## Unlocking Chiang Rai's Tourism Potential

Insights to Drive Improved Tourist Engagement

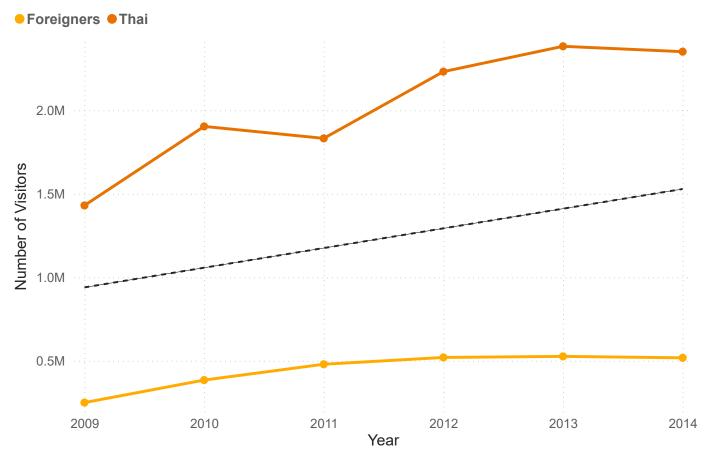
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#### **Number Of Visitors to Chiang Rai**

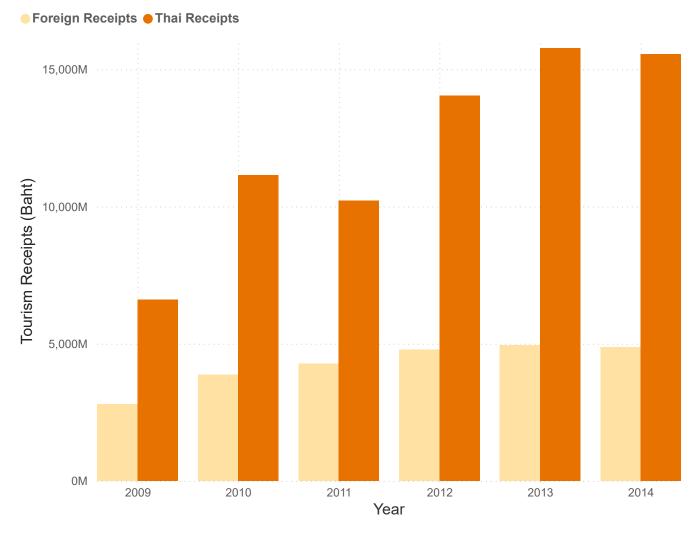


## Overview Tourism in Chiang Rai

A consistent increase in the number of Thai tourists.

Despite a smaller foreign tourist base, there is a steady growth trend, indicating potential for further expansion in this segment.

#### **Tourism Receipts in Chiang Rai**



### **Tourism Receipts** in Chiang Rai

#### **Growth Over Time:**

Tourism receipts in Chiang Rai for both Thai and foreign tourists have consistently increased over the years.

#### **Thai Tourists Contribute More:**

Thai tourists have consistently contributed a larger share to the total tourism receipts in Chiang Rai compared to foreign tourists.

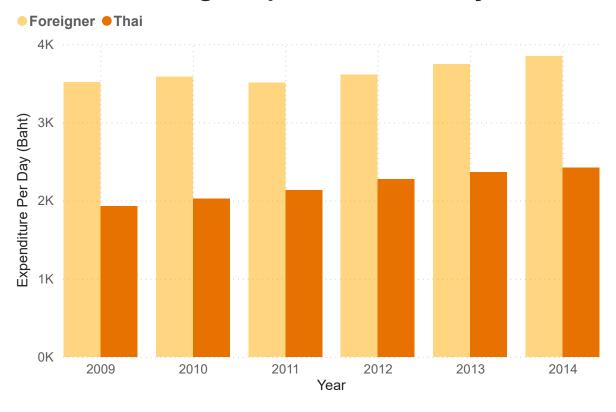
Total of Foreign Receipts

Total of Thai Receipts

25.56bn

73.33bn

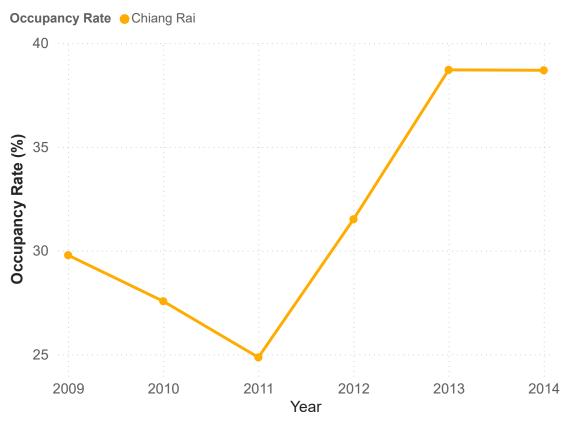
#### **Average Expenditure Per Day**



## Overview Tourism in Chiang Rai

Foreign tourists consistently spent more per day compared to Thai tourists, with expenditures steadily increasing over the years for both groups

