

# ISO/IEC 20000 IT SERVICE MANAGEMENT ASSOCIATE™

HEREBY WE ARE PROUD TO AWARD OUR STUDENT

**ROBERTO  
GUTIERREZ WIEDEMANN**

## ACCREDITED PROFESSIONAL CERTIFICATION

IN TESTIMONY THEREOF, AFTER FORMAL EVALUATIONS, WE CONFIRM  
THE DEMONSTRATED KNOWLEDGE AND OUTSTANDING SKILLS IN THE  
SUBJECT MATTER EXPERTISE OF THIS PROFESSIONAL CERTIFICATION.

10 DECEMBER 2021

DATE

*Yeliz Obergfell*

AUTHORIZED SIGNATURE

**SKILL**FRONT

25359781436336

AUTHORIZED CERTIFICATION ID