

# Revel Advantage Powered by Adyen Terminal API Integration

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## About Revel Advantage Powered by Adyen

The web-based API behind your point of sale (POS) system makes it simple to initiate payments from a broad range of clients. Accepted payment channels include web browsers, mobile devices, tablets and even your traditional POS terminal. Using a standardized protocol, the API establishes communication from the POS to the terminal.

With the Adyen platform, you can start payments and update software remotely and securely. This payment processing solution will benefit you and improve the transaction flow for your shoppers, whatever their preferred method of payment.

## Available Countries

Our Revel Advantage powered by Adyen solution is available in the following countries:

- Australia
  - United Kingdom
  - Canada
  - Singapore
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## How Do I Sign Up For Revel Advantage?

If you're looking to sign up for Revel Advantage powered by Adyen as your payment processing solution, please reach out to your Sales Representative or contact our Support team at any time at +1 (415) 744-1433 for further assistance.

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## Signing Order Forms

Once you have connected with one of our representatives and your hardware needs and pricing have been established, you will receive the order forms required to proceed with setting up your Revel Advantage payment processing solution. [You can find example forms here.](#)

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## Submitting Your Revel Advantage Powered by Adyen Agreement

Once you have electronically signed the appropriate order forms, a payment operations specialist will contact you to assist you with the next steps in finalizing your payment processing account.

The specialist will provide you with a link which will guide you to the Adyen portal to complete your merchant payment processing agreement.

Please note that Adyen will try to verify the account holder's entity based on the information you provide. However, in some cases automatic verification might fail. This could be due to incorrect data or data that can't be verified. In these cases, Adyen may ask the account holder to provide additional documents (such as a passport, bank statement, or a business registration document) for further proof of ownership.

When completing your Revel Advantage powered by Adyen Agreement on the Adyen portal, you will need to make sure you have the following documents on hand, as you will not be able to save the agreement and come back to it:

*Reminder: Please check the size, file format, and other required information when uploading documents.*

- A company registration document or trade license (if applicable)
- A valid passport or official identity card from the person who will sign your contract with Adyen
- A valid passport or official identity card from any shareholder who has a 25% or more stake in the company
- A bank statement (not older than 3 months) or a screenshot of the online banking environment clearly stating: account holder name, IBAN or account number, name or logo of the bank

You will also need to make sure you have the following information readily available to complete your Revel Advantage powered by Adyen Agreement on the Adyen portal:

### Company Information

- **Business Legal Structure** - e.g. Private Company, Non profit, Partnership, etc.
- **Registration Number** - also known as the company number, registration number or simply abbreviated to CRN

- **VAT number** - if you're outside of Europe and do not have a VAT number, simply provide 'N/A', or if you are exempted from VAT, checkmark 'Exempted from VAT'
- **Registration Address** - this will most likely be located on your company registration document and should reflect your legal company's registered address

### **Payout Information**

- **Full Name** - this should be the same as the full name displayed on your bank statement
- **City** - this should be the same city as displayed on your bank statement
- **Country** - this should be the same country as displayed on your bank statement
- **IBAN** - an international bank account number which is a standard international numbering system developed to identify an overseas bank account
- **BIC (swift code)** - this is your bank identifier code and usually consist of 8-11 characters
- **Bank Name**
- **Bank Country** - the country of where your bank is located

### **Ownership and Control Information**

- Number of People With 25% or More Control. This will include your business/beneficial owners who own 25% or more of the entity.
- Number of Directors
  - **Full Name**
  - **Nationality**
  - **Residency Address**
  - **Date of Birth**

### **Contact Information**

- **Financial Matters** - This is where and whom your invoices will be sent to and should be your main point of contact.
  - **Full Name**
  - **Email**
  - **Phone Number**
- **Signatory** - This is where you are officially signing the agreement and agreeing to legal terms
  - **Full Name**
  - **Residency Address**
  - **Job Title**
  - **Email**
  - **Date of Birth**
  - **Phone Number**
  - **ID/Passport Document**

Once this is completed, a Payment Operations Specialist will be reviewing your application and will follow-up with you if anything is missing.

**NOTE:** For security reasons, previously-uploaded information and documents cannot be recovered if you abandon the agreement before completing it. After submission, you will also not be able to go back and edit it. Therefore, it is advised to have all your information and documents ready beforehand. If you require a more detailed explanation of what is required, please reach out to us.

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## Account Setup

Before setting up your account, ensure you have the appropriate payment devices to get started with our Revel Advantage powered by Adyen solution. You can find the list of supported payment devices and guidance on completing your payment processing account in the [Revel Advantage International FAQ article](#).

Please also ensure your devices have a charged battery. It is recommended to charge the battery for the V400m model for at least 4 hours first.

### Device Self-Configuration

Make sure that you configure your network prior to using your devices:

1. Add Adyen's domain to your firewall's whitelist. Configure your firewall to allow outgoing HTTPS traffic from the IP addresses of your cash registers and personal electronic devices to:
  - \*.[adyen.com](#)
  - \*.[adyenpayments.com](#)
2. Open the ports:
  - **tcp/443** to the internet
  - **tcp/8443** on your LAN

Next, you will want to set a static IP address for your terminal:

3. On the terminal, navigate to the **Admin Menu**. The Admin Menu can be accessed by pressing 9 + green on the terminal and inputting the **Admin Password**

You can find your Admin Password for your store in the email notification received from the Payment Operations Specialist letting you know your account has been successfully set up and is ready to use.

4. Click on **Network**
5. Click on **WiFi**
6. Click on the "i" (information) icon next to your WiFi
7. Scroll to the bottom of the screen and click on "**IP**" **settings** (you can forget the current network)
8. Turn off **DHCP toggle switch**

9. Enter the appropriate network details. To type a period (.), press 1 twice:

- IP address of the terminal
- Subnet mask of the network
- IP address of the router
- IP address of preferred DNS

10. Select the check mark (or Apply) to confirm.

You can find the required IP addresses for the specific terminal(s) in the email notification received from the Payment Operations Specialist letting you know your account has been successfully set up and is ready to use. Make sure that you assign the required IP address to the correct terminal by checking the terminal's serial number.

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## FAQ

### **I don't know what my Admin PIN or passcode is, what should I do?**

Contact our support team at +1 (415) 744-1433 and one of our agents will provide you with the Admin PIN or passcode.

### **I want to move my terminal to another location. How do I do that?**

Please contact our support team and one of our agents will assign your terminal to your other store location.