

# Rob Vandelinder

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<https://robjvan.github.io/cv>

## OBJECTIVE

Seeking a long-term position as a developer. A self starter who possesses more than a decade of customer service and hardware repair experience. Accountable, adaptable, and eager to learn.

## TECHNICAL SKILLS

- Junior Web Developer able to build a web presence from the ground up
- Skilled with JavaScript, CSS, HTML, XML, Bootstrap, jQuery, Java, .Net, GitHub, cPanel, Google Analytics, Adobe Creative Cloud
- Server Roles: AD, DHCP, DNS, WDS, File Server, Print Server, SCCM
- Created training materials and process documentation
- Intimately familiar with ITIL process: Incident, Problem, Release, Change Management
- Staged and deployed thousands of workstations, laptops, servers, VOIP phones, POS units, RF scanners, access points, and other equipment

## PROFESSIONAL EXPERIENCE

**Senior Mobile Technician**                      **Tech!Espresso**                      Jan 2018 – Jun 2018

- Travelled throughout the greater Calgary area offering on-site IT services
- Performed setup and teardown of IT equipment for the 2018 JDRF Picks & Plates Gala

**End User Support Analyst**                      **Alberta Energy Regulator**                      Jan 2017 – June 2017

- Conducted inventory management, mobile device administration, account administration, ticket management, new user orientation, and hardware repairs
- Reworked storage and staging areas for better workflow and accurate asset tracking

**Senior Field Service Technician**                      **BFG**                      2015 – 2017

- Travelled throughout Western Canada for various POS and server refresh projects

**IMAC Analyst**                      **The Employment Solution**                      2013 – 2016

- Participated in OS migration and hardware refresh projects spanning southern Alberta

## EDUCATION & TRAINING

CompTIA A+

MCSA Server 2012

ITIL v3

Diploma in 3D Animation

CompTIA Project+

MTA Windows OS

CAPM

Diploma in PC Maintenance & Repair

CompTIA Server+

Avixa CTS

Team Leadership