Product, Design, and Development

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Hi! Thanks for looking at my resumé. My responsibilities include setting product strategy, defining feature roadmap stories, collaborating with key stakeholders. I hire and lead teams to execute and deliver products that are both profitable for the business and benefit millions of customers.



### **EXPERIENCE**

### **Head of Product Design and Development**

The Motley Fool | January 2016 - Present

- Strategized a product development strategy that streamlined time-to-launch for new products from three months to three days, resulting in more than triple the number of new services produced.
- Led a cross-functional team to migrate the entire product codebase to a new tech stack. In the 18-month process rebuilt of the full suite of Motley
  Fool premium products, actively in use by over 500,000 paying members, to improve the ability to scale and grow.
- Communicated and collaborated with key stakeholders, including VPs of Product, Marketing, Editorial, Investing, and the CEO to maintain alignment on meeting business goals and member needs.
- Hired and managed a team of 10 designers and engineers. Helped develop two direct reports into new tech leaders for the company.

### **Product Design Lead**

The Motley Fool | October 2012 - March 2016

 Leveraged Agile methods to design and rapidly prototype new products and applications including a stock screening tool, portfolio tracking tool, stock watchlist, allocation guidance wizard, and investing reports library. These tools increased member engagement and retention, resulting in more than 3x YoY revenue.

### **Head of Social Media and Community**

The Motley Fool | June 2011 - September 2012

- Established the Motley Fool's entry onto major social platforms through testing and learning new approaches for marketing and brand awareness.
- Developed an algorithm for determining engagement and recruited from those individuals to become Motley Fool discussion boards leaders.
- Coordinated a same-day super-meetup in 81 countries across five continents.

### **Head of User Experience Design**

The Motley Fool | June 2009 - May 2011

- Developed new logos, design patterns, and brand strategy used for web, apps, print, video, and podcast products.
- Led research, design development, prototyping of website, and order process flow for Motley Fool Funds.
- Nominated for The Motley Fool's Master Innovator award.



# SKILLS AND CAPABILITIES

As a

#### **Product Lead**

- Product Strategy and Roadmap
- Written and Verbal Communication
- MS Word, Excel and Powerpoint
- A/B Testing, Google Optimize, and Analytics
- Agile, Scrum, Kanban
- Design Thinking, Lean/Lean UX, JTBD

As a

# **Designer and Developer Lead**

- Product, UX / UI Design, Front-End Development
- HTML, CSS, SCSS, Javascript, VueJS,
- Python/Django, PHP, APIs
- · Git, Atom, PyCharm, Sublime, VS, Terminal
- Axure RP, Omnigraffle, Balsamiq
- Adobe Photoshop, Illustrator, InDesign
- InVision, Framer, Sketch

As a

#### Manager

- Hiring, Team Building, Individual Development
- Problem-Solving, Decision-Making
- Leadership, 360 Feedback, Goal Setting
- Managing Change, Empathy



# **EDUCATION & GIVING BACK**

- Degree: Bachelor of Arts, Cum Laude Major: English, Minor: Computer Science University of Delaware, 1999
- Training: Leadership Training, Executive Leadership, Critical Conversations, Agile, Design Thinking, Lean Startup, Lean UX, UX Metrics, CSS Grid, VueJS, Mobile Design Various programs and intensives
- Teaching: Courses in HTML, CSS, Wordpress, Web Design and Photoshop
  Boston University, Center for Digital Imaging Arts
- Coaching: 12 individuals up and coming in Tech, Marketing, Customer Relations
  The Motley Fool Coaching
- Mentoring: Three User-Experience Designers and Front-End Developers

The Motley Fool Mentorship Program

