Robin Godinho

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PROFESSIONAL EXPERIENCE

UNIVERSITY OF MARYLAND   **College Park, MD**
Graduate Assistant, Computer Science Dept.   **2023-Present**
- Customized and maintained student service workflows within SIS and Salesforce Education Cloud (EDA) by building custom objects, fields, and automation rules to manage academic caseloads and facilitate drop-ins.
- Leveraged Salesforce EDA to support the admissions process for the Computer Science Minor, developing workflow rules and validation logic using SOQL to ensure accurate applicant evaluation and status updates.
- Conducted quarterly audits of student caseloads, using automated queries and cross-referencing SIS and Salesforce to maintain data accuracy and compliance with academic and FERPA standards.

GLOBAL EDGE CONSULTANTS   **The Woodlands, TX (Remote)**
Data Analyst & IT Support Specialist   **2022-2025**
- Integrated 20+ Power BI dashboards with financial systems using Power Query, enabling real-time performance insights and streamlined reporting for U.S. and international leadership teams.
- Coordinated the successful migration of 7TB of data from OneDrive to SharePoint while simultaneously implementing a structured ETL pipeline to streamline and optimize data ingestion into the data warehouse.
- Automated critical Finance and HR workflows using Microsoft Power Automate, significantly reducing processing time by 60% and enhancing overall operational efficiency across multiple departments.

BOSTON CONSULTING GROUP   **Washington, DC**
Data Engineer   **2021-2022**
- Developed a robust real-time energy analytics pipeline on GCP using Pub/Sub and BigQuery, enabling asynchronous data ingestion and delivering scalable insights for local South African government officials.
- Integrated multiple external energy consumption data sources with GCP analytics pipelines via RESTful APIs, enabling real-time reporting and efficiently deploying updates through a GitHub-based CI/CD pipeline.
- Collaborated in Agile team sprints using Jira, translating business requirements into technical solutions.

COLLEGE PARK ACADEMY   **College Park, MD**
Technical Project Manager   **2019-2021**
- Served as Product Owner in a fast-paced Agile SDLC environment, leading iterative sprints, retrospectives, and backlog refinement sessions that contributed to a 2-week early launch of the redesigned CPA website.
- Integrated an interactive Tableau dashboard into the website to visualize charter school performance metrics, enabling dynamic, real-time comparison against regional benchmarks in Prince George's County.
- Partnered with stakeholders to gather and prioritize feature requirements, achieving a 95% satisfaction rate.

EDUCATION

UNIVERSITY OF MARYLAND   **College Park, MD**
Master of Science, Information Management • GPA 4.0   **May 2025**
Bachelor of Science, Information Science • GPA 3.8   **May 2023**

SKILLS

- Salesforce EDA, Apex, SOQL, Java, Python, DML, Validation Rules, GitHub, CI/CD, REST API, GCP, CI/CD
- Version Control, DevOps, Database Management, Data Ingest & Migration, ETL, Power Query & Automate
- SDLC, Jira, Agile Methodologies, Cross-functional collaboration, Data Quality, FERPA, Forecasting, Sprints