Luis Robles

Orlando, FL

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SUMMARY

As a passionate and results-oriented full-stack web developer with a web development certificate from the University of Central Florida, I have a proven track record of designing, building, and maintaining websites from conception to production. I thrive in fast-paced, diverse team environments, where I work collaboratively with others to develop innovative solutions that exceed expectations. With my strong technical expertise and a dedication to continuous learning, I am confident in my ability to make a valuable contribution to any development team.

TECHNICAL SKILLS

Softwares/Platforms: Microsoft Office tools, proficient in both Mac and PC platforms, FOCUS, Easytrieve Plus and Multiple Virtual Storage / Time sharing Option (MVS/TSO). Software Languages: JavaScript, CSS, HTML and multiple frameworks

RELEVANT EXPERIENCE

Data Center Technician (Department Lead) Pomeroy IT Solutions, Inc.

2015 - 2023

Orlando, FL

- Python Script creations to automate daily tasks
- Monitor Service Now and resolve Incidents/Requests
- Provide Hands and Feet support (visual equipment checks, power cycling, iLO configuration, etc...)
- Coordinate project tasks with all shifts to ensure completion in a timely manner
- Prepare paperwork and tape for offsite vaulting
- Perform Floor sweeps searching for media
- Assisting customers via phone and email
- Provide daily reports to clients

Instructor / Engineer2006 – 2009TalkingTabsOrlando, FL

Provided customer service and technical support.

- Installed PC/Mac Hardware Hard Drives, Sound Cards, Video Cards, Power Supply, etc...
- Installed PC/Mac Software
- Prepared custom Audio and Ethernet cables
- Created production databases using Microsoft Access
- Automated via Apple Script, the input of multiple MS Word components utilized by the instructors, and track titling processes saving the company thousands of dollars in man-hours
- Contributed to the designing and enhancement of our all-audio music instructional products
- Responsible for quality assurance

EDUCATION

Program Certificate: UCF, Orlando, FL

July 12, 2023

An 12 week intensive Fullstack Web Development program focused on gaining skills in new web development technologies.

Online Certificate: Udemy

October 8, 2021

A 16 hour Linux Command Line Bootcamp. Taught by Colt Steele the program takes you from beginner to power user. Covered skills were how to control your computer completely from the command line, construct powerful command pipelines, automate tasks and schedule jobs using cron and many others.

Online Certificate: Udemy

Jan 20, 2023

An 8.5 hour Complete SQL for absolute beginners course. Taught by Ivo Bernardo the program covered how to Manipulate Data using SQL, How to Create Tables, How to Insert Data into Tables, How to Combine Different Tables, and How to Build Tables using a practical Case Study.