Demystifying AI
in the classroom

“AI als Data Product”

HOGESCHOOL ROTTERDAM

Les 03

hr.nl/ai

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DATA SCIENCE

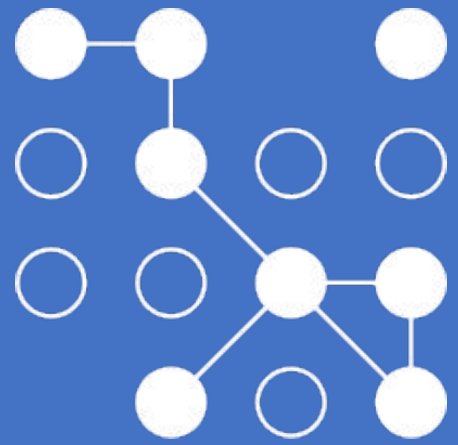
+

HUMAN FACTORS

Human-in-the loop

=

DATA PRODUCT



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“Data Science”

To make sense of the world

> “Sense-making is the way that humans **choose between multiple possible explanations** of sensory input.”

– Dave Snowden

https://doi.org/10.14236/JHI.V13I1.578

Informatics in Primary Care 2005;13:45–53

Conference papers

Multi-ontology sense making:
a new simplicity in decision making

David J Snowden
Founder, Cynefin Centre for Organizational Complexity, UK

Imagine organising a birthday party for a group of young children. Would you agree a set of learning objectives with their parents in advance of the party? Would those objectives be aligned with the mission statement for education in the society to which you belong? Would you create a project plan for the party with clear milestones associated with empirical measures of achievement? Would you start the party with a motivational video so that the children did not waste time in play not aligned with the learning objectives? Would you use PowerPoint to demonstrate to the children that their pocket money is linked to achievement of the empirical measures at each milestone? Would you conduct an after-action review at the end of the party, update your best practice database and revise standard operating procedures for party management?

No! Instead, like most parents, you would create barriers to prevent certain types of behaviour, you would use attractors (party games, a football, a videotape) to encourage the formation of beneficial largely self-organising identities; you would disrupt negative patterns early, to prevent the party becoming chaotic, or necessitating the draconian imposition of authority. At the end of the party you would know whether it had been a success, but you could not have defined (in other than the most general terms) what that success would look like in advance.

From The Cynefin Manifesto, www.cynefin.net

Introduction

The purpose of this article is to introduce a new simplicity into acts of decision making and intervention design in organisations. That may seem ironic given the title, with its use of the terms ‘ontology’ and ‘sense making’ which may be unfamiliar to readers; but new ideas often need new or at least unfamiliar language and I make no apology for that (although some readers may wish to skip the remainder of this introduction which may only be relevant to academics wishing to situate my language). New language aside, the basic principles that underlie this paper are very easy to understand and are illustrated by the inset example of the children’s party. Multi-ontology sense making is about understanding when to use both methods of management outlined in the story, both the structured and ordered approach based on planned outcomes and the un-ordered, emergent approach focused on starting conditions expressed as barriers, attractors and identities.

Ontology[a] is derived from the Greek word for being, and it is the branch of metaphysics that concerns itself with the nature of things. In this article I am using it to identify different types of system defined by the relationship, if any, between cause and effect. I will later discuss two contrasting types of ontology (order and un-order), each of which requires a different approach to both diagnosis and intervention. In practice, we need to consider three physical and five human ontologies. The three physical ontologies are order, complexity and chaos; in human systems order divides into visible and hidden forms and we add a fifth state of disorder. These are more fully described elsewhere.[1] Here I will combine complex and chaotic into a single category of un-order and ignore disorder.

[a] Ontology is commonly misused in the IT profession as an elevated version of taxonomy and is in fact closer to onomastics than it is to ontology.

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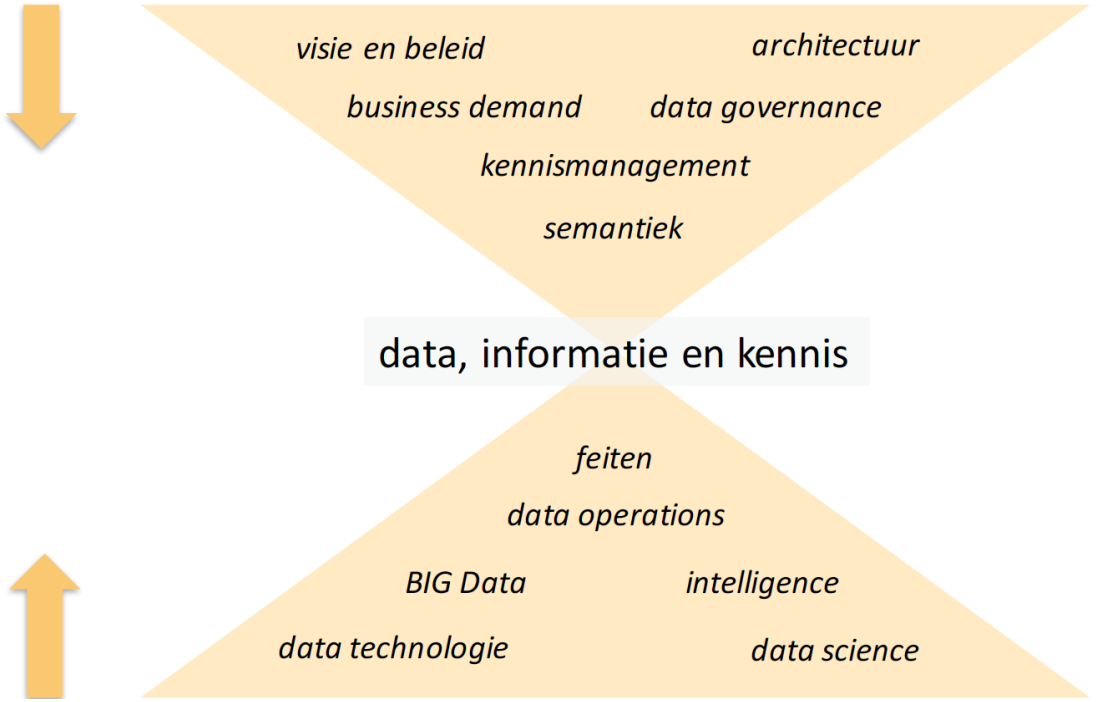
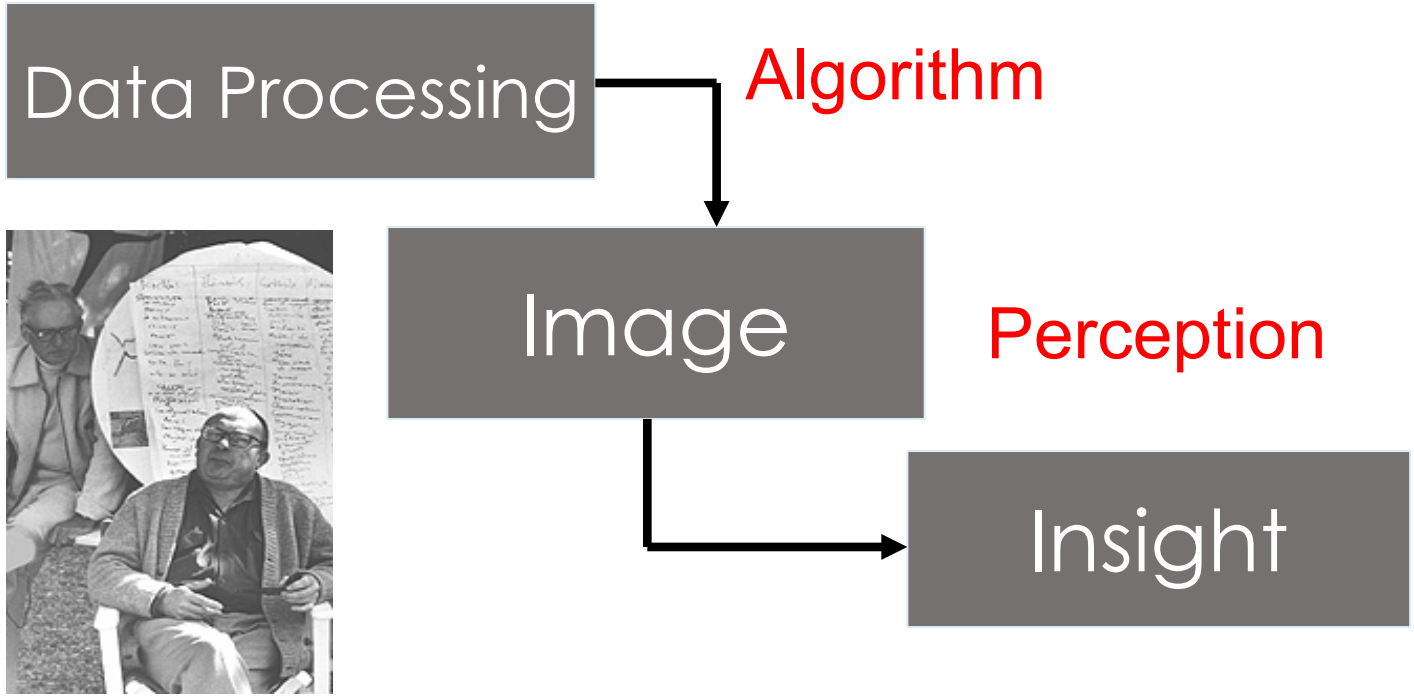
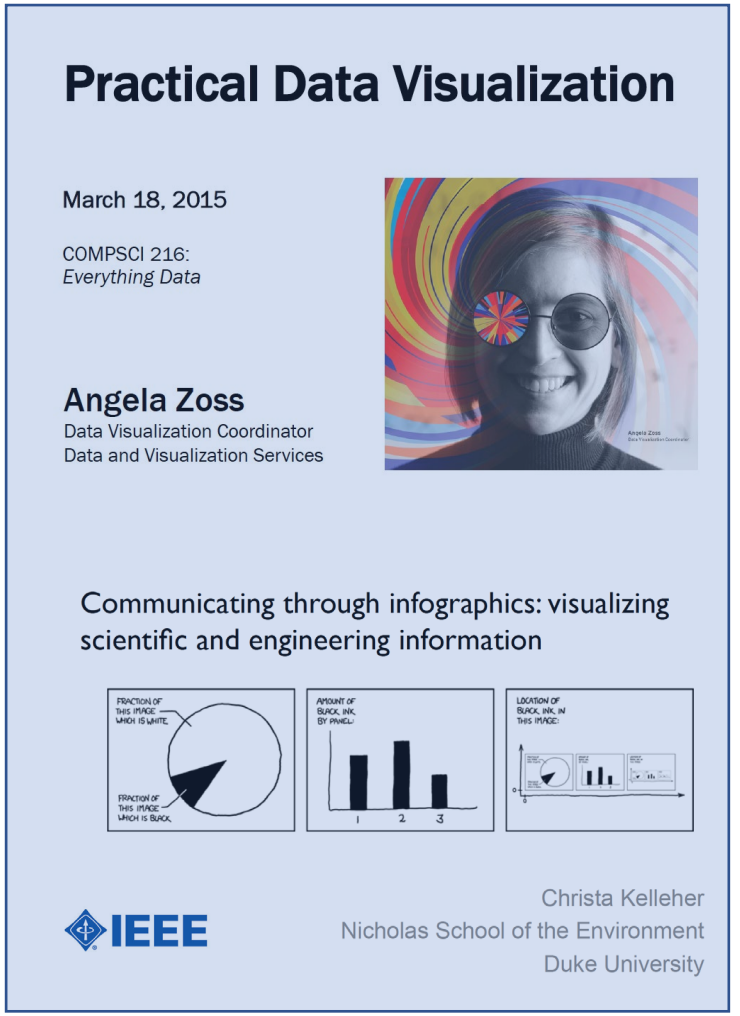
Data / Informatie / kennis

