

Roberto Garcia

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CAREER GOAL:

Recent Computer Science graduate seeking opportunities in software development, IT, or data analysis where I can apply my programming skills, technical problem-solving, and experience developing efficient, user-centered software solutions.

TECHNICAL SKILLS:

- **Languages/Databases:** Java, Python, C#, C, HTML, CSS, JS, .Net Frameworks, SQL, Firebase
- **Frameworks:** Linux, Mac OS, Windows, React, Astro, Tailwind, WordPress, WIX, Figma, Canva
- **Developer Tools:** GitHub, VS Code, JetBrains

EXPERIENCE:

Amazon Fulfillment Center, Pasco – *Process Guide Inbound Dock*

SEPTEMBER 2023 - PRESENT

- Supervise and support a large team of associates to ensure daily targets and safety standards are consistently met.
- Monitor workflow, troubleshoot process issues, and escalate concerns to leadership when necessary.
- Communicate effectively with managers and peers via radio to coordinate inventory updates and workload distribution.

Nuestras Raices Centro Comunitario, Spokane – *Software & Web Development Intern*

JUNE 2022 - JANUARY 2024

- Diagnosed and resolved software and hardware issues to maintain reliable performance and minimize downtime.
- Designed and developed logos, websites, and business collateral for local businesses, improving brand visibility and customer engagement.
- Implemented digital tools and software solutions that streamlined event operations and enhanced organizational efficiency.

Little Caesars, Pasco - *Assistant Manager*

JUNE 2017 - SEPTEMBER 2020

- Supervised staff to ensure customer satisfaction and optimal operational performance.
- Prepared weekly staff schedules to maximize workforce efficiency and profitability.
- Monitored inventory, conducted cash audits, and managed daily bank deposits.

EDUCATION:

Eastern Washington University, Cheney, WA – *BS in Computer Science*

JANUARY 2021 - JUNE 2024

PROJECTS:

Donut Parade Spokane Shop – *HTML, CSS, JS, React, Figma, Firebase*

- Designed and implemented a web application for Donut Parade, hosted on Netlify.
- Features include online ordering for pickup/delivery and an admin dashboard for managing orders, inventory, and customer communication.
- Collaborated with a team to integrate Firebase for tracking orders, managing inventory, and storing customer account data.
- Website Link: <https://donutparade.netlify.app/>