Joseph Robson

26 Logan Dr, Lantz, NS B2S 1N1   (902) 750-0677   joerobson@gmail.com

Summary of Qualifications

- Presently enrolled in NSCC IT Web Programming course scheduled to graduate Apr 2023
- Ten years experience as both an IT contractor and full-time employee in the insurance & automotive industries.
- Proficient in various programing languages, operating systems, and applications
- Five years experience in an on-call daily system and nightly batch cycle support environment.
- Three years experience as level 1 help desk technician.

Professional Experience

Web Developer/IT Support   Town of Stewiacke, Stewiacke, NS   May 2022 - August 2022

- Paid internship where I designed and redeveloped new town website and performed general IT duties for the Town of Stewiacke.

Heavy Equipment Operator   Oil and Gas Industry, Alberta, CA   June 2006 -March 2020

- 15 years experience running heavy equipment for several well servicing companies.

IT Consultant   Keane Inc., Halifax, NS   Oct 2003 – May 2006

- Programmer/Analyst for Toyota Motor Corp.
- Responsible for coding, testing, and implementing program changes in a Mainframe environment.
- Responsible for monitoring nightly batch cycle and debugging/fixing errors on the fly.

Programmer   UnumProvident Insurance, Portland, ME   Oct 2001 – June 2003

- Responsible for coding, testing, and implementing program changes in a Mainframe environment.

IT Consultant   Jennings Info Systems Consulting, Concord, NH   Dec 1997 – April 2001

- Hired as a consultant to analyze Cobol code for various Mainframe Y2K projects. (Dec – 1997 to Mar – 1999)
- Completed Y2K analysis projects for Fidelity Investments, Vision Financial Corp., and Technical Aid Corp.
- Programmer/Analyst for Liberty Mutual Insurance (Mar – 1999 to April – 2001)
- Was part of a helpdesk team that designed and wrote ad-hoc user report programs.
- Provided helpdesk, user phone support and on-call support for user hardware and software problems.
- Provided technical support for the daily online system and nightly batch cycle.

IT Consultant   Keane Inc., Portsmouth, NH   Nov 1996 – Dec 1997

- Programmer for Liberty Mutual Insurance
- Responsible for coding, testing, and implementing program changes in a Mainframe environment.
- Responsible for monitoring nightly batch cycle and debugging/fixing errors on the fly.

Technical Qualifications

- <u>Programming languages:</u> Cobol, JavaScript, React, Node.JS, ASP.NET, Java, Python, HTML, CSS, XML
- <u>Software Applications:</u> Microsoft Suite (Excel, Word, Access, Power Point), GIT, Apache, PHP, Express
- <u>Database Management:</u> Database SQL command, MySQL, IMS, DB2, NOSQL , MongoDB
- <u>Operating Systems:</u> Windows, Mac OSX, Linux, TSO/E

Education

IT Web Programing	Sept 2021 – Present	NSCC, Truro, NS
IT Generalist Diploma	Graduated 1996	Information Technology Institute0020, Halifax, NS
Bachelor of Physical Education	Graduated 1995	Acadia University, Wolfville, NS
Bachelor of Science (General)	Graduated 1994	Acadia University, Wolfville, NS