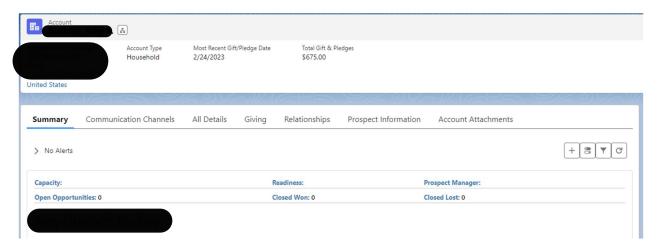
General Navigation

1. Open an Account you want to review.



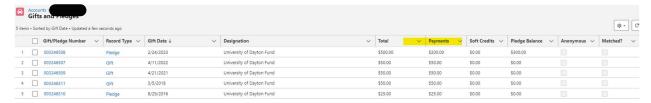
2. Click on the Giving tab and click View All.



3. In the screenshot below, you will see all the gifts and pledges associated with this account. The Total column shows the total of each pledge or gift.



4. The Payments column will show you the payments that have been made against the respective pledge or gift.



5. The Pledge Balance column shows the balance remaining on the respective pledge. In this example, the donor has a \$300 balance after paying \$200 on her \$500 pledge.



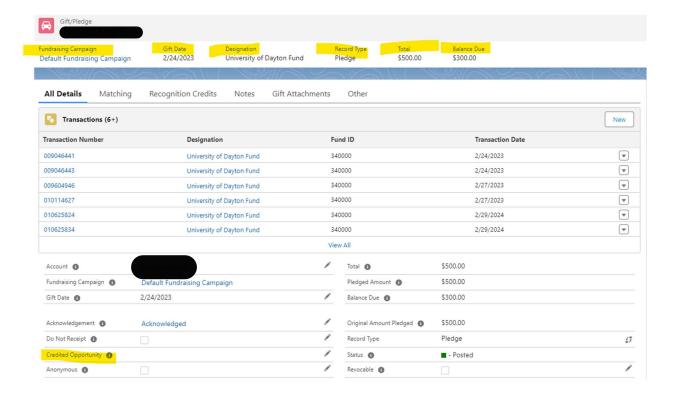
6. The soft credit column identifies any gifts a third party pays on behalf of the donor (like a donor-advised fund, or family foundation).



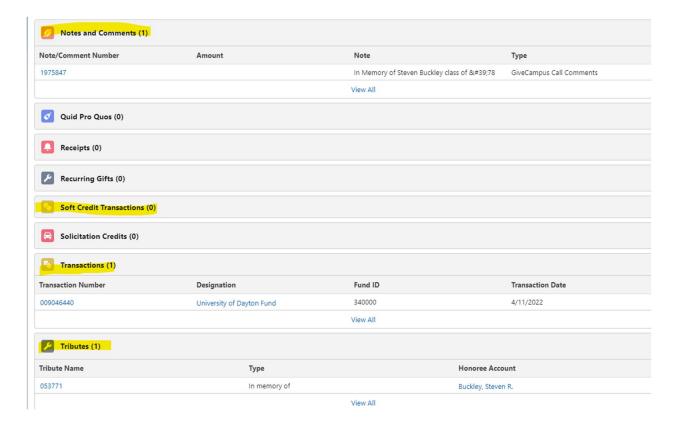
7. Click on the transaction number of the Gift/Pledge Number to find further information.



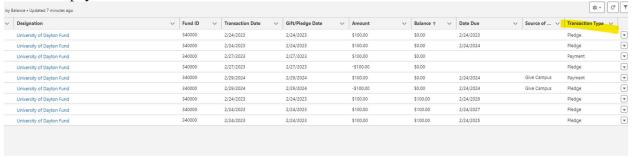
8. In the header of the account, you can see the appeal code (Fundraising Campaign), Gift Date, Designation, Record Type, Total of the pledge or gift, and Balance Due. While in the lower view, you find the Credited Opportunity (if there is one).



