

# Dmitriy Kononenko

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## SUMMARY

Dedicated student working towards a degree in Cyber Security from Ivy Tech Community College with plans to continue to a bachelor's degree upon completion. Demonstrated experience in maintenance and working in the technology space. Skillsets include customer service, problem solving, leadership, and troubleshooting.

## EDUCATION

**Associate of Science: Cyber Security Info Assurance**  
Ivy Tech Community College, South Bend, IN

**Expected Graduation: May 2025**

## SKILLS

- Logical Thought
- Computer Proficiency
- Leadership
- Microsoft Office Suite
- Linux
- Networking
- Hardware Troubleshooting
- Problem Solving

## WORK EXPERIENCE

### *Truck Driver*

March 2022 – December 2023

Morsches Builders Mart, Goshen, IN

- Earned Class A CDL operational license
- Delivered building materials to various location, ensuring that they were delivered on time
- Loaded and unloaded materials with a focus on ensuring that they were correctly stored and undamaged

### *Certified Insurance Agent*

May 2020 – December 2021

Sitel, Fishers, IN

- Certified in 25 states for Medicare Call Center Support
- Answered phone calls then approved and investigated client claims
- Handled customer service issues leading to equitable resolutions

### *Maintenance Supervisor*

May 2019 – February 2020

Holiday Inn, Elkhart, IN

- Completed various preventative maintenance throughout the complex using different tools including electrical, plumbing, carpentry, drywalling, and painting
- Read blueprints to correctly complete assignments
- Documented tasks completed in a detailed way
- Worked on HVAC units to both fix and replace them

### *Maintenance Technician*

October 2018 – May 2019

Valley View Nursing Home, Elkhart, IN

- Completed maintenance on both building and medical equipment under the director of maintenance
- Worked on and troubleshoot technical equipment in order to keep computers operational
- Earned the employee of the semester award
- Received deficiency free survey from state inspector

### *Apprentice Electrician*

June 2017 – November 2017

Final Phase Construction, Elkhart, IN

- Ran wiring for both residential and commercial buildings, managing from start to finish
- Read data sheets and blueprints as well as created a map of electrical outlets and switches