ROBERT OZIMEK

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SUMMARY

Software engineer with a background in creating innovative websites and mobile applications. Proficient in multiple scripting languages, and strong knowledge of data structures and database management. Key strengths include software integration, C#/.NET and JavaScript/Node.js.

TECHNICAL SKILLS

OS:	Windows, OS X, Linux
Programming:	C#, Java, Objective-C, Python, HTML5, JavaScript, CSS3, SQL
Software:	Git, Android Studio, Xcode, Microsoft & Google Office Suites

EXPERIENCE

2017 - Present **ConnectWise** Tampa, FL

Software Engineer

- Work in the Internal Development branch to design, integrate and maintain tools used by internal employees of a business IT automation company with a focus on integrated solutions, best practices and a dedication to customer success
- Contribute to the front-end and back-end creation of LeadAdmin, an internal program used to filter through sales leads and integrate with Manage, the company's main PSA software product, using C#/.NET, Web API 2 and Javascript
- Integrate LeadAdmin with Eloqua, a marketing automation platform used to score leads based on a company's profile or engagement with live updates
- Redesigned the LeadAdmin table that lists all leads for manual approval, ensuring ease of use and customization
- Implemented real time updates to LeadAdmin table using SignalR, notifying sales team users of any new leads or updates as they come in
- Greatly simplified the process for releasing a lead, allowing more employees to work out of LeadAdmin with little to no training
- Began converting LeadAdmin into single page react application in order to greatly improve performance and usability
- Wrote a lambda function in Node.js and deployed using a Cloudformation template to validate leads and send them to an SQS queue to employ a continuous running process on a server to pull down leads and process them appropriately
- Created a lambda service that runs on an interval checking if any leads have met any SLAs and notifies the sales member responsible for meeting the SLA via email
- Integrated with ZoomInfo to provide the sales team with additional data on potential leads

PROJECTS

2015 • Crowd Control Project

- Worked with a team of four peers to design a crowd control system, which determines if a room is at capacity and allows users to access this information from their mobile devices
- Developed with python on a Raspberry Pi device, using the OpenCV framework to count the people entering/leaving a room, and reporting the results back to a server
- Developed iOS and Android mobile applications that pull data off the server and display it through the user interface

EDUCATION

City University of New York - Hunter College

New York. NY