**Robert Rico**
• Sacramento, CA 95820 • robert.m.rico@gmail.com •

**Objective:** To obtain working experience in my field of study

# Education

2010-2013 College of The Redwoods
2013-Present California State University, Sacramento -
Major in Computer Science with double minor in Mathematics and Physics expected by 2016 • Current GPA: 3.34

# Qualifications

**Software/Web Development**
- Moderate knowledge in Java
- Proficient in HTML/CSS
- Proficient in PHP/CakePHP/MySQL
- Moderate knowledge in Javascript/JQuery

**3D Modelling**
- Partial knowledge with CAD
- Experienced in Blender

**Computer Hardware**
- Moderate to Advanced knowledge in computer building and repair

**Technical Support**
- Knowledge in troubleshooting Windows Operating System
- Proficient knowledge in Linux/Unix

**Networking**
- Proficient in Local Area Network creation, and FTP
- Knowledge in Router and Modem Management

# Personal Skills

- Team Management/Leadership
- Ability to proficiently learn new material
- Great time management ability
- Excellent ability to spot inefficiencies and increase productivity/Problem Solving
- Good verbal and communication skills

# Work Experience

**In my 8 years in the customer service industry, I:**
- Perfected my customer service
- Enhanced my communication skills
- Supervised staff and applied managerial concepts

# References

Sean Balassa [Owner at Golden Harvest Cafe] 707-832-8082
Deb Cawvey [Family Friend] 707-496-4308