

User Flows for Sign In and Redirection for SuperHuman

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 This document is not a technical guide to the implementation, but rather a showcase of how the end-user will experience the flow. It, by design, doesn't cover all the technical details and what happens in the backend.

Various forms of signups / signins for users visiting superhuman.com

Existing Account	Auth Type	Click 1	Click 2	Click 3	Click 4
<p>▼ New SuperHuman Signup (without being an existing Grammarly, Coda or SHM account)</p>	▼ Email / Password	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	User is asked to enter password and click Sign In	Enter 6 to their Verificat
	▼ Google Sign-In	"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com	Redirect to Google, complete authentication and consent (authorization) steps on Google	Return to SuperHuman
	▼ Microsoft Sign-In	"Sign in" or "Sign Up" button on superhuman.com	Click on Microsoft social button on id.superhuman.com	Redirect to Microsoft, complete authentication and consent (authorization) steps on Microsoft	Return to SuperHuman
	▼ Apple Sign-In	"Sign in" or "Sign Up" button on superhuman.com	Click on Apple social button on id.superhuman.com	Redirect to Apple, complete authentication and consent (authorization) steps on Apple	Return to SuperHuman
	▼ SSO	Not Supported			
	▼ Magic Link / Passwordless	Not Supported			
	▼ Email / Password				

<p>▼ Existing Grammarly Account</p>	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a grammarly account, shows "Welcome back" screen and user clicks on "Continue with Grammarly"	Enter the grammar click Siç Email is out (tbd one-pag
	"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com	Redirect to Google, complete authentication and consent (authorization) steps on Google	Bridge § correlat in Coda Land in is correl Gramma
	<p>▼ Google Sign-In</p>		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com
			"Sign in" or "Sign Up" button on superhuman.com	Detection of it's a grammarly account and click on button "Continue with Grammarly"
			"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com
			"Sign in" or "Sign Up" button on superhuman.com	Redirect to Google, complete authentication and consent (authorization) steps on Google
	<p>▼ Facebook Sign-In</p>		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com
			"Sign in" or "Sign Up" button on superhuman.com	Detection of it's a grammarly account and click on button "Continue with Grammarly"
<p>▼ Microsoft Sign-In</p>	"Sign in" or "Sign Up" button on superhuman.com	Click on Microsoft social button on id.superhuman.com	Redirect to Microsoft, complete authentication and consent (authorization) steps on Microsoft	Land in is correl Gramma
<p>▼ Apple Sign-In</p>		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a grammarly account and click on button "Continue with Grammarly"
		"Sign in" or "Sign Up" button on superhuman.com	Click on Apple social button on id.superhuman.com	Redirect to Apple, complete authentication and consent (authorization) steps on Apple
<p>▼ SSO</p>	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a grammarly account and click on button "Continue with Grammarly"	Gramma account "Contin redirect SSO pa

		"Sign in" or "Sign Up" button on superhuman.com	User clicks on any of the social providers (Google, Apple or Microsoft)	Redirect to Social Provider, complete authentication and consent (authorization) steps on Social Provider	Authent social ai service attempt up via S Gracefu Welcom clicks on Gramma
▼ Existing Coda Account	▼ Email / Password	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a Coda account, shows "Welcome back" screen and user clicks on "Continue with Coda"	User lar page. T email ac passwo Out of s prefilled resourc currentl
		"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com	Redirect to Google, complete authentication and consent (authorization) steps on Google	Bridge § correlat in Gram User lar account existing implicitl
▼ Google Sign-In		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a Coda account and click on button "Continue with Coda"	User na with not on goog again Out of s Contin directly Oct 29
		"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com	Redirect to Google, complete authentication and consent (authorization) steps on Google	Bridge § correlat in Gram Land in is correl Gramma
▼ Microsoft Sign-In		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a Coda account and click on button "Continue with Coda"	User na clicks on and sign Out of s Contin directly Oct 29
		"Sign in" or "Sign Up" button on superhuman.com	Click on Microsoft social button on id.superhuman.com	Redirect to Microsoft, complete authentication and consent (authorization) steps on Microsoft	Bridge § correlat in Gram Land in is correl Gramma