verbindt mensen en vormt zo onze samenleving



Jacques Bertin who wrote the classic works of **graphical visualization** "Semiology of Graphics" states that the "transformation from numbers to insight requires two stages"





SEE ALSO: http://www.cs.wright.edu/~jgalli/hfe306/Data_Visualization_Quenin.ppt

Data Deluge: to much data

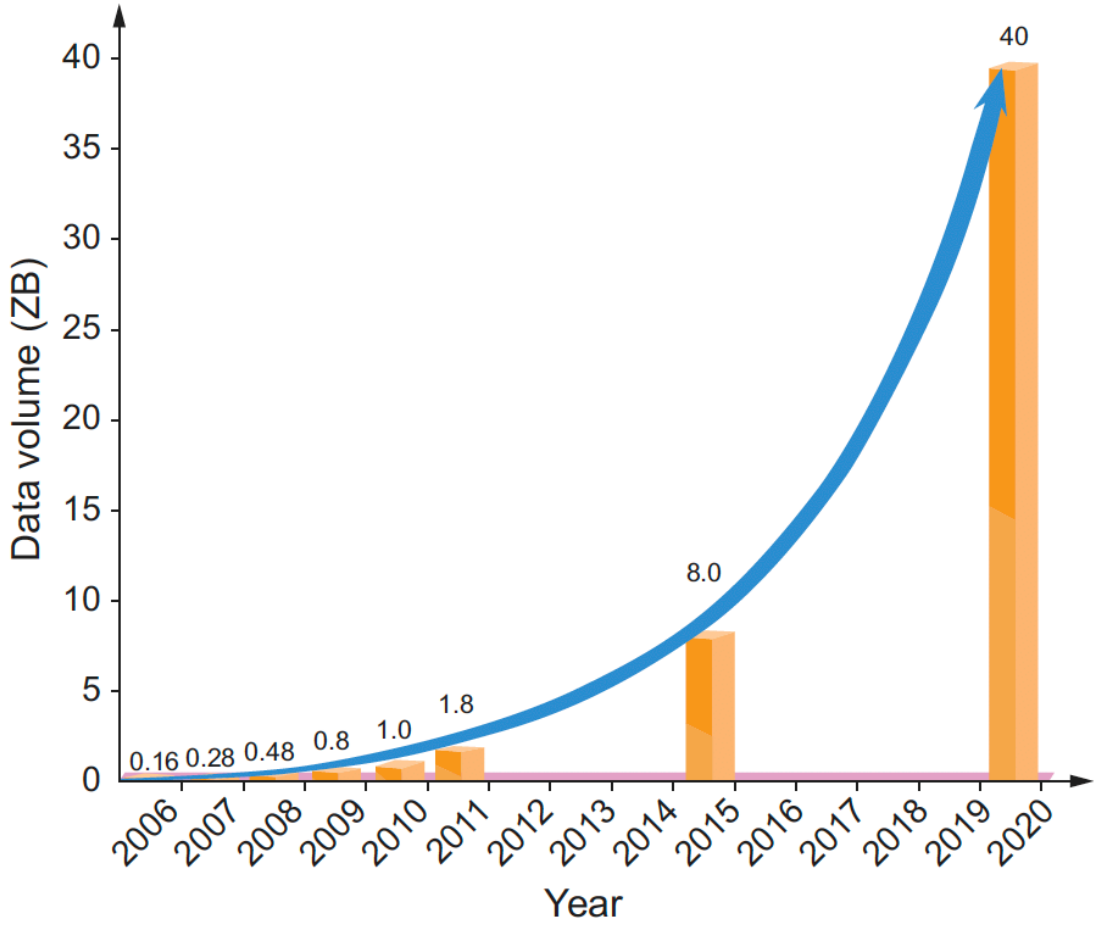
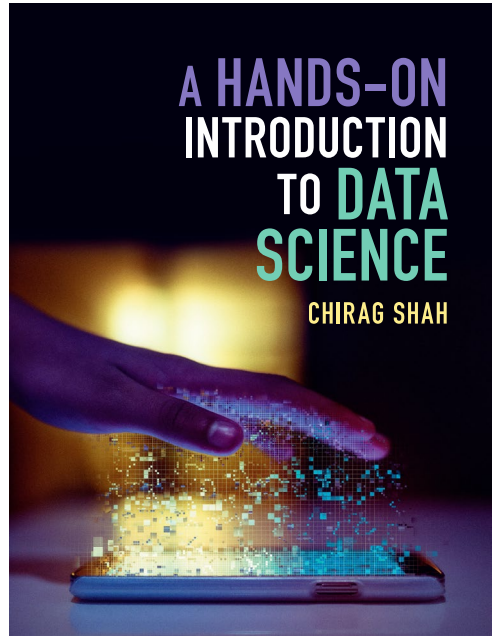