#### **Occupancy Rate in Chiang Rai**



## Overview Tourism in Chiang Rai

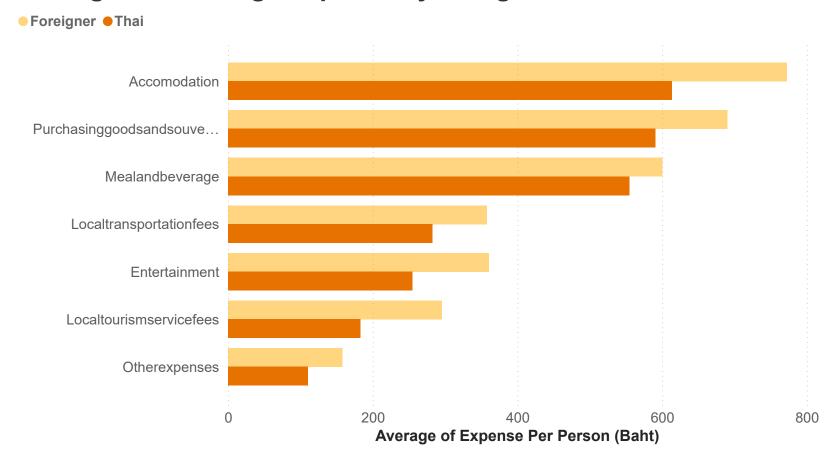
After a decline in the occupancy rate from 2009 to 2011, there was a significant recovery starting in 2012, with the rate steadily increasing.

**Average of Foreign Visitors** 

2.59K

3.23K

#### **Chiang Rai's Average Expense by Categories**



# Chiang Rai's average expenditure per person reveals

Foreign tourists tend to spend more across all categories, compared to Thai tourists

#### **Length of stay in Chiang Rai**



## Overview Tourism in Chiang Rai

The length of stay for **foreign tourists** in Chiang Rai has **steadily declined**. Meanwhile, **Thai tourists' stay** duration has remained **stable** after peaking in 2010.

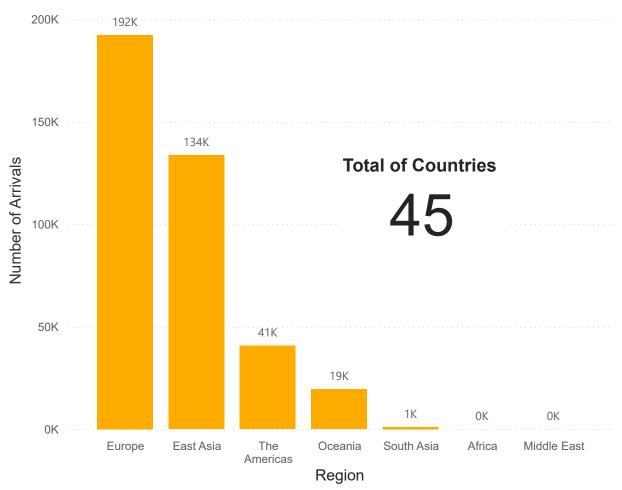
# Strategy to Increase Tourism Income in Chiang Rai

#### Targeting High-Value Markets in Europe and Asia

#### Why Focus on Europe and Asia?

**1. High Arrival Numbers:** Europe and Asia lead in tourist arrivals, with Europe contributing the most overall and East Asia, particularly China, showing strong potential.

#### Number of Arrivals - Chiang Rai 2014



## **Tourism in Chiang Rai**

**Europe as a Key Market:** Europe is the dominant region, making up nearly half of the total foreign arrivals.

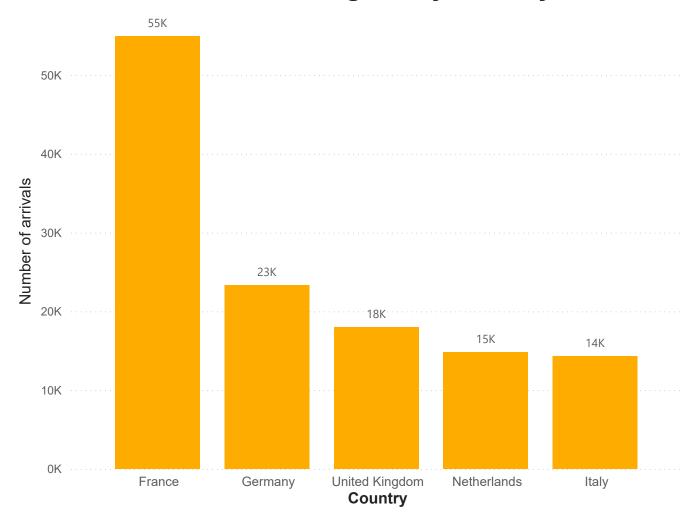
#### **East Asia's Strong Presence:**

East Asia also plays a crucial role in tourism for Chiang Rai, being the second-largest source of visitors.

