

# Nathan Robinson

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## EDUCATION

### DevMountain

June - October 2017

### Provo High School

Diploma - 2010 to 2014

## Other Skills

### OOP | MVC

CentOS Administration

Bash Scripting

PHP Familiarity

Network Admin

HTML/CSS | Javascript

React | Wordpress

Angular | Express

NodeJS

## APPLICABLE SKILLS

**Strong Troubleshooting** - Diverse tech background lends to strong troubleshooting skills

**Web Languages** - Utilization of **HTML**, **CSS**, **Javascript**

**Linux Administration** - Experience managing *command line only* Linux using command line tools such as: **rpm**, **ssh**, **vim**, **scp**, **grep**, **xargs**, etc...

**SQL Management** - SQL Maintenance & Schema Development in **MySQL**

## EXPERIENCE

### IT Ops, Crumbl

Orem, UT - March 2019 - Current

At Crumbl, I was the Head of Technology. Including Management of:

- Technical Support for Store Owners/Managers
- Charge of User Access for Proprietary Tools
- Maintaining Documentation of New Tech Roll-Outs
- G-Suite Administration
- Headless Linux Servers via Amazon Web Services EC2 Instances
- Cloud Based MDM Apple Device Management
- Networking Equipment Distribution via UniFi Cloud
- DNS, Domain, and SSL Configuration and Deployment

### Support Engineer, Instructure

Pleasant Grove, UT - May 2018 - January 2019

- Consistently lead CSAT scores
- Assisted in the Development of Team Page

### Custom Front End Developer, Boostability

Orem, UT - January 2018 - March 2018

At Boostability, I provided alterations to websites built using a wordpress drag & drop plugin. I fulfilled custom code requests for anything the builder couldn't achieve using Chrome Dev tools.

### Technical Support, Bluehost - 560 Timpanogos Pkwy, Orem, UT 84097

Salary: \$45,000

Orem, UT - February 2015 - May 2017

At Bluehost I provided customer support for self hosted linux servers.

#### Further Responsibilities:

- Promoted to Level 2 Support
- PCI Compliance Officer for Secure Digital Payments
- Promoted to VPS/Dedicated Server Specialist
- Promoted to Technical Mentor