Figure 1.1 Increase of data volume in last 15 years. (Source: IDC's Digital Universe Study, December 2012.[5])



Data Deluge: to much data

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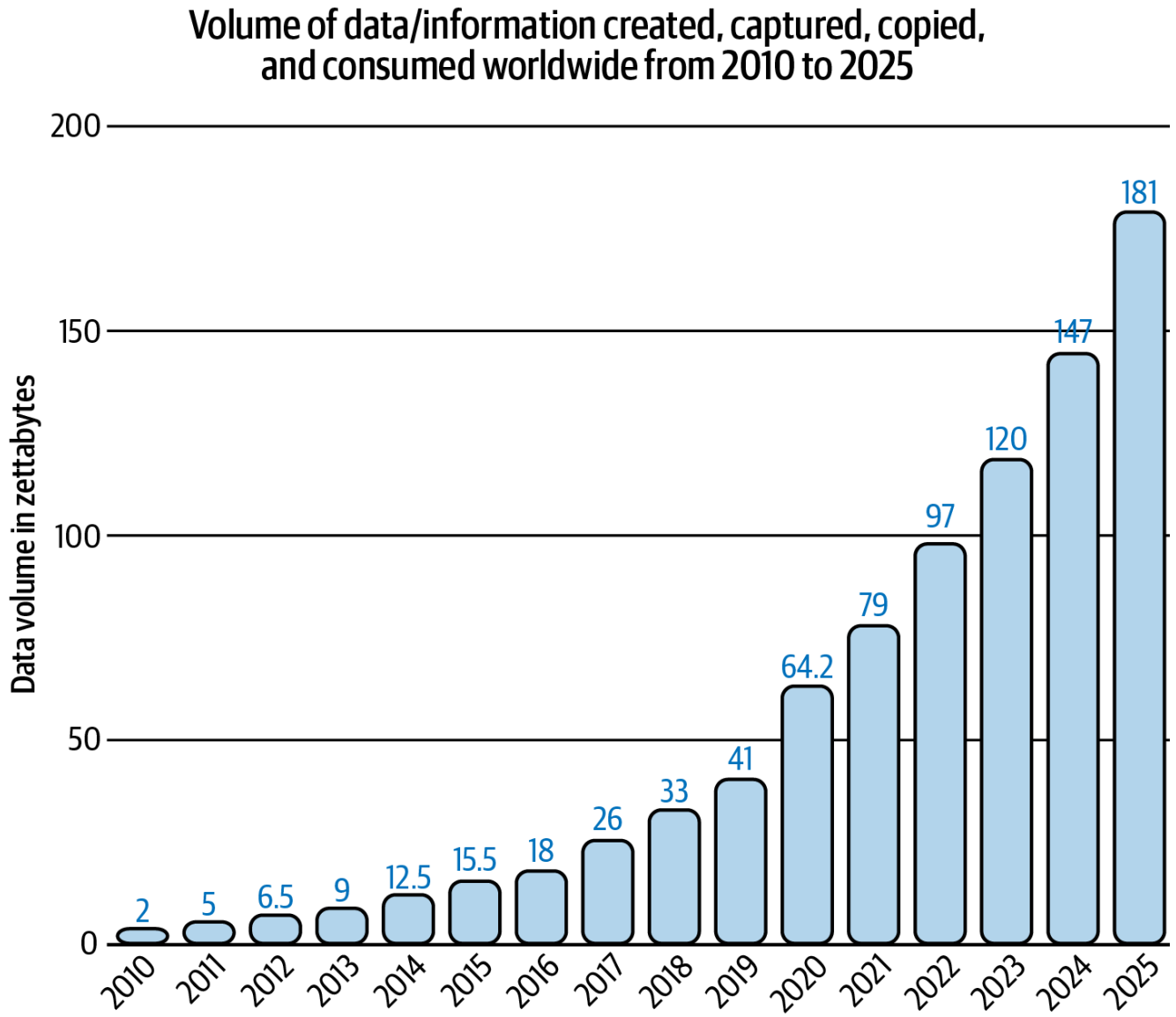
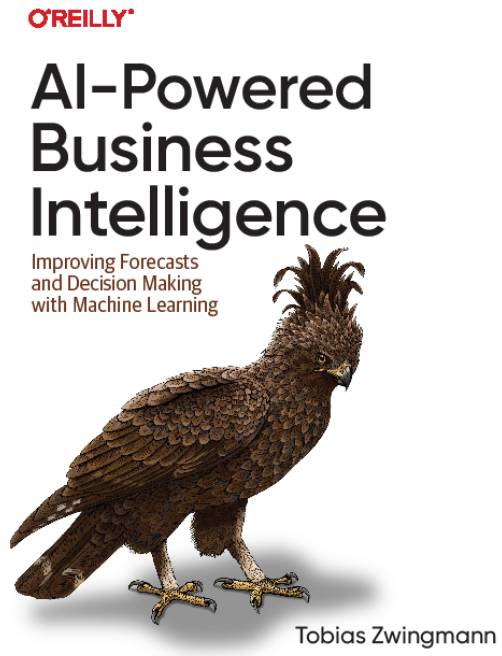
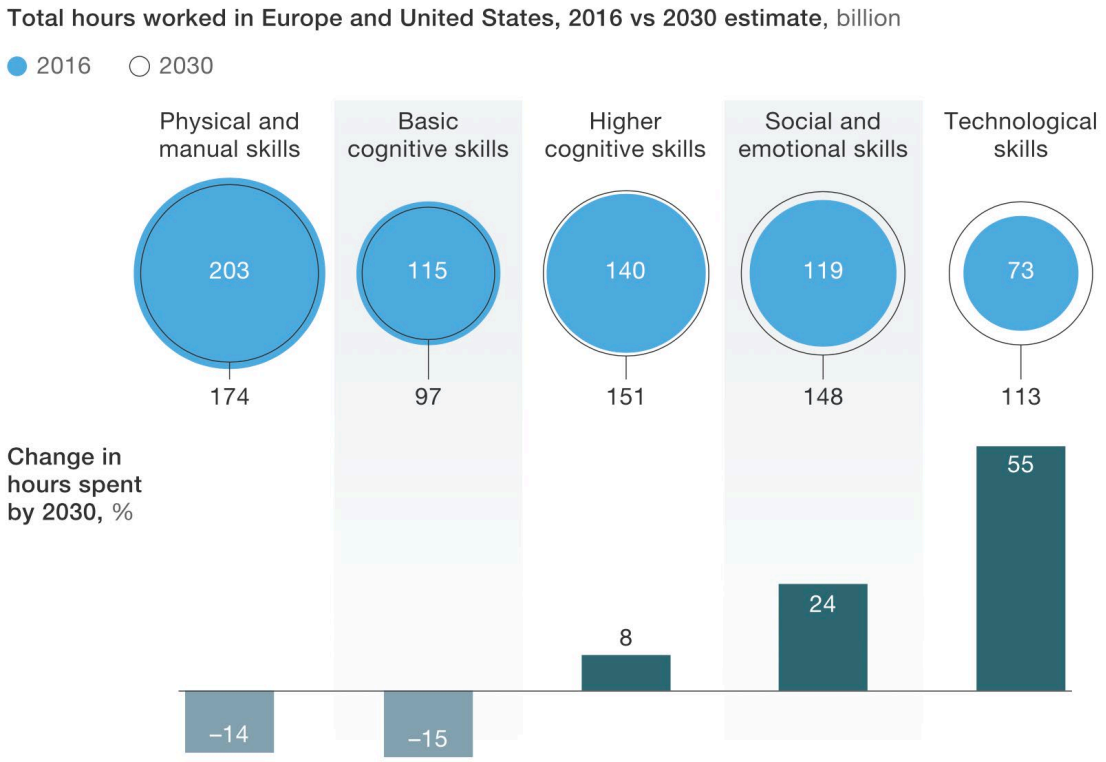




Wy do bachelors need Data Science Skills:

Automation and artificial intelligence will accelerate the shift in workforce skills



https://www.mckinsey.com/featured-insights/future-of-work/skill-shift-automation-and-the-future-of-the-workforce#

