ROBERT SCUDDER

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PROFESSIONAL SUMMARY

IT operations and technical training leader with 20+ years of experience supporting mission-critical systems, managing infrastructure environments, and leading large technical teams. Proven track record delivering IT projects, administering Linux-based servers and networks, and designing structured training programs that improve readiness, performance, and operational efficiency. Strong background in systems maintenance, documentation, and stakeholder coordination.

CORE SKILLS

IT Operations Management • Technical Project Management • Linux Administration • Servers & RAID Storage • Network Infrastructure • Hardware/Software Troubleshooting • Training & Onboarding • SOP Development • Process Improvement • Resource Planning • Team Leadership

PROFESSIONAL EXPERIENCE

IT Operations & Training Manager | US Navy – Kings Bay, GA | 2021–2024
- Led 53 personnel supporting IT-enabled operational and training environments serving 400+ users annually
- Managed 5 electronic classrooms and 4 technical laboratories, ensuring system uptime and configuration control
- Planned and executed end-to-end technical training projects including scope, schedules, staffing, and delivery
- Oversaw qualification of 12 operational teams while aligning milestones with strict mission deadlines
- Developed SOPs and process improvements that reduced downtime and increased operational efficiency

IT Division Manager | Systems & Network Operations | US Navy – Kings Bay, GA | 2016–2021
- Administered Linux-based servers, switches, and RAID storage arrays supporting enterprise environments
- Performed preventive and corrective maintenance, upgrades, and fault isolation
- Troubleshot hardware and software issues to component level using diagnostics and schematics
- Managed long-range maintenance and training programs with defined timelines and resource plans
- Supervised and trained technical staff on system operations, repair, and compliance procedures

Master Training Specialist | Technical Curriculum Development | US Navy – Pearl Harbor, HI | 2013–2016
- Designed lesson plans, labs, and assessments for specialized technical systems training
- Collaborated with 43 instructors to standardize curriculum and improve learning outcomes
- Tracked training metrics and achieved 100% completion rate
- Managed training logistics, scheduling, and classroom technology environments

Technical Systems Specialist (Sonar Technician) | US Navy | 2002–2013
- Operated and configured advanced electronic and computing systems
- Performed diagnostics, testing, and performance analysis
- Prepared technical reports and leadership briefings
- Maintained operational security and data integrity

TECHNICAL ENVIRONMENT

Linux OS • Servers (1U/2U/3U) • Network Switching • RAID Storage • Hardware Diagnostics • Technical Labs • Microsoft Office

EDUCATION

High School Diploma