

From	no-reply@dwp.gov.uk
Reply to	-
To	user.name@dwp.gov.uk
Subject	email subject

Dear Mr James Smith,

Statement of benefit payments made

The statement of benefit payments that you asked for is given below.

Because of the administrative costs it is not normal policy for us to give annual statements of benefit. So in the future, you should keep a personal record of the benefit that you get if needed for tax or other purposes.

Your co-operation in this matter would be very much appreciated.

Please note that Income Tax is not taken off your benefit.

Payments

AAA1

01/01/2001 - 01/01/2002 (11 weeks) at £10.10per week. Total £20.10

02/02/2001 - 02/02/2002 (12 weeks) at £10.20per week. Total £20.20

03/03/2001 - 03/03/2002 (13 weeks) at £10.30per week. Total £20.30

AAA2

04/04/2001 - 04/04/2002 (14 weeks) at £10.40per week. Total £20.40

05/05/2001 - 05/05/2002 (15 weeks) at £10.50per week. Total £20.50

AAA3

06/06/2001 - 06/06/2002 (16 weeks) at £10.60per week. Total £20.60

We will also send you this information by post. It might look different as it is a paper copy.

Yours sincerely,

Olivia Rose
Pensions Officer

More information

If you want to know more about anything in this email, please call us on +44 (0)191 218 7777 (Textphone +44 (0)191 218 7280).

Or you can write to us at:

International Pension Centre
The Pension Service 11
Mail Handling Site A
Wolverhampton
WV98 1LW
United Kingdom

You can also email us at tvpi.internationalqueries@dwp.gov.uk for general enquiries. Please only include your name and phone details. Do not include any other information. This is for Data Protection reasons.

Please do not reply to this message. Any email sent in response will be deleted without being read. DWP will never ask you to send any usernames, passwords, personal, health/medical or bank account information via email.

What you must do if your circumstances change

If your circumstances change it may affect the amount of money you get. It is important you tell us about any changes in your circumstances straight away, for example if you:

- change address
 - go into or come out of hospital
 - move abroad or return to the UK
 - go into a care home
 - change your bank account
 - marry or form a civil partnership
-

- get divorced or have your civil partnership dissolved
- are widowed or your civil partner dies

Please report changes to the www.gov.uk/international-pension-centre by phone or in writing - do not send changes by email.

If the information you give us is wrong or incomplete, or you do not report changes straight away you may be paid more or less money than you should.

If you are paid too much you may have to pay this back. You may have to pay a financial penalty and we may prosecute you

If we pay you less money than we should have, we may pay you this money back.

We have many different ways we can communicate with you.

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number above.

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on www.gov.uk

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at www.gov.uk/dwp/personal-information-charter

If you have received this email in error, please contact us on +44 (0) 191 218 7777 and then permanently delete what you have received. If you are not the intended recipient, any disclosure, copying, distribution or other action taken in regard to the information contained in this email is strictly prohibited.

If you want to opt out of receiving emails please contact us on the telephone number above or by writing to us at: International Pension Centre, The Pension Service 11 Mail Handling Site A, Wolverhampton, WV98 1LW, United Kingdom.

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