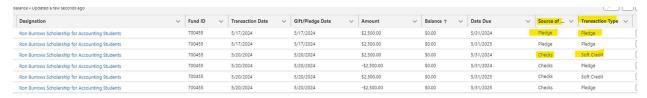
- 9. If you scroll down the page, you can find more details about the respective pledge or gift, such as:
 - a. In the Notes and Comments there will be information regarding the pledge or gift. The example below records a note from Give Campus about a tribute.
 - b. Soft Credit Transaction will show soft credit related to this donation.
 - c. Transactions will display all transactions associated with the gift.
 - d. Tributes will show any tributes linked with this pledge or gift.



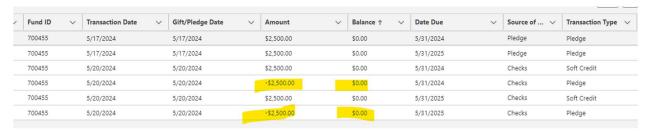
10. Moving back to the top of the page, click View All to see all transactions associated with this pledge. The Transaction Type will identify whether it is a pledge or gift payment.



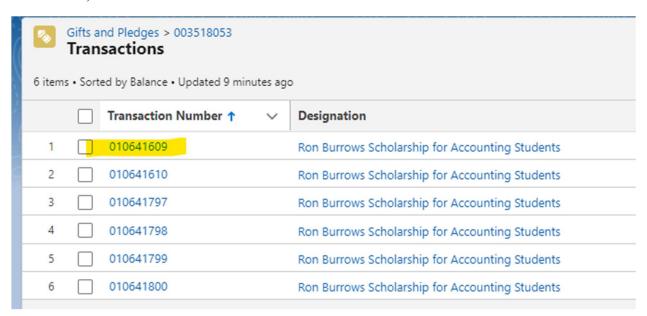
11. The screenshot below shows that two pledge payments were made by Check (Source of Data). Other Sources of Data can include Wire, Cash, and Credit Card/Give Campus. In this case, the Check came from a donor-advised fund which is why the donor received Soft Credit.



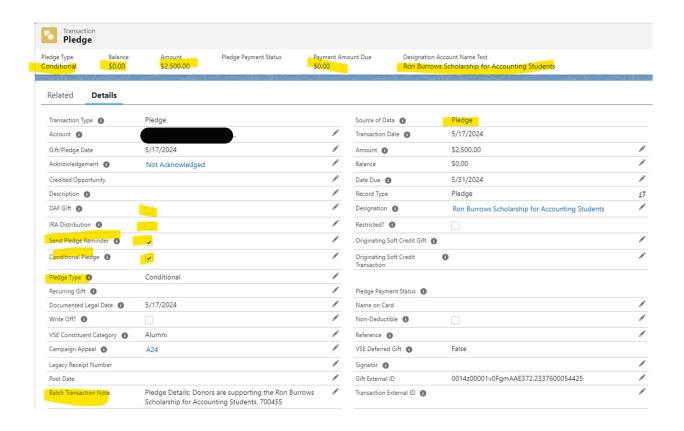
12. A payment is identified by a "-" sign. In this case, -\$2,500 are the pledge payments. The pledge amount shows a balance of \$0.



13. Now, let's click on a Transaction Number.



- 14. The header displays the type of donation (in this case it is a pledge), the Balance of this installment, the Amount paid, Payment Amount Due, and Designation. In the details section, more information can be identified:
 - a. Source of Data: how the gift in this batch was processed: Check, Wire, Credit Card, Give Campus, Pledge, or Payroll Deduction.
 - b. QCDs (IRA Distribution) and DAF Gifts are indicated by a check mark in the corresponding box.
 - c. Pledge type: Conditional or Unconditional. If it is conditional the checkbox will also be marked.
 - d. Send Pledge Reminders is checked if we wish to send them.
 - e. Batch Transaction Note is present if and when a note is entered in a batch to capture some important information.



Please note: the information varies if you are looking at the pledge or a respective payment.

For instance, if you are looking at the payment of the pledge, the Source of Data will capture the type of payment received. In this case, a Check.

