

# Edgar Robles

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## Summary

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Enthusiastic information technology student with a concentration in networking. Proven leadership and customer service skills. Actively pursuing ways to expand knowledge and acquire hands-on experience with existing and emerging enterprise technologies.

## Education

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### Associate in Applied Science Degree

**Expected Graduation: 2021**

**Program:** IT Network Specialist

Milwaukee Area Technical College, Wisconsin

### High School Diploma

**Graduated: 2018**

Ronald Reagan IB High School, Wisconsin

## Experience

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### Parkworker III | Milwaukee County Parks, Milwaukee, WI

Manager of outdoor swimming pool. Oversaw daily operations of facility and supervised crew of parkworkers.

- Opened and closed facility.
- Cashiered throughout the day. Sold daily tickets and memberships to patrons. Frequently made bank deposits.
- Was first-point for customer service. Resolved any conflicts between guests and crew or facility.
- Punctually documented activity.
- Regularly cleaned and maintained facility.
- Completed paperwork such as scheduling and payroll.

### Crew Member | Oscar's Frozen Custard, Franklin, WI

Crew member at a fast food restaurant. Cashier and cook.

- Completed orders in a fast-paced environment.
- Multitasked to increase efficiency.
- Frequently assisted Spanish-speaking customers with ordering.