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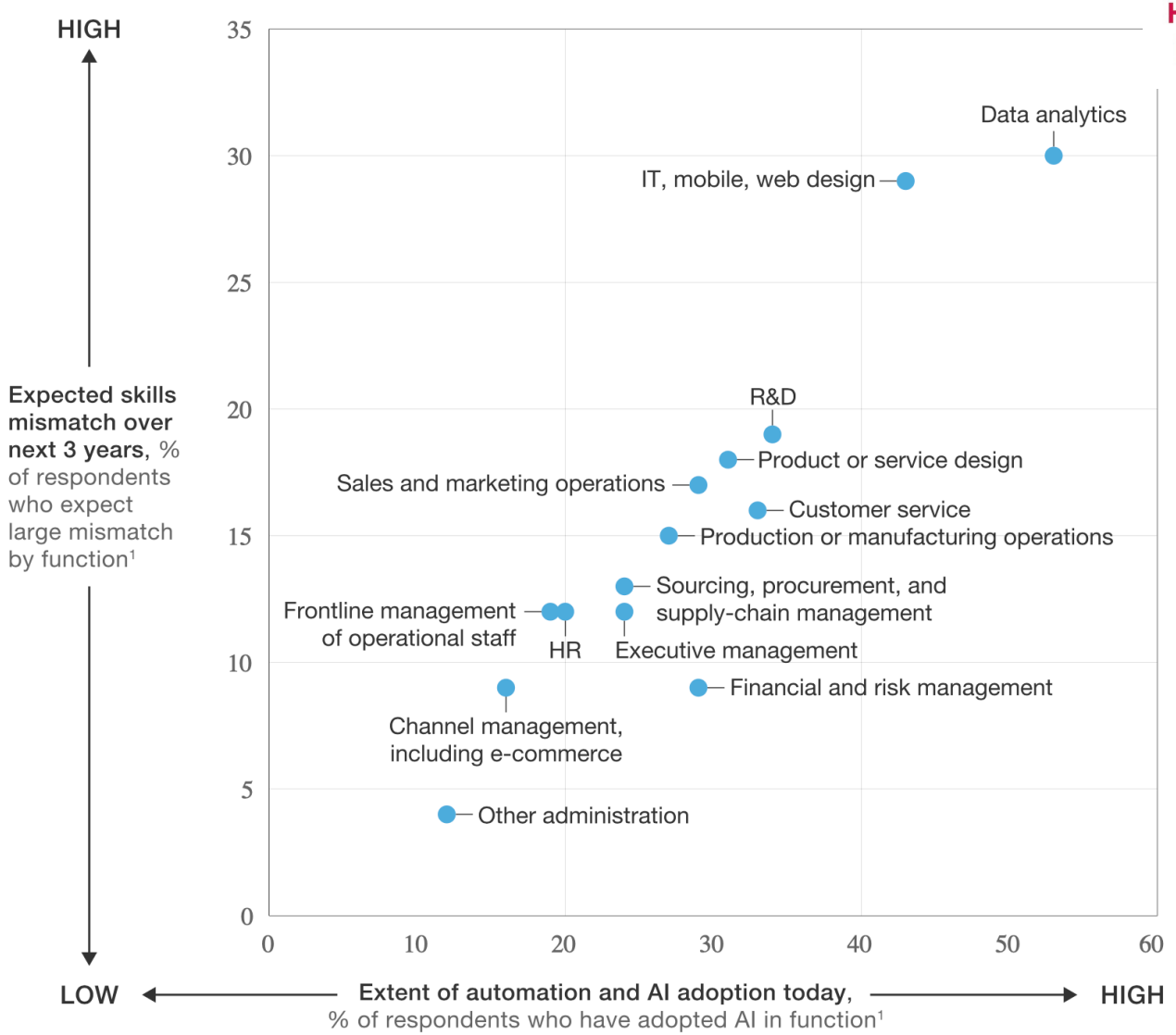
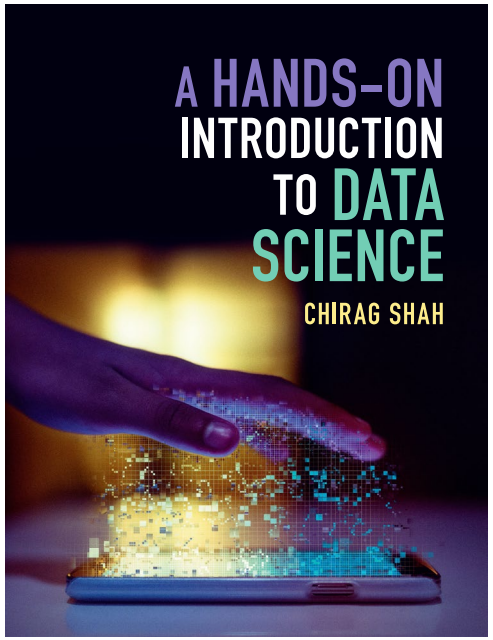
Wy do bachelors need Data Science Skills:

Skills mismatch vs automation and artificial intelligence (AI) adoption



https://www.mckinsey.com/featured-insights/future-of-work/skill-shift-automation-and-the-future-of-the-workforce#

DATA SCIENCE
focuses on insight through **Analytics**



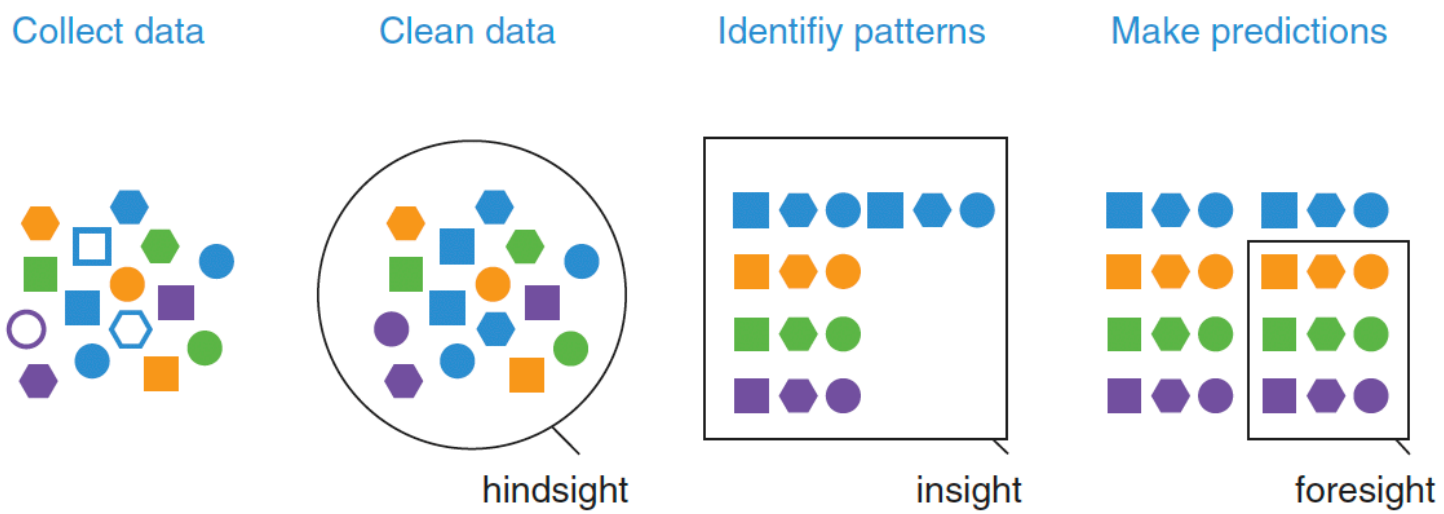


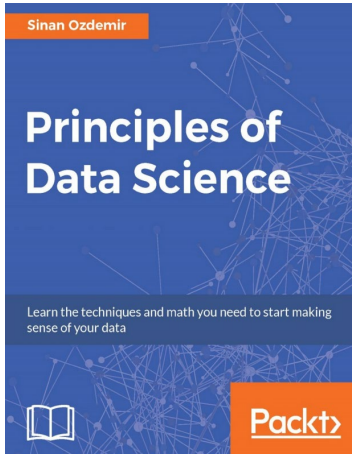
Figure 3.11 Process of predictive analytics.[7]

Wat geeft grip op DATA?