	▼ Apple Sign-In	"Sign in" or "Sign Up" button on superhuman.com	Click on Apple social button on id.superhuman.com	Redirect to Apple, complete authentication and consent (authorization) steps on Apple	Bridge § correlates Grammatical Land in is correlated Grammar
	▼ SSO	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a Coda account with SSO and click on button "Continue with SSO"	User lands at https://superhuman.com enters the Clicks Continue with SSO
		"Sign in" or "Sign Up" button on superhuman.com	User clicks on any of the social providers (Google, Apple or Microsoft)	Redirect to Social Provider, complete authentication and consent (authorization) steps on Social Provider	Authenticates social account attempt up via Successful Welcome clicks on
	▼ Passwordless / Magic Link	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	Detection of it's a Coda account and click on button "Continue with Coda"	User lands at https://superhuman.com enters the email is sent
	▼ Existing SuperHuman Mail Account	▼ Email / Password	Not supported (as SHM doesn't have a email / password option)		
	▼ Google Sign-In	"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	No detection that it's an existing SHM account, as we don't check SHM by design on Sign in to SH. This leads to a new new signup flow via Username/Password	Lands instead creates Grammar to SHM.
		"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com	Redirect to Google, complete authentication and consent (authorization) steps on Google	Lands instead creates Grammar to SHM.
	▼ Microsoft Sign-In				

		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	No detection that it's an existing SHM account, as we don't check SHM by design on Sign in to SH. This leads to a new new signup flow via Username/Password	Land int creates Gramm; to SHM.
		"Sign in" or "Sign Up" button on superhuman.com	Click on Google social button on id.superhuman.com	Redirect to Microsoft, complete authentication and consent (authorization) steps on Microsoft	Land int creates Gramm; to SHM.
▼ SSO		"Sign in" or "Sign Up" button on superhuman.com	Enter email → Click Continue on id.superhuman.com	No detection that it's an existing SHM account as we don't	Land int creates Gramm;

Appendix

ATC = Air Traffic Control page

FAQs

1. What is the prioritization order of login providers when a user signs in to Superhuman.com

Prioritization is as below

- SSO if configured on any product (Grammarly or Coda)
- All Grammarly login providers (Social providers, email/password)
- All Coda login providers (Social providers, email/password, magic link)

TL;Dr- SSO always wins out, and if SSO is configured the other login providers will not work and will be blocked

2. What if SSO is configured on both Grammarly and Coda

In this scenario user will see the following

- They will first see an option to proceed with Grammarly SSO
- They will see More Options for signing in with other available options which will have proceed with Coda SSO

3. What is the experience of existing Superhuman Mail users when they visit Superhuman.com

They experience the following:

- If an extension is installed and they have never seen ATC, they get redirected to mail.superhuman.com
- Else, they will proceed to superhuman.com and Sign up as a new user without being correlated to their existing SuperHuman mail seat
- The correlation happens upon clicking on Mail Tile in ATC

4. What is the experience of an existing Superhuman Mail user who has SSO configured? Will that lead to a security bypass?

Existing Superhuman mail users with SSO configured will still follow the above in #3, but when they do reach SuperHuman mail and connect to their mailbox, the SSO will be validated with IdP there, so there won't be any bypass. This is how SuperHuman mail works today where SSO check happens post mailbox authentication and that doesn't change post Oct 29th

5. What is the experience if user has an active session for any of the Products and they click through ATC for that product?

Short answer here is if there is a session to be leveraged from any of the sub products and if the user is matched, the session will be reused.

6. What are the current triggers for correlation and the Bridge Service?

The current triggers for correlation are:

- a. Every time a new user signs in or signs up on the Hub a Bridge service record is created for Coda & Grammarly
 - i. For SHM this is postponed to purchasing a Business+ SKU
- b. Creating an AI Editor doc triggers a Bridge Service record for Grammarly to Coda
- c. Orchestra - Ask AI Button in Llama / Extension triggers a Bridge Service record for Grammarly & Coda



Note: Sign-up to the spokes (Coda, Grammarly, SH Mail) does not trigger correlation

Dory: Questions for Login Flows

Done		Author	Upvote	Notes
Done	Idea			
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