

2022 IN REVIEW



GHG EMISSIONS (tCO₂e)

Scope 1

2022: 718,810

2021: 744,805

Scope 2

2022: 188,322

2021: 192,982

Scope 3

2022: 494,545

2021: 550,095

Scope 1+2+3

2022: 1,401,677

2021: 1,487,882

GHG INTENSITY (SCOPE 1 + 2) (tCO₂e/\$\$M REVENUE)

2022: 240

2021: 268⁶

2020: 290



⁶ GHG Intensity for 2021 was restated due to a restatement of revenue for 2021. Refer to ComfortDelGro [Annual Report 2022](#), page 24.



FUEL CONSUMPTION (LITRES)

Bio-blend diesel (B20)

2022: 32,297,101
2021: 34,016,891
2020: N/A

Petrol

2022: 40,017,809
2021: 38,830,319
2020: 33,264,997

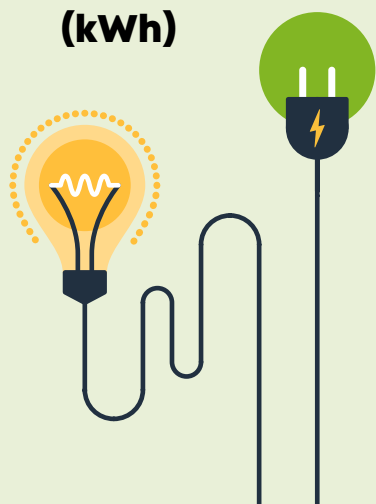
Diesel

2022: 207,793,438
2021: 217,276,303
2020: 252,762,130

CNG (m³)

2022: 25,937,804
2021: 22,698,690
2020: 15,813,088

ELECTRICITY CONSUMPTION (kWh)

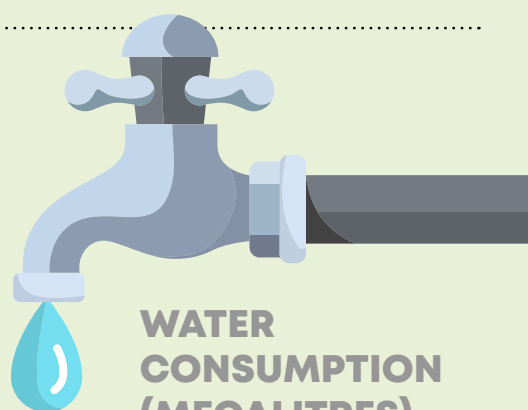


Electricity purchased

2022: 490,803,782
2021: 468,051,266
2020: 444,914,841

Renewable electricity generated

2022: 4,664,660
2021: 2,393,358
2020: 1,743,025



WATER CONSUMPTION (MEGALITRES)

2022: 2,188
2021: 2,510

WASTE (TONNES)

Waste generated

2022: 11,283
2021: 8,314

Waste diverted from disposal

2022: 4,759
2021: 4,558

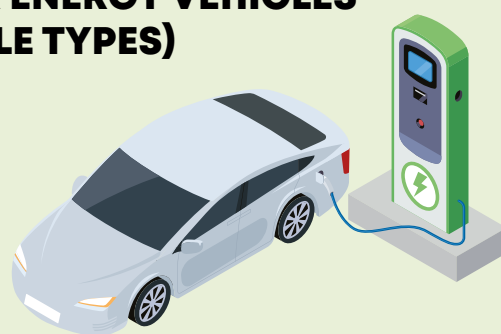


% CLEANER ENERGY VEHICLES (ALL VEHICLE TYPES)

Singapore
47%

UK & Ireland
54%

Australia
14%



China
65%

New Zealand
100%

2022 IN REVIEW

WORKPLACE SAFETY



Workplace Injury Rate (WIR) per 100,000 employees

	2020	2021	2022
Singapore	455	714	408
UK & Ireland	616	356	619
Australia	1,008	1,929	2,700
China	— ⁷	739	0