[How to design/evaluate meaningful data products]

Data Types
Data Viz
Data Pipelines
Data Frames
Data Tools
Data Structuring

(Learning) Algorithms
Conceptual Models



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Data

Numerical
Made of numbers

Age, weight, number of children, shoe size

Continuous
Infinite options

Age, weight, blood pressure

Discrete
Finite options

Shoe size, number of children

Categorical
Made of words

Eye colour, gender, blood type, ethnicity

Ordinal
Data has a hierarchy

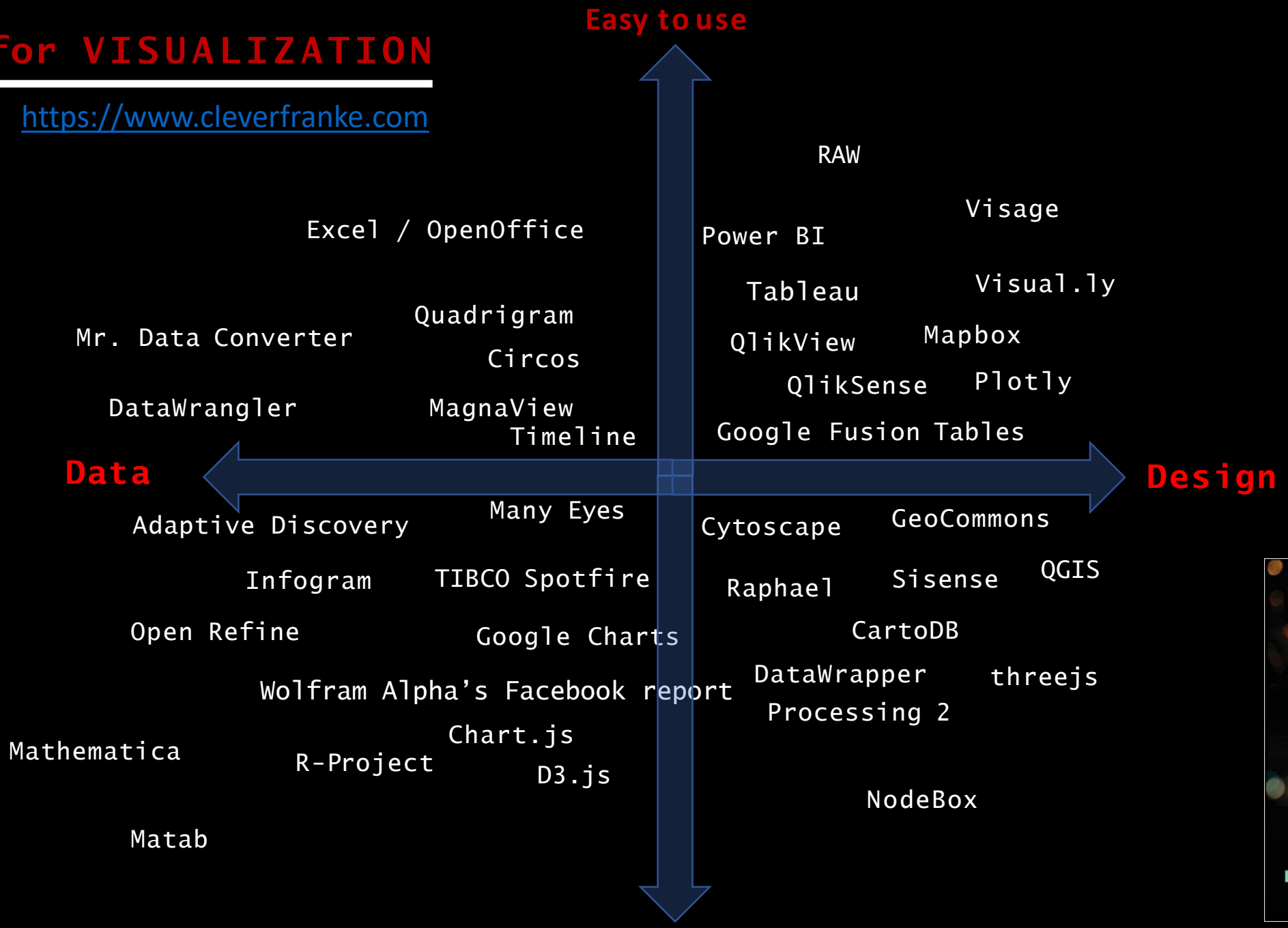
Pain severity, satisfaction rating, mood

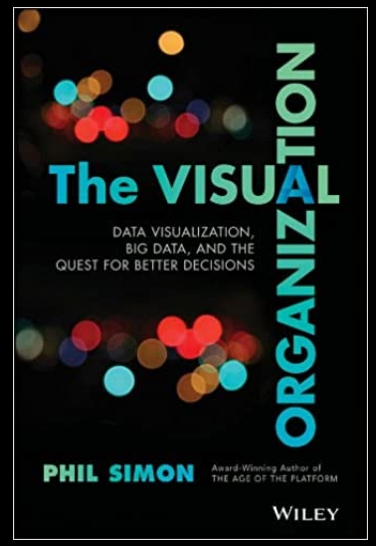
Nominal
Data has no hierarchy

Eye colour, dog breed, blood type

TOOLS for VISUALIZATION

https://www.cleverfranke.com





Wat geeft grip op DATA?

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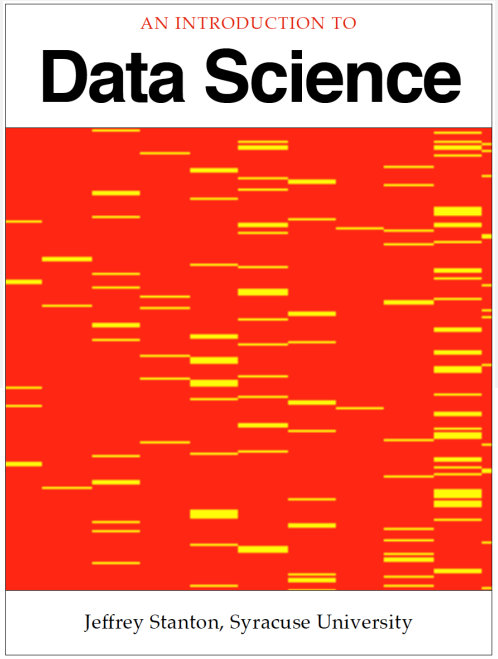
Data [gegevens]

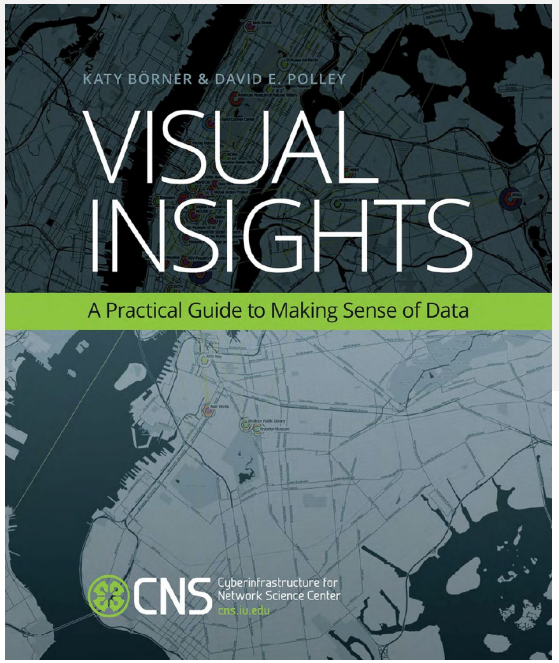
Raw Facts
No Context
Numbers
Symbols



Information

Data with structure = processed data
Value-added to Data

- Summarised
- Organised
- Analysed



Structured versus Unstructered

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Data Structuring

Structured (organized) data: This is data that can be thought of as observations and characteristics. It is usually organized using a table method (rows and columns).

Unstructured (unorganized) data: This data exists as a free entity and does not follow any standard organization hierarchy.

Structured Data
High Degree of organization, such as a relational database

Column	Value
Patient	Joe Brown
Date of Birth	02/13/1972
Date Admitted	02/05/2014

Unstructured Data
Information that is difficult to organize using traditional mechanisms

"The patient came in complaining of chest pain, shortness of breath, and lingering headaches…smokes 2 packs a day… family history of heart disease…has been experiencing similar symptoms for the past 12 hours…."