**Total of Foreign Tourists** 

387K

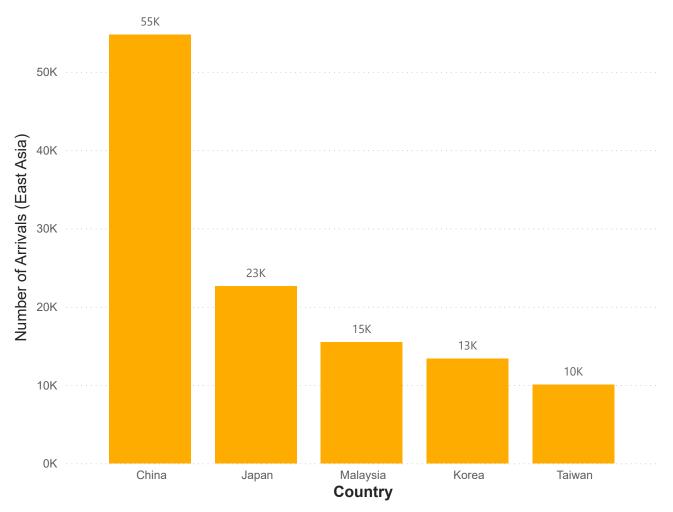
#### Number of Arrivals - Chiang Rai by Country in 2014



### **Europe Tourists** in Chiang Rai

France is the leading country, making it the most significant contributor among foreign visitors.

#### **Number of Arrivals in Chiang Rai 2014**



## **East Asia Tourists** in Chiang Rai

China Leads the Way: China is the dominant source of tourists from East Asia

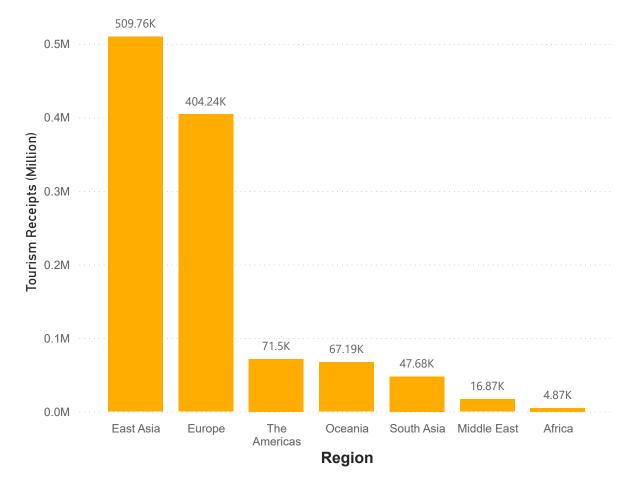
# Strategy to Increase Tourism Income in Chiang Rai

### Targeting High-Value Markets in Europe and Asia

### Why Focus on Europe and Asia?

2. Economic Impact: Tourists from these regions tend to have higher spending power refer to the share in level of country, making them high-value targets for boosting tourism revenue in Chiang Rai.

#### **Tourism Receipts in Thailand 2014**



# Strategy to Increase Tourism Income in Chiang Rai

#### **Actionable Campaigns:**



#### For Europe:

**Extended Stay Discounts:** Special offers for tourists who stay longer than 5 days.



#### For East Asia:

**Convenient Travel Packages:** Direct flights, group travel discounts

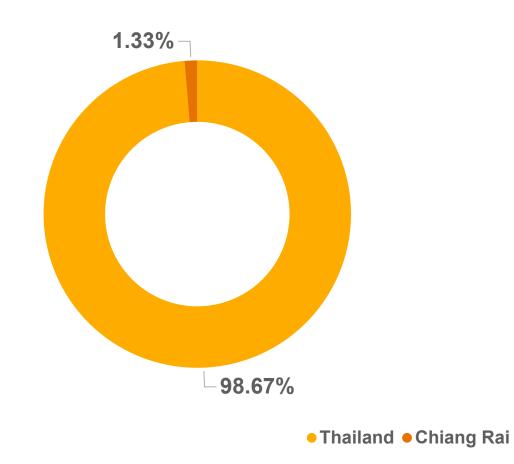
## Market Share of Tourists in Chiang Rai vs. Thailand