4 Work-related fatalities across
our operations in 2022⁸



ACCESSIBILITY FOR BUSES

Wheelchair Accessibility of Public Buses (%)

	2021	2022
Singapore	100%	100%
UK & Ireland	100%	100%
Australia	100%	100%

Wheelchair Accessibility of All Buses (Public buses, coaches, and private hire buses) (%)

	2021	2022
Singapore	98%	98%
UK & Ireland	82%	98%
Australia	64%	64%



AVERAGE TRAINING HOURS PER EMPLOYEE

2022: 22.1 hours
2021: 20.2 hours
2020: 18.6 hours

DONATIONS

2022: S\$1.28 million⁹
2021: S\$2.07 million
2020: S\$1.44 million



DIVERSITY METRICS (%)



Female employees

2022: 15%
2021: 14%
2020: 15%

Employees aged above 50 years old

2022: 43%
2021: 43%
2020: 41%

Nationalities

	2021	2022
Singaporean	31%	31%
Malaysian	19%	19%
British	16%	15%
Australian	14%	14%
Chinese	6%	6%
New Zealander	—	2%
Irish	—	0.3%
Others	14%	12.7%

WORKFORCE BY COUNTRIES SIZE

	2021	2022
Singapore	56%	53%
UK & Ireland	24%	21%
Australia	17%	21%
China	3%	2%
New Zealand	—	3%

FINANCIAL PERFORMANCE AT A GLANCE

TOTAL NUMBER OF OPERATIONS
30,500 VEHICLES WORLDWIDE

OPERATION PROFIT:
\$S\$270.0 MILLION

NET REVENUE
\$S\$3,780.8 MILLION

PROFIT ATTRIBUTABLE TO SHAREHOLDERS
\$S\$173.1 MILLION

EBITDA
\$S\$590.9 MILLION

EARNINGS PER ORDINARY SHARE (CENTS)
OVER REGION OF OPERATIONS : \$S\$7.99 CENTS

More details on our financial performance can be found on pages 121 to 243 in the ComfortDelGro [Annual Report 2022](#).

AWARDS AND ACCOLADES

COMFORTDELGRO ACHIEVEMENTS



Member of

Dow Jones Sustainability Indices

Powered by the S&P Global CSA

DOW JONES SUSTAINABILITY ASIA/PACIFIC INDEX

- Included in the DJSI Asia Pacific for a fourth year in 2022
- One of the six Singapore companies to be included

S&P Global

S&P GLOBAL SUSTAINABILITY YEARBOOK 2023

- Included in the S&P Global Sustainability Yearbook 2023

MSCI ESG RATINGS



CCC B BB BBB A AA AAA

MORGAN STANLEY CAPITAL INTERNATIONAL ESG RATING

- Received an "AA" rating in 2022



FTSE4Good

FTSE4GOOD INDICES

- Included in the FTSE4Good Indices

LION-OCBC SECURITIES

SINGAPORE LOW CARBON ETF

IEDGE-OCBC LOW CARBON SELECT 50 CAPPED INDEX

- Included in the iEdge-OCBC Low Carbon Select 50 Capped Index

WORLD BUSINESS COUNCIL FOR SUSTAINABLE DEVELOPMENT ("WBCSD")

- Member of the Mobility Decarbonization project
- Contributors to the Financing Charging Infrastructure white paper 2022

WORLD BENCHMARKING ALLIANCE ("WBA") CLIMATE AND ENERGY BENCHMARK IN TRANSPORT 2022

- Ranked first in the global World Benchmarking Alliance ("WBA") Climate and Energy Benchmark in Transport 2022, in partnership with CDP

SECURITIES INVESTORS ASSOCIATIONS (SINGAPORE) ("SIAS") INVESTORS' CHOICE AWARDS

- ComfortDelGro won two runner-up titles for the "Singapore Corporate Governance Award" (Big-Cap) and the "Most Transparent Company Award" (Industrials) in 2022

SINGAPORE ROAD SAFETY COUNCIL ("SRSC")

