

# Robert Hollands

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## EDUCATION

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**Augusta University**, Augusta, Georgia  
*Bachelor of Science in Cyber Security*

Dec 2025

**Relevant Coursework:** Cyber Network Defense and Countermeasures, Digital Forensics, Scripting and Automation, and Enterprise System Architecture.

## CERTIFICATIONS

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CompTIA CySA+, CompTIA Security+, Jamf 200

## PROGRAMMING LANGUAGES EXPERIENCE

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PowerShell, Python, JavaScript, HTML, Bash, SQL, KQL, CQL, PHP, C#

## EXPERIENCE

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**Information Security Analyst at TaxSlayer LLC**, Augusta, Georgia Sep 2025 - Present

- Take ownership of alerts, scope impact, quarantine devices, document evidence, and close remediation across CrowdStrike, Microsoft Defender, Netskope, FortiDLP, and Abnormal Security.
- Partner with engineering to roll out Seraphic and Netskope ZTNA through Jamf and Intune. Created browser controls that block risky extensions, downloads, file URLs, and malicious JavaScript.
- Review CSPM alerts for Azure resources such as NSGs, Kubernetes clusters, VMs, and VM scale sets; partnered with DevOps to remediate misconfigurations after verification.
- Optimized and implemented ticket automation trigger logic utilizing SOAR workflows within CrowdStrike.

**Help Desk Engineer at TaxSlayer LLC**, Augusta, Georgia Sep 2024 - Sep 2025

- Administer enterprise endpoint management with Microsoft Intune, Jamf Pro, and ConnectWise Automate; responsible for security patches, compliance policies, configuration profiles, and scripts.
- Developed and deployed custom ADMX templates to automate BIOS updates, reducing Tier 1 patching tickets and improving compliance.
- Updated legacy Bash and PowerShell scripts deployed through MDM platforms.
- Automated user onboarding/offboarding for 200+ seasonal staff with PowerShell, integrating Entra ID group assignment, E5 license provisioning, KnowBe4 training, and secure password distribution.
- Created AD attribute workflow triggering KnowBe4 training deployment eliminating manual assignment.
- Configure SSO integrations for SaaS platforms via Entra.

## PROJECT EXPERIENCE

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**Hack The Box Pro Labs Dante** Dec 2025

- Compromised 17 machines in a simulated enterprise network through scoped web application and infrastructure attacks.
- Used Burp Suite, custom PHP payloads, and WordPress/Webmin exploitation to obtain initial footholds.
- Leveraged SSH dynamic port forwarding, proxychains, and nmap to pivot into internal subnets, enumerate services, and map attack paths.

**ePortfolio** Apr 2024 - Present

- Developed and maintain a custom ePortfolio hosted on GitHub Pages, secured with tailored Cloudflare WAF and a contact form page integrating a spam filter check with Formspree.

**Azure Home lab** Dec 2024 - Present

- Built an Azure web tier with VM Scale Sets behind a Load Balancer via Azure CLI.
- Configured Azure AI Vision to classify and tag images from custom datasets; automated requests and result parsing through PowerShell using the REST API.
- Deployed a web server VM and SQL Server VM configured with recurring database backups reducing data loss risk.

**Python-based Web Scraper** Nov 2023

- Developed a Python-based web scraper to extract advertisement data from a targeted website, ensuring compliance by analyzing robots.txt directives before collection.

## ADDITIONAL SKILLS & INTERESTS

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Automation, Cloud Security, Vulnerability Analysis, Vulnerability Management, Exploitation Analysis, Web Exploitation, Scripting, MDM Administration, Playbook Development, Capture The Flag, Hack The Box