#### **Limited Market Share:**

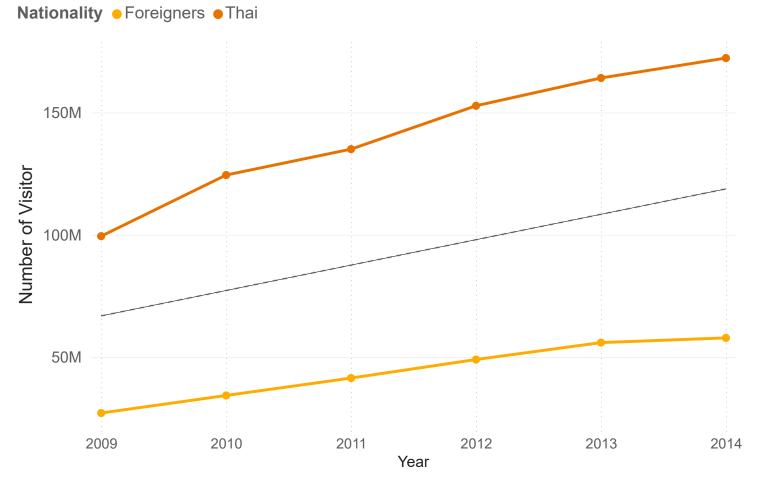
Chiang Rai's small percentage highlights its relatively minor role in the broader tourism landscape of Thailand.

**Growth Potential**: The low market share presents an opportunity for significant growth.

#### **Number of Tourists in Thailand**



#### **Number of Tourists in Thailand**

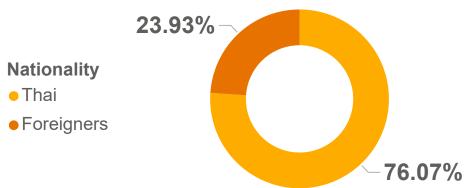


### Overview Thailand Tourism

Rising tide of tourism: Thai travelers lead the surge

Whereas, the number of **foreign tourists**, while growing at a **slower pace**, also shows a positive trend.

#### **Domestic Tourism in Thailand**



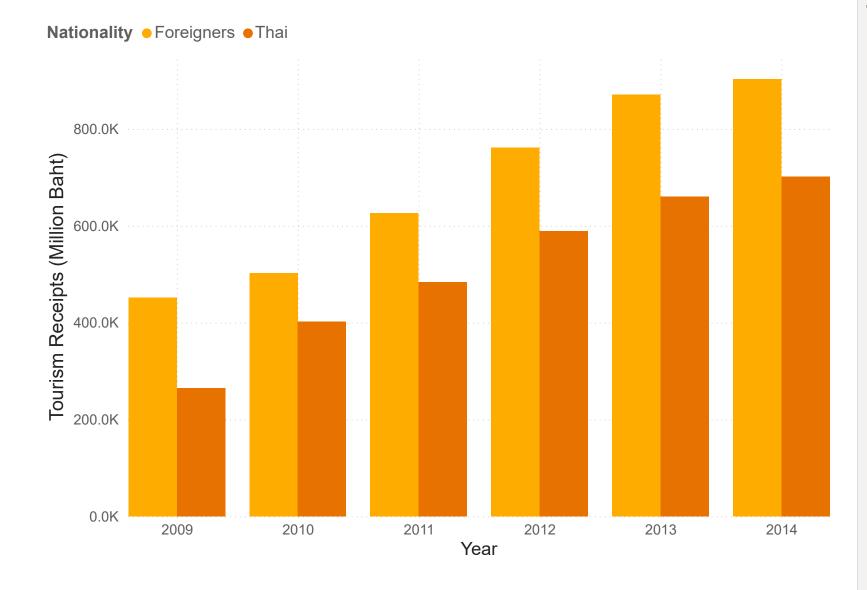
### **Tourism Receipts**

#### **Growth Over Time:**

Both Thai and foreign tourism receipts have shown growth over the six years

#### **Foreigners Spend More:**

Foreign tourists consistently spent more money in Thailand compared to Thai tourists



## **Enhancing Chiang Rai Tourism with IT Solutions**

#### **Tourism Data Analytics Platform:**

**Purpose:** To centralize and analyze data on tourist arrivals, expenditures, and behaviors.

**Benefits:** Provides real-time insights into tourist demographics, spending patterns, and areas needing improvement.

**How it Works:** This platform will aggregate data from multiple sources (e.g., hotels, transport, and attractions) to provide a comprehensive overview of the tourism landscape in Chiang Rai.

### **Thank You**