPERIENCE

PowerShell, Python, JavaScript, HTML, Bash, SQL, KQL, CQL, PHP, C#

EXPERIENCE

Information Security Analyst at TaxSlayer LLC, Augusta, Georgia   Sep 2025 - Present
- Take ownership of alerts, scope impact, quarantine devices, document evidence, and close remediation across CrowdStrike, Microsoft Defender, Netskope, FortiDLP, and Abnormal Security.
- Partner with engineering to roll out Seraphic and Netskope ZTNA through Jamf and Intune. Created browser controls that block risky extensions, downloads, file URLs, and malicious JavaScript.
- Review CSPM alerts for Azure resources such as NSGs, Kubernetes clusters, VMs, and VM scale sets; partnered with DevOps to remediate misconfigurations after verification.
- Optimized and implemented ticket automation trigger logic utilizing SOAR workflows within CrowdStrike.
- Responsible for vulnerability management for over 5000 endpoints.

Help Desk Engineer at TaxSlayer LLC, Augusta, Georgia   Sep 2024 - Sep 2025
- Administer enterprise endpoint management with Microsoft Intune, Jamf Pro, and ConnectWise Automate; responsible for security patches, compliance policies, configuration profiles, and scripts.
- Developed and deployed custom ADMX templates to automate BIOS updates, reducing Tier 1 patching tickets and improving compliance.
- Updated legacy Bash and PowerShell scripts deployed through MDM platforms.
- Automated user onboarding/offboarding for 200+ seasonal staff with PowerShell, integrating Entra ID group assignment, E5 license provisioning, KnowBe4 training, and secure password distribution.
- Created AD attribute workflow triggering KnowBe4 training deployment eliminating manual assignment.
- Configure SSO integrations for SaaS platforms via Entra.

PROJECT EXPERIENCE

Hack The Box Pro Lab Dante   Dec 2025
- Compromised 14 machines in a simulated enterprise network through scoped web application and infrastructure attacks.
- Used Burp Suite, custom PHP payloads, and WordPress/Webmin exploitation to obtain initial footholds.
- Leveraged SSH dynamic port forwarding, proxychains, and nmap to pivot into internal subnets, enumerate services, and map attack paths.

ePortfolio   Apr 2024 - Present
- Developed and maintain a custom ePortfolio hosted on GitHub Pages, secured with tailored Cloudflare WAF and a contact form page integrating a spam filter check with Formspree.

Azure Home lab   Dec 2024 - Present
- Built an Azure web tier with VM Scale Sets behind a Load Balancer via Azure CLI.
- Configured Azure AI Vision to classify and tag images from custom datasets; automated requests and result parsing through PowerShell using the REST API.
- Deployed a web server VM and SQL Server VM configured with recurring database backups reducing data loss risk.

Python-based Web Scraper   Nov 2023
- Developed a Python-based web scraper to extract advertisement data from a targeted website, ensuring compliance by analyzing robots.txt directives before collection.

ADDITIONAL SKILLS & INTERESTS

Automation, Cloud Security, Vulnerability Analysis, Vulnerability Management, Exploitation Analysis, Web Exploitation, Scripting, MDM Administration, Playbook Development, Capture The Flag, Hack The Box