

Robert Hostetler

Recent Experience

Atos

October 2014 to Present

- Provide IT Outsourcing solutions to Fortune 500 scale clients who need solution architecture, proactive maintenance, configuration, patching, and incident identification and resolution for their SharePoint On-Premises or Online (as part of Office 365) environments. Designs environments for optimal use and performance based on client's requirements. Plan out the entire environment from server and network layout to how services are going to be load balanced.
- Architect and Administrator over the following Office 365 components: OneDrive for Business, SharePoint Online, Yammer.
- Written project proposals for components of Office 365 that at the time of writing, were not activated by the client. Includes Azure for hosting custom SharePoint Add-ins, Flow, PowerApps, Power BI, Project Online, Stream, and Teams.
- Configuring and administering multi-server, enterprise-class SharePoint On-Premises farms to ensure day-to-day running. Take care of patching, ensuring uptime, monitoring and tuning performance, and server maintenance.
- Performed under deadline as member of a quick-response team that are farm admins and server admins, with the access required via Microsoft Remote Desktop to make any change in the environment which may be needed to fix certain issues.
- Local liaison of a globally distributed SharePoint Architecture and Support team to a Fortune 500 client.
- Led daily hand off meeting between the first and second shifts so the next shift would be better prepared for their work day and to help ensure the SLAs attached to the SharePoint environment were met.
- Cross trained teammates on SLA expectations to help ensure that they were consistently met.
- Preparation of technical documentation.

Parkview Health

November 2006 to March 2014

- Technical lead on the implementation of the SharePoint 2007 iterations of parkview.com (general information about the organization), parkviewtotalhealth.com (information regarding the Signature Care PPO network, Occupational Health, Employee Assistance, and Workplace Wellness service lines), and the corporate extranet. Technical lead on the implementation of the SharePoint 2010 iteration of the Community Connect Extranet. Collaborated with a team of developers, designers, and project managers on utilizing the software development lifecycle to assist with improving productivity and quality.
- Utilized the following tools regarding managing SharePoint: STSADM command-line tool, IIS, and Central Administration for the overall SharePoint environment. SQL Server for creating custom reports. SharePoint Designer for custom workflows. InfoPath for custom forms. Citrix Receiver, Microsoft Remote Desktop, VMware vSphere, VPN, and Dell vWorkspace for remote access.
- Utilized the Waterfall model of the Software Development Lifecycle for being stewards of the systems that we maintained. Was involved in all of the phases, including: requirements analysis, software design, implementation, testing, integration, deployment, and maintenance.
- Due to being in a healthcare environment, the web team as a whole was on call 24/7/365 with responsibility of being the primary person on call rotating from one co-worker to another every week.
- Designed, developed, implemented, and supported custom web applications with ASP.NET and either a SQL Server or Oracle database. These types of applications were used when the requirements made the following a priority: speed, stability, smaller footprint, greater flexibility with designing the user interface, supporting a wider variety of devices, and unique and custom functionality.
- Coordinated with Executive Assistants, Parkview Health leadership, an Active Directory Administrator, and a Citrix XenApp Administrator on the creation of a Board of Directors portal.
- Provided training, guides, and support to co-workers on using items in my department's service catalog.

Drayton, Drayton & Lamar, Inc.

February 2006 to November 2006

- Operated as a contractor for the U.S. Department of Housing and Urban Development. Required to successfully pass a U.S. Government background investigation (via Standard Form 85P, Questionnaire for Public Trust Positions)
- Retouched photographs and graphics, designed and developed animations, and updated content on www.hud.gov and the department's intranet site.

Education

Purdue University

August 1998 to May 2003

- Bachelor's Degree: Computer Graphics Technology - Computer Animation/Interactive Multimedia, May 2003
- Honors: Semester Honors: Fall 1998, Spring 2000, Fall 2002, Spring 2003
- Dean's List: Fall 1998, Spring 1999, Spring 2000
- Member of Golden Key International Honour Society

Skills

- **Open Web Platform Development Languages:** CSS, HTML, JavaScript, XML
- **Microsoft Office Suite:** Access, Excel, InfoPath, Office 365 Administration Center, OneDrive for Business, Outlook, Power BI, PowerPoint, Project, SharePoint Designer, Skype for Business, Teams, Visio, Word
- **Microsoft based Enterprise Web Solutions:** ASP Classic, ASP.NET Web Forms (VB & C#), Azure, IIS, InfoPath, Office 365, SharePoint, SQL Server, Team Foundation Server, Visual Source Safe, Visual Studio, Windows Server
- **Other Technologies:** Acrobat, Android, Dreamweaver, iOS, macOS, Oracle Database, Photoshop, Slack, Windows