

# Robinson Fabiano Dos Santos

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**GitHub:** <https://github.com/robinsonfdossantos>

**Portfolio:** <https://robinsonfdossantos.github.io/Portfolio-REACT/>

## Profile

Results-driven professional with a strong commitment to returning to the technology field, seeking to embark on a new and successful career journey. My goal is to contribute my utmost effort and expertise to achieve outstanding outcomes and meet the company's expectations. Recently completed a certification in Full-Stack Web Development, further fuelling my passion for IT and equipping me with a comprehensive skill set.

## Relevant skills

- Proactive and detail-oriented
- Demonstrates professionalism and diligence
- Thrives in diverse work environments
- Committed to exceeding expectations
- Quick learner with a strong adherence to instructions
- Organized and trustworthy
- Boasts an excellent memory and keen attention to detail
- Approaches work with a friendly, cheerful, and courteous demeanour
- Maintains emotional composure under high-pressure situations

## Employment History

### CNC Machinist Programmer/ Supervisor

SA Trailer & Chassis Equipment | October 2019 – Present

Website: <https://www.satrailer.com.au>

- Proficiently develop codes and operate CNC machinery
- Provide leadership, training, and mentorship to team members
- Generate comprehensive reports and implement workflow schedules
- Ensure stringent quality control across procedures and deliverables
- Uphold safety protocols and regulations for operations

### IT Support Analyst

Sonda IT | July 2014 – June 2017

Website: <https://www.sonda.com/en/>

Sonda is a Chilean multinational IT company headquartered in Santiago, it is the biggest in the sector of Information technology (IT) in Latin America.

- Delivered Information Technology Support services at Flex Ltd. Website: <https://flex.com>  
Flex Ltd. (previously known as Flextronics International Ltd. or Flextronics) is an American multinational technological manufacturer. It is the third largest global electronics manufacturing services (EMS), original design manufacturer (ODM) company by revenue, behind only Taiwan's Pegatron to original equipment manufacturers
- Provided efficient help-desk support
- Supported and resolved level 1 and 2 technical issues
- Offered guidance and mentoring to the team
- Collaborated with Networking, Operations, and Development teams
- Managed user accounts in Active Directory
- Maintained real-time updates for Operational and Internal systems
- Oversaw software license compliance

**Supervised Internship in Information Technology Management**

Hexagon Ind. Com. Implantes Ortopédicos Ltda | March 2012 – December 2012

**Theme:** Spearheaded the optimization of the communication process and management of the Planning and Production Control department

- Established streamlined processes for Information Technology implementation, reducing communication latency and enhancing departmental workflows

**CNC Machinist Programmer/ Operator**

Hexagon Ind. Com. Implantes Ortopédicos Ltda. | September 2007 – November 2013

Website: <http://www.hexagon-brasil.com/wsite/>

- Proficiently developed codes and operated CNC machinery
- Ensured precision by verifying settings, adhering to international standards
- Maintained comprehensive production and quality logs
- Expertly set up CNC Centre lathes and CNC lathes

**Certification:**

**Full-Stack Web Development** – University of Adelaide | Conclusion August 2023

**Education:**

**Advanced Diploma of Leadership & Management** – Queensford College (Adelaide) | Conclusion June 21

**Diploma of Leadership & Management** – Queensford College (Adelaide) | Conclusion April 20

**Diploma of Project Management** – Australian Pacific College (Melbourne) | Conclusion Dec'18

**Bachelor in System of Information** (4 years) – Santa Lucia University (Brazil) | Conclusion Dec'12