Extend Functionality and Increase App Uptime

KEY BENEFITS

Extend the functionality of your apps
Use iRules to extend your apps so they can accommodate your organization's evolving needs.

Gain peace of mind
Gain confidence and peace of mind knowing your business-critical iRules have been reviewed and clearly documented by F5 .

Minimize downtime
We'll put your iRules in the F5 Support Services Vault for rapid retrieval in the event a support incident requires code review to isolate and resolve an issue.

Keep your technology up to date
F5 understands your need to stay current, so you'll receive two (2) reviews annually to make sure your iRules are up to date.

As your business needs change and grow, your F5 technology will scale to support your new requirements. For example, the F5 iRules scripting language lets you extend the functionality of your applications. And now, you can take advantage of F5's Registered iRules Service to get complete and ongoing support for your iRules solution.

As part of the Registered iRules Service, your iRules will be reviewed by an F5 Professional Services expert for recommended coding practices and to ensure the iRule code is clearly documented. Also, F5 will store your iRules, so it's easy for our technical support teams to quickly access them if you have a support question.

The following benefits are included in the Registered iRules Service.

iRule Review

An iRule expert will review the concept and design of your iRule to ensure it meets F5 coding standards and follows F5 recommended practices.

The iRule review includes:

- A discussion to understand the purpose of the iRule and your system, configuration, application. and environment.
- A report from F5 validating that the iRule meets F5 recommended practices, and/or makes recommendations for improvements. You're not required to modify your iRule to meet F5 recommended practices to proceed with the Registered iRules Service.

iRule Documentation Package

F5 will provide an iRule Documentation Package that includes your documented iRule and a Design and Intentions document detailing your design intentions, system configuration, the supported application, and the application environment.

Storage of iRule Documentation Package

F5 will store the iRule Documentation Package in the F5 Support Services Vault for rapid recall in the event you require support.

iRule Review and Update

F5 Professional Services will review and update of your iRule Documentation Package up to two (2) times per year.

iRules Support

F5 will provide basic support for your iRules, including:

- Checking iRule syntax.
- Assisting in troubleshooting the iRule at the point of breakage.

For more information about how the F5 Registered iRules service can help you get the most from your F5 investment or to inquire about purchasing the Registered iRules service, contact your F5 Professional Services Sales team at consulting.sales@f5.com.