

# ROBIN NEMESSZEGHY

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## Professional Experience

### Transcriptionist and Speech Recognition QA

(August 2018 – Present)

- Troubleshooting issues with AI model output
- Completing gaps in AI semi-auto transcription
- Utilizing Slack to provide and receive feedback

### Website Content Writer

(February 2016 – Present)

- Authoring content for businesses and handling client needs by following the Agile Method

### IBM Information Developer

(May 2016 – August 2017)

- Improved official web documentation using input from developers
- Modified and performed copy edits to DITA XML documentation using Oxygen Editor
- Managed documentation repositories and tested site builds
- Handled the Service Operations Plan (SOP) for the release of a new product following ITIL
- Lead the team in performing tasks while encouraging and training new hires
- Performed clear commits using Markdown in GitHub according to internal style guidelines
- Worked as the administrator for client relations through proofreading and publishing documents
- Assisted clients in streamlining documentation while providing an optimal client experience
- Authored posts in the Bluemix Blog for new product updates and releases

## Education

### Blackford Centre

(August 2021 – December 2022)

- Blackford Centre Copywriting Certificate

### University of Toronto

(September 2012 – April 2018)

- Bachelor of Arts and Science
- Dean's List, High Distinction, over 3.6 GPA

## Skill Building Experience

### Toastmasters International Executive Editor

(January 2018 – January 2019)

- Maintaining responsibilities of executive role: including co-writing and editing weekly blurbs, meeting minutes, and club promotional material
- Improvement of oral communication, leadership, and team contribution

### Heritage Language Variation and Change

(January – April 2018)

- In preparation for publishing in the University of Toronto Linguistics journal
- Transcribed large amounts of speech data
- Performed copy edits on existing transcriptions
- Analyzed data to interpret patterns
- Became well-versed in speech analysis software ELAN and PRATT

### Nurse Triage Application (Android)

(October – November 2013)

- Created an Android application in Java with a group of four using Version Control (SVN)
- Coded in XML using Java Eclipse Editor

## Achievements and Certifications

### IBM Certified Database Associate and

### Administrator Certificates

(May, July 2017)

- Gained familiarity with SQL commands through completing official IBM certifications

**James Morrow Bursary** (2014 – 2015)

**Moorelands Community Service Award** (2012, 2014)

**University of Toronto Scholar Scholarship** (2012)

## Languages

- Native-level fluency in English and Hungarian
- General knowledge of French and German

## Interests

- Book Publishing, Boulderling, Myers-Briggs