Generalized form of data structure

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Data Table [DATA MATRIX]

A generalized version of the data table is shown.
This table can represent any number of observations described over multiple variables.

This table describes a series of observations (from o1 to on) where
each observation is described using a series of variables (from x1 to xp). A value is provided for each variable of each observation.

		Variables				
Observations		x_1	x_2	x_3	...	x_p
	o_1	x_{11}	x_{12}	x_{13}	...	x_{1p}
	o_2	x_{21}	x_{22}	x_{23}	...	x_{2p}
	o_3	x_{31}	x_{32}	x_{33}	...	x_{3p}
	...	...	...	...	...	...
	o_n	x_{n1}	x_{n2}	x_{n3}	...	x_{np}

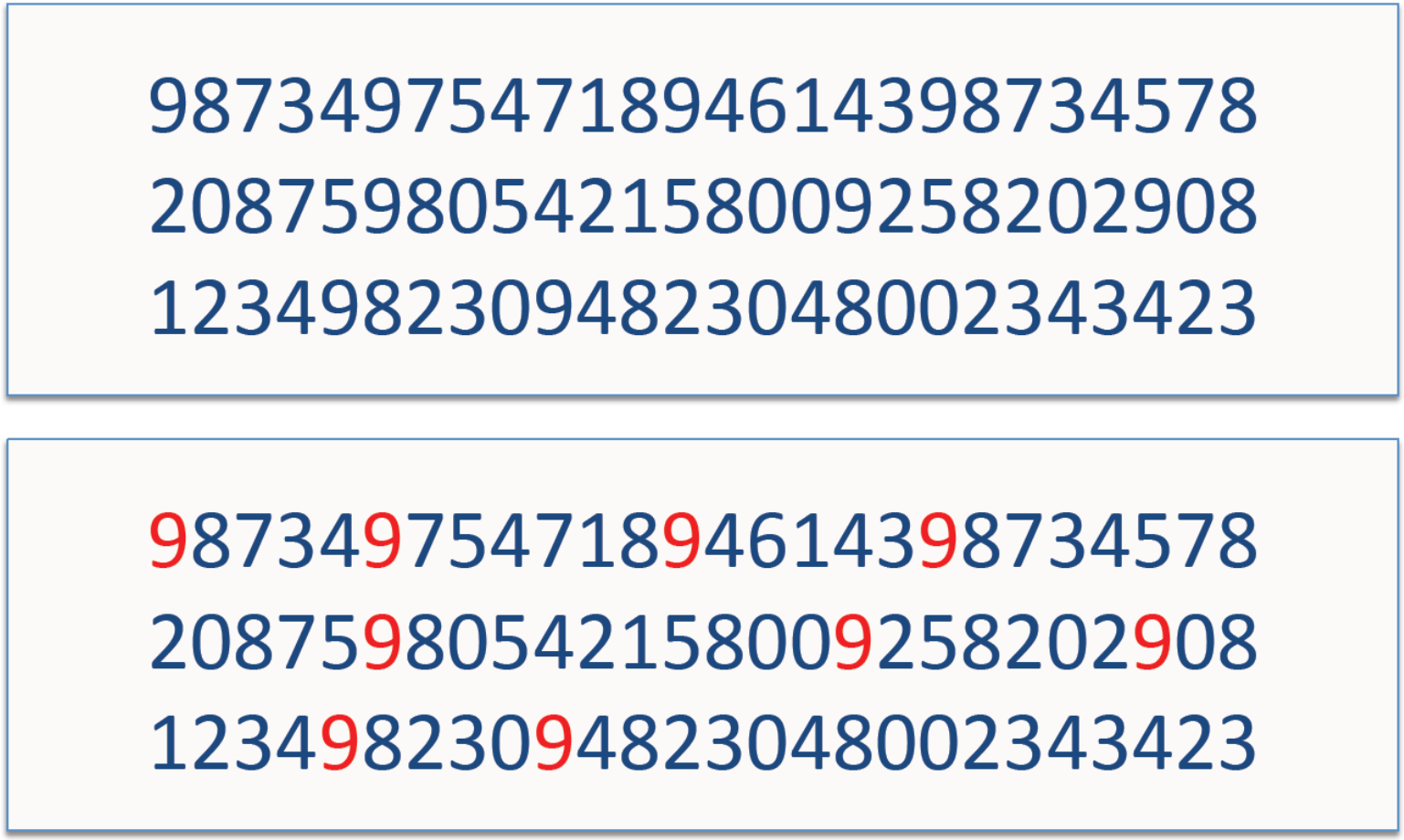
Patient ID	Treated	Age	Outcome	Random
1	Yes	Young	Positive	0.24
2	No	Young	Positive	0.85
3	Yes	Old	Negative	0.64
4	No	Old	Negative	0.70
5	No	Old	Negative	0.87
6	No	Old	Negative	0.72
7	No	Old	Negative	0.86
8	No	Young	Negative	0.16
9	No	Young	Positive	0.17

Data [gegevens]

Raw Facts
No Context
Numbers
Symbols

Data comes from the Latin word, "datum," meaning a "thing given."

Although the term "data" has been used since as early as the 1500s, modern usage started in the 1940s and 1950s as practical electronic computers began to input, process, and output data.



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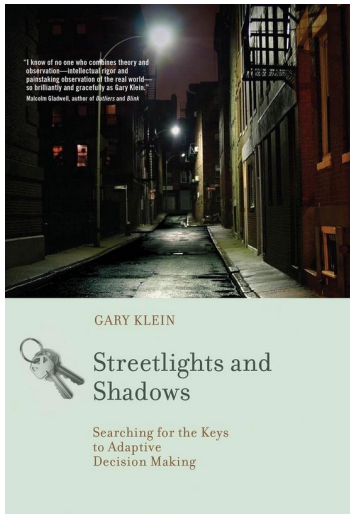
“Human-in-the-Loop”

Algorthms

> As people become more dependent on algorithms, their judgment may erode, making them dependent even more on the algorithms.
> That process sets up a vicious cycle.
> People get passive and less vigilant when algorithms make the decisions.



