POLAR REPORTS SYSTEM

This document contains the official JartexNetwork guide for staff members to properly understand and use the Polar Reports system.

Overview

The Polar Reports System is meant to facilitate the reporting process for the community members while allowing for easy report handling from the staff members. Given that the Polar Reports System is not automatically linked to the rules displayed on the forums, it will require constant revisions to ensure it has up-to-date information. That said if you notice any typos or outdated information, contact the management team.

Player Commands

These are commands all of the players can perform in-game at any time. While staff members also have the necessary permissions to perform these commands, you should not submit any reports through this system while being a staff member.

/report <name> - Opens a report menu where either Combat or Chat cheat types can be selected.

/chatreport <name> - Opens a menu where either Public or Private chat cheat type can be selected.

/reportstats <optional name> - Opens a menu that displays your report statistics.



Staff Commands

These are commands only the staff members can perform. The permissions and access every staff member has varies according to their rank.

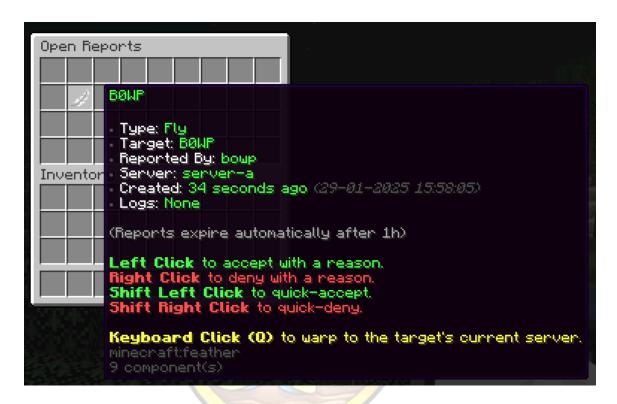
/reports or /polarac - Opens the main menu where both open and closed reports can be accessed.

- Emerald Block All open reports including reports whose target is offline.
- Golden Ingot Open reports where the target is online.
- Redstone All closed reports



Handling a Gameplay Report:

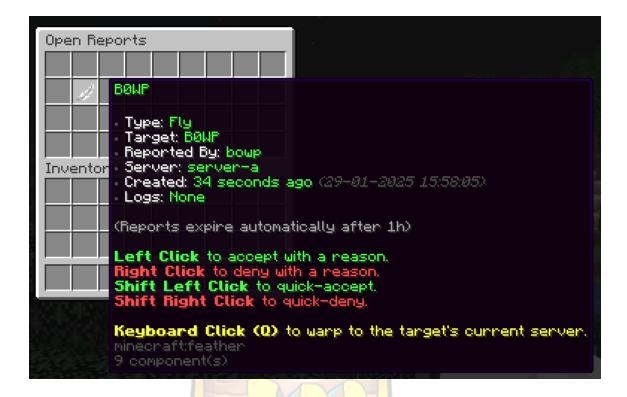
Here you can accept/deny a report by providing a reason, you can also quickly accept and deny a report, meaning you will provide no reason, or you can press (Q) to warp to the target's current server.



Handling a Chat Report:

The Book will allow you to view the most recent chat logs (up to 40) related to this chat report. With the Emerald, you can accept the chat report by providing a reason, with the Redstone dust you can deny the chat report by providing a reason, or you can return to the previous menu by selecting the Redstone Block.

When you click to see all available logs, you are given the option to open the hastebin or return to the specific chat report's menu.



Handling a Chat Report:

When clicking to view the associated logs, you will be given the options to either open the hastebin link, or an option to open the closed reports menu again.

/polarac closedreports < time [span] [offset] | target [name] | by [name] > - Go directly to the closed reports menu, or apply a filter.





Notifications

These commands allow you to either enable or disable global chat notifications that let you know a report has been submitted.

/staffreports or /polarac notifications - Toggle global report creation notifications.

[14:58] [REPORT] [N/A] BOWP has been reported by bowp