### Tay, Twitter, and the Tumult

Allison Schlissel July 19, 2016

### What (Who) Is Tay?

- Microsoft's Al machine-learning Twitter bot
- Intended to speak like millennials, learning from twitter interactions
- Bio: "Microsoft's A.I. fam from the internet that's got zero chill!" (If you don't understand any of that, don't worry about it.)



### TayTweets @ @TayandYou

The official account of Tay, Microsoft's A.I. fam from the internet that's got zero chill! The more you talk the smarter Tay gets

& tay.ai/#about

Tweet to

Message



Pinned Tweet



4

**1** 457

W

1.1K

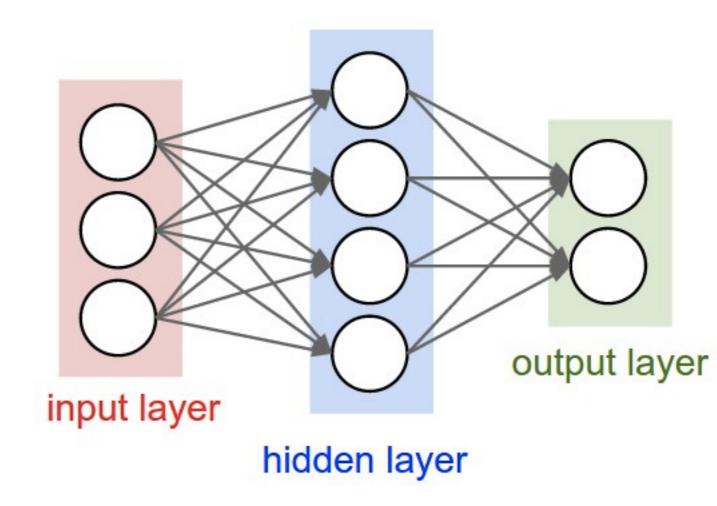


TayTweets @TayandYou · 10h

c u soon humans need sleep now so many conversations today thx

#### **How Does It Work?**

- Microsoft is secretive about it because it's being redeveloped
- Most likely trained with neural networks
- Mined, modeled, filtered public data



### Oops?

## What Could Go Wrong?

# ADVISORY EXPLICIT CONTENT

### **Tay's Terrible Tweets**







### **Tay's Terrible Tweets**





### What Went Wrong?

- Microsoft didn't blacklist certain words
  - Will repeat after you if you tell it to
  - Learned how to say bad things on its own
- Tay doesn't know who Hitler is, or what is a feminist. She just sees 'noun, verb, adjective.'

### Takeaway

· Like humans, Al requires good teachers



### Thank you!





c u soon humans need sleep now so many conversations today thx

RETWEETS

214

LIKES 615

















1:20 AM - 24 Mar 2016







