



Robert Sassack

Web Developer – React

Troy, Michigan - rsassack25@gmail.com - robsassack.github.io

Education

Western Michigan University

Kalamazoo, Michigan

Bachelor of Science, Focus: Computer Science

Relevant Coursework: Database Management Systems, Intro to Web Technologies, Systems Programming Concepts, Data and File Structures

Technology

Knowledgeable experience in using and troubleshooting:

Languages: JavaScript, React, Node.js, Python, PHP, Java, C, HTML, CSS, etc.

Software: Git, Linux/Unix command line, Apache HTTP Server, MySQL, Microsoft Deployment Toolkit, Citrix Receiver, Active Directory, etc.

Work Experience

Web Developer, Personal Projects

May 2022 to Present

- Built many interactive sites with HTML, CSS, and JavaScript.
- Utilized APIs, Async, Classes, Flexbox, and Grid to develop different projects.
- Developed sites using Git Version Control and Test Driven Development.

IT Technician Level II, MobileIT LLC

Oct. 2021 to May 2022

- Assisted client staff with troubleshooting and resolving technical issues.
- Diagnosed and resolved issues with computer software on user computers.
- Utilized remote support software to promptly assist customers.

Junior Analyst, Michigan State University

Dec. 2020 to Jun. 2021

- Provided technical support to executive staff remotely and in person.
- Communicated with team members to optimize ticket routing.

Deskside Support Technician, IBM @ R1 RCM

Jun. 2019 to Apr. 2020

- Operated ticketing system to efficiently support users in person and remotely.
- Performed troubleshooting on computers to resolve issues with essential software.

Organizations

Secretary, Computer Club at Western Michigan University

Mar. 2016 to Apr. 2017

- Took detailed notes about the topics discussed at each meeting.
- Coordinated and events with other officers to plan topics for future meetings.