

WORK EXPERIENCE

DoorDash

November 2017 - Present

Manager, Special Operations

Indianapolis, IN

- Led multi-million dollar initiative to jumpstart lagging operational performance in strategic markets across North America through quality improvements, new merchant partnerships, and consumer acquisition efforts
- Developed desktop and web applications for process automation and operations improvement tools
 - Ex. – Automated calling app for driver acquisition, web scrapers for competitive intelligence, Slack weather bot for demand prediction, API integrations for internal tool streamlining
- Redesigned processes for measuring merchant selection and created an end-to-end, automated solution for quickly improving selection in newly launched markets
- Built content and documentation for new internal training and development program for all new hires and led rollout of the program

DoorDash

November 2015 – November 2017

Strategy & Operations Manager

Indianapolis, IN

- Managed all aspects of Midwest market execution including operations, marketing, sales, customer relations, account management, and business development
- Created company-wide data visualization dashboards in ChartIO to track key performance indicators
- Analyzed customer and driver acquisition efficiency using Amplitude and built supply-demand prediction tool for marketplace balancing

Eli Lilly and Company

January 2015 – November 2015

Engineer

Indianapolis, IN

- Supplied operational and technical support to contract manufacturers through root-cause investigation and change management protocols
- Authored detailed technical reports for new product FDA submissions including biocompatibility testing

EDUCATION

Harvard Business School

Expected May 2020

M.B.A.

Cambridge, MA

- One of 100 accepted into 2+2 deferred admissions program

Harvard University – The Graduate School of Arts & Sciences

Expected May 2020

M.S. in Engineering Sciences, focus in Computer Science

Cambridge, MA

- One of 30 accepted into inaugural cohort of MS/MBA joint degree program

Purdue University

December 2014

B.S. in Mechanical Engineering

West Lafayette, IN

- 3.4 / 4.0 GPA
- Full tuition and fees paid by Lilly Endowment Community Scholarship
- Member of Purdue Engineering Student Council

SKILLS

- **Engineering Skills:** Web development; Python (Django, Flask, pandas, scikit-learn); JavaScript (Node, React); SQL (PostgreSQL, MySQL); NoSQL (MongoDB), Amazon Web Services (S3, EC2, Redshift, Lambda); Redis; Docker; Elasticsearch; Memcached; Data analytics; Excel; Product development; Manufacturing
- **Business Skills:** Strategic planning; Operations management; Process improvement; People management; Project management; Business development; Financial planning; Marketing strategy; Sales; Account management; Training and development