- ComfortDelGro Bus was awarded the SRSC Company Award in 2022

SINGAPORE ENVIRONMENTAL ACHIEVEMENT AWARDS 2022

- Singapore Environment Council ("SEC")'s Singapore Environmental Achievement Awards 2022 under the Green Transport category. The award recognises the Group efforts on environmental stewardship, supporting Singapore's electric vehicle adoption plans, and driving energy efficiency into its operations

COMFORTDELGRO'S SUBSIDIARIES' ACHIEVEMENTS

SBS TRANSIT

STRAITS TIMES SINGAPORE'S BEST EMPLOYERS 2022 (TOP 200)

HR ASIA: DIGITAL TRANSFORMATION AWARD 2022

HR ASIA'S BEST COMPANIES TO WORK FOR IN ASIA AWARD 2022 (SINGAPORE EDITION)

- In recognition of SBS Transit's efforts in establishing a workplace where its people feel recognised, respected and cared for

NATIONAL WORKPLACE LEARNING CERTIFICATION AWARD (PLATINUM)

SILVER RIBBON MENTAL HEALTH AWARD FOR EMPLOYERS

SINGAPORE ROAD SAFETY AWARD (SAFE DRIVER AWARD METRIC, PUBLIC BUS FLEET AWARD)

PUBLIC TRANSPORT SAFETY AND SECURITY AWARD

- Excellence Award (Bedok Bus Package)
- Merit Award (Jurong West Bus Package)

LAND TRANSPORT EXCELLENCE AWARDS 2022

- Innovative/Effective Safety Programme (Excellence)
- Best Service Partner (Service Delivery) (Merit)

SIAS INVESTORS' CHOICE AWARDS

- SBS Transit was awarded with the "Shareholder Communication Excellence Award" (Mid-Cap) as well as Runner-up for the "Most Transparent Company Award" (Industrials)

ATTAINED THE ECO-OFFICE CERTIFICATION: ELITE TIER BY SEC

SINGAPORE CORPORATE AWARDS 2022

- SBS Transit was awarded "Gold" under the "Best Managed Board Award" (Mid-Cap)
- SBS Transit was awarded "Gold" under the "Best Risk Management Award" (Mid-Cap)
- SBS Transit was awarded "Silver" under the "Best Annual Report Award" (Mid-Cap)

VICOM GROUP

SIAS INVESTORS' CHOICE AWARDS

- VICOM Group won the "Runner Up for Shareholder Communications Excellence Award ("SCEA") 2022" for Mid-Cap Category

ATTAINED THE ECO-OFFICE CERTIFICATION: CHAMPION TIER BY SEC

CERTIFIED WITH THE DATA PROTECTION TRUSTMARK CERTIFICATION, LAUNCHED BY INFOCOMM MEDIA DEVELOPMENT AUTHORITY ("IMDA")

SINGAPORE CORPORATE AWARDS 2022:

- Mr Sim Wing Yew, CEO of VICOM Group was awarded the "Best CEO Award" (Mid-Cap) at the Singapore Corporate Awards 2022

SINGAPORE CORPORATE AWARDS 2022

- VICOM Group won the "Silver Award for Best Risk Management" for Mid-Cap Category (Between S\$300 million and \$1 billion in market capitalisation) by the Singapore Corporate Awards 2022

COMFORTDELGRO CORPORATION AUSTRALIA ("CDC")

NEW SOUTH WALES ("NSW") PREMIER'S AWARD IN RECOVERY AND RESILIENCE:

- National Patient Transport ("NPT") was presented by New South Wales Government presented with the NSW Premier's Award in Recovery and Resilience, as a Partner Organisation for its COVID-19 discharge shuttle service

THE VICTORIAN WORKSAFE AWARD 2022:

- CDC Victoria was presented with the Commitment to Prevention of Mental Injury in the Workplace award for its Healthy Minds Work programme¹⁰

10 CDC Victoria was presented the award on 23 February 2023.