– Gary Klein

Streetlights and Shadows

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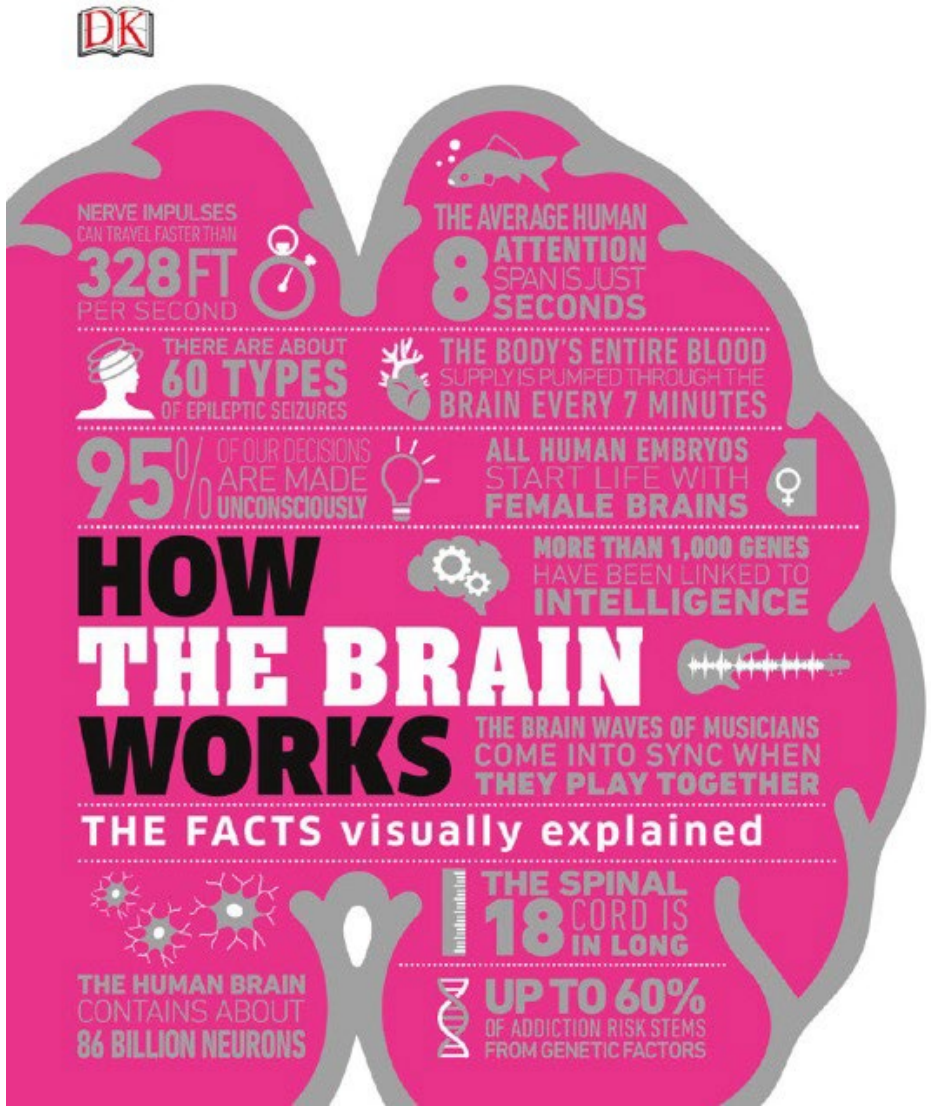
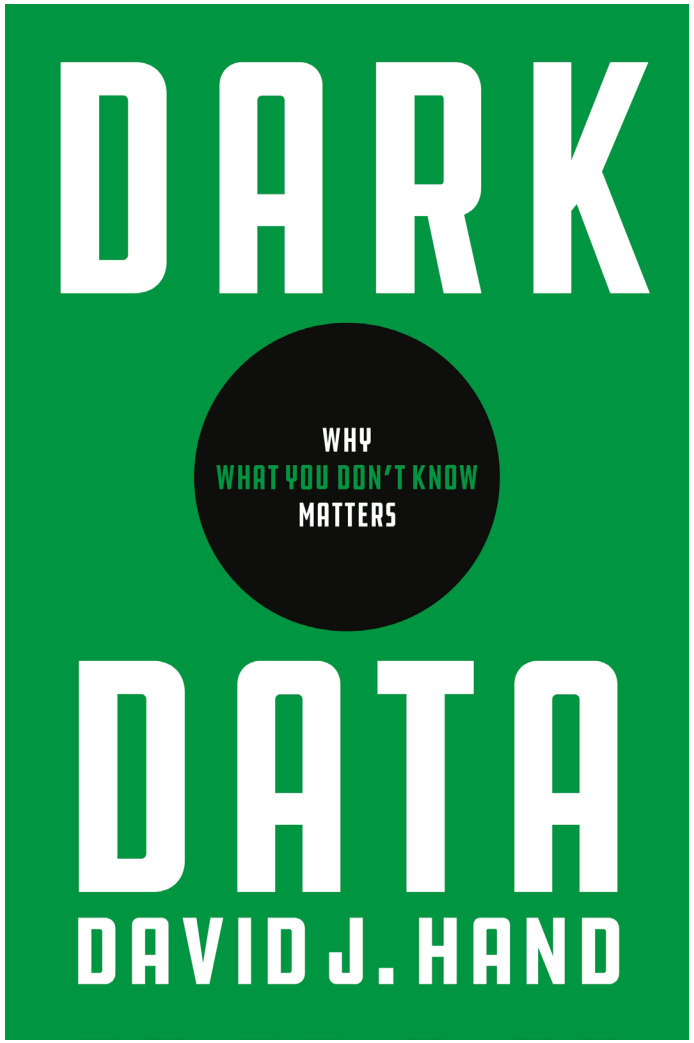
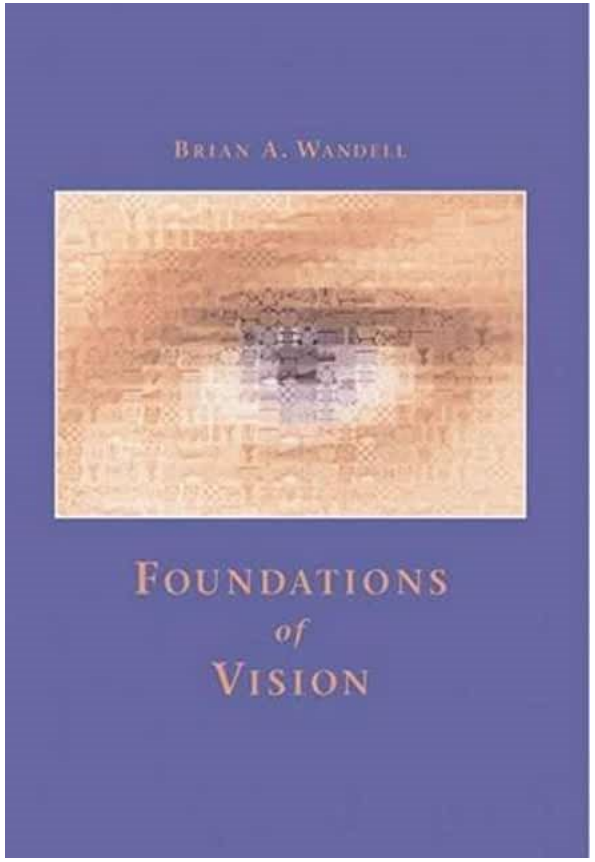



DARK
WHY
WHAT YOU DON'T KNOW
MATTERS
DATA
DAVID J. HAND


De
computer
zegt
[NEE]


WRR
Green
Red
Black
Blue
Hoe
mensen
keuzes
maken
DE PSYCHOLOGIE VAN
HET BESLISSEN
W.L. Tiemeijer
amsterdam university press

Informatieverwerking Fysieke Stimuli In Ons Brein



Sensation: [Sensibilisatie]

'…immediate and basic experiences generated as stimuli fall on our sensory systems'

➔ *Verwerken van ruwe data (prikkels of Fysieke stimuli) volgens een vast patroon*

Perception: [Perceptie]

'…interpretation of those sensations, giving them meaning and organization'

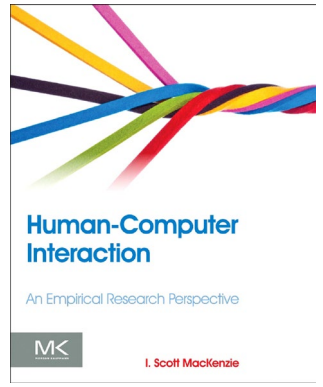
➔ *Gestuurd door "ingebouwde" informatie (niet lerend),*

Cognition: [Cognitie]

'…acquisition, storage, retrieval, and use of information'

➔ *Gestuurd door "verworven" informatie (zelf-lerend)*

M.W. Matlin & H.J. Foley, 1992



Sensatie

[gewaarwording]

Proces waar gestimuleerde receptors een patroon van neurale impulsen creëert

{=> registratie van externe /interne prikkels}

Perceptie

[Waarnemen]

Proces dat de inkomende sensorische patronen bewerkt en er betekenis aan geeft

{=>interpretatie van de geregistreerde prikkels}.

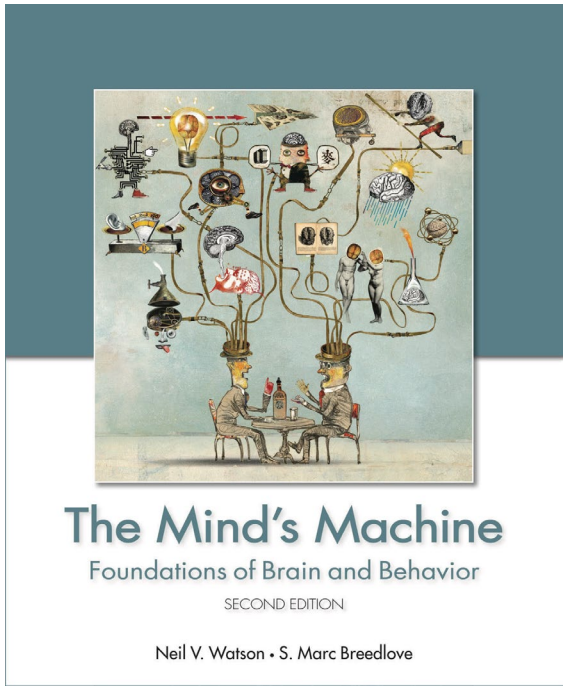
Wordt sterk beïnvloed door herinneringen, motivatie, emotie en andere psychologische processen.

Cognitie refereert aan ons intellectuele & onderscheidende vermogen van informatie

Onder zuivere intellectuele functies worden verstaan:
oordeelsvermogen, zelfbeleving,
lichaamsbeleving,
logisch redeneren & creatief denken.

BRON: Cognitie- en waarnemingspatroon (H7) Kerstens, J. A. M. (2006). Basisverpleegkunde (3 ed)

De mens als maatstaf der dingen



Intelligence	Description	Example
Linguistic intelligence	The ability to speak, recognize, and use mechanisms of phonology (speech sounds), syntax (grammar), and semantics (meaning).	Narrators, Orators
Musical intelligence	The ability to create, communicate with, and understand meanings made of sound, understanding of pitch, rhythm.	Musicians, Singers, Composers
Logical-mathematical intelligence	The ability of use and understand relationships in the absence of action or objects. Understanding complex and abstract ideas.	Mathematicians, Scientists
Spatial intelligence	The ability to perceive visual or spatial information, change it, and re-create visual images without reference to the objects, construct 3D images, and to move and rotate them.	Map readers, Astronauts, Physicists
Bodily-Kinesthetic intelligence	The ability to use complete or part of the body to solve problems or fashion products, control over fine and coarse motor skills, and manipulate the objects.	Players, Dancers
Intra-personal intelligence	The ability to distinguish among one's own feelings, intentions, and motivations.	Gautam Buddhha

UITVAL VAN COGNITIE

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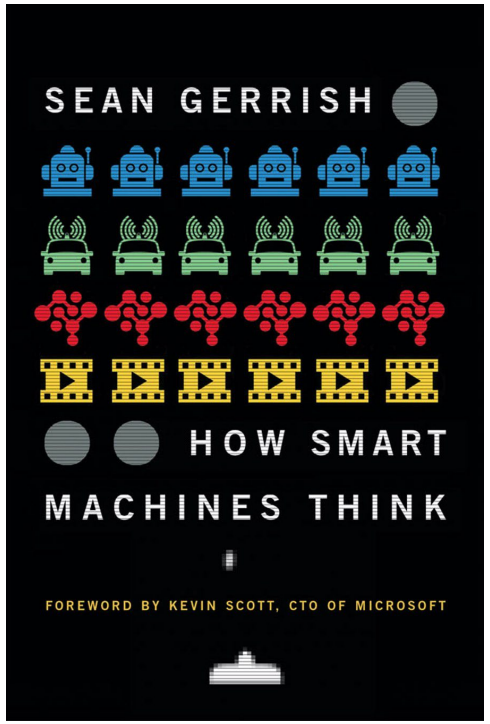
COGNITIEVE Functies	UITVAL Verschijnselen
bewustzijn	– schommelingen in het bewustzijn zoals wisselingen in helderheid, verlies van aandacht, verminderd concentratievermogen, verhoogde of verlaagde waakzaamheid
geheugen	– niet onthouden van nieuwe informatie, verlies van recent geheugen, desoriëntatie in tijd plaats en persoon
denken	– versneld of vertraagd, onsamenhangend, wanen, achterdocht, verminderd vermogen tot oordelen en kritisch denken
stemming	– angst, radeloosheid, opstandigheid, lusteloosheid, een sombere vijandige of geprikkelde gemoedstoestand, niet kunnen beheersen van gevoelens
waarnemen	– dispercepties, gezichts-, gehoor- en gevoelshallucinaties
psychomotoriek	– onrust, agitatie, agressie, ontbreken van activiteiten, apathie, verstarring
autonome lichaamsfuncties	– versneld hartritme, verhoogde bloeddruk, verhoogde transpiratie, incontinentie

BRON: Cognitie- en waarnemingspatroon (H7) Kerstens, J. A. M. (2006). Basisverpleegkunde (3 ed)

AI is taak automatisering van menselijke cognitie/intelligentie



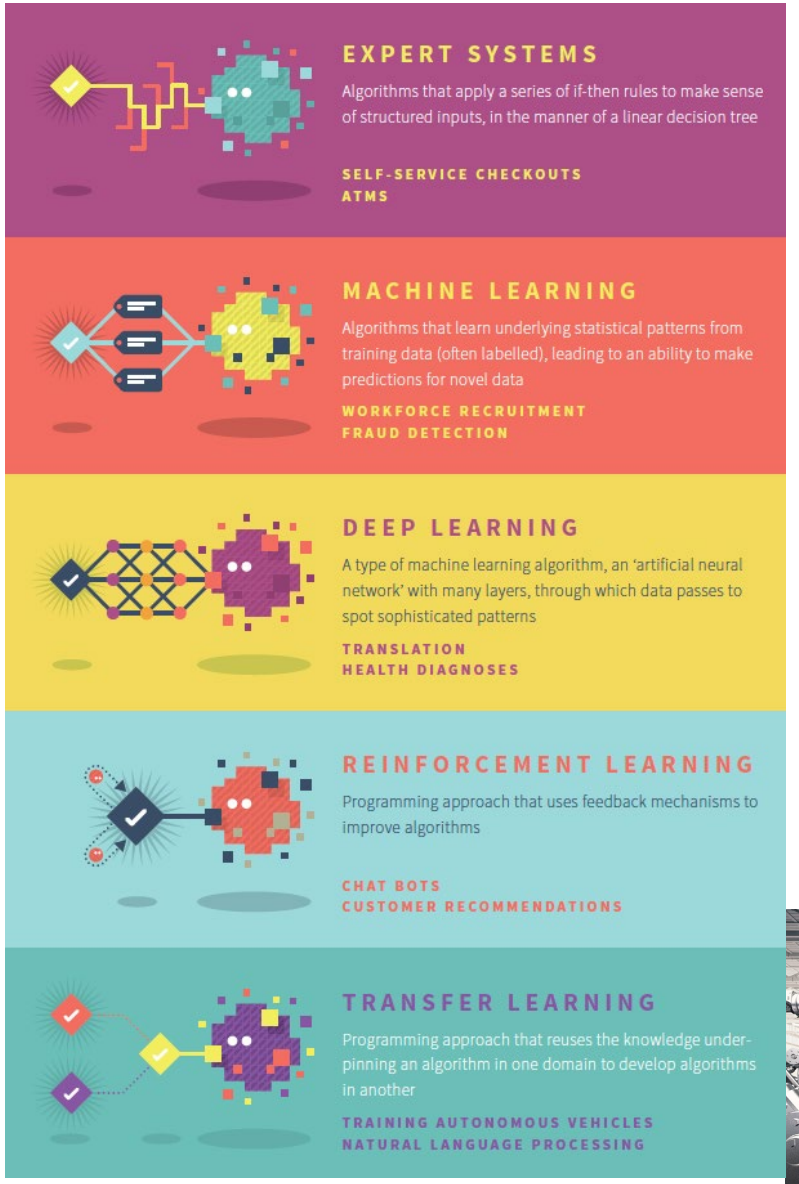
Mundane (Ordinary) Tasks	Formal Tasks	Expert Tasks
Perception ▪ Computer Vision ▪ Speech, Voice	▪ Mathematics ▪ Geometry ▪ Logic ▪ Integration and Differentiation	▪ Engineering ▪ Fault Finding ▪ Manufacturing ▪ Monitoring
Natural Language Processing ▪ Understanding ▪ Language Generation ▪ Language Translation	Games ▪ Go ▪ Chess (Deep Blue) ▪ Ckeckers	Scientific Analysis
Common Sense	Verification	Financial Analysis
Reasoning	Theorem Proving	Medical Diagnosis
Planing		Creativity
Robotics ▪ Locomotive		

AI is often defined as software agent

==

Algorithm as a service

Data Product



It’s all about interaction

> “The activity of abstracting is basically a form of interaction between people in which they **simplify the complexity** of their own ordinary, everyday interactions […] in an effort to **make meaning** of what they are doing […].”

– Ralph Stacey

Complexity and Organizational Reality

Human-Factor benadering gaat over informatieverwerking van fysieke stimuli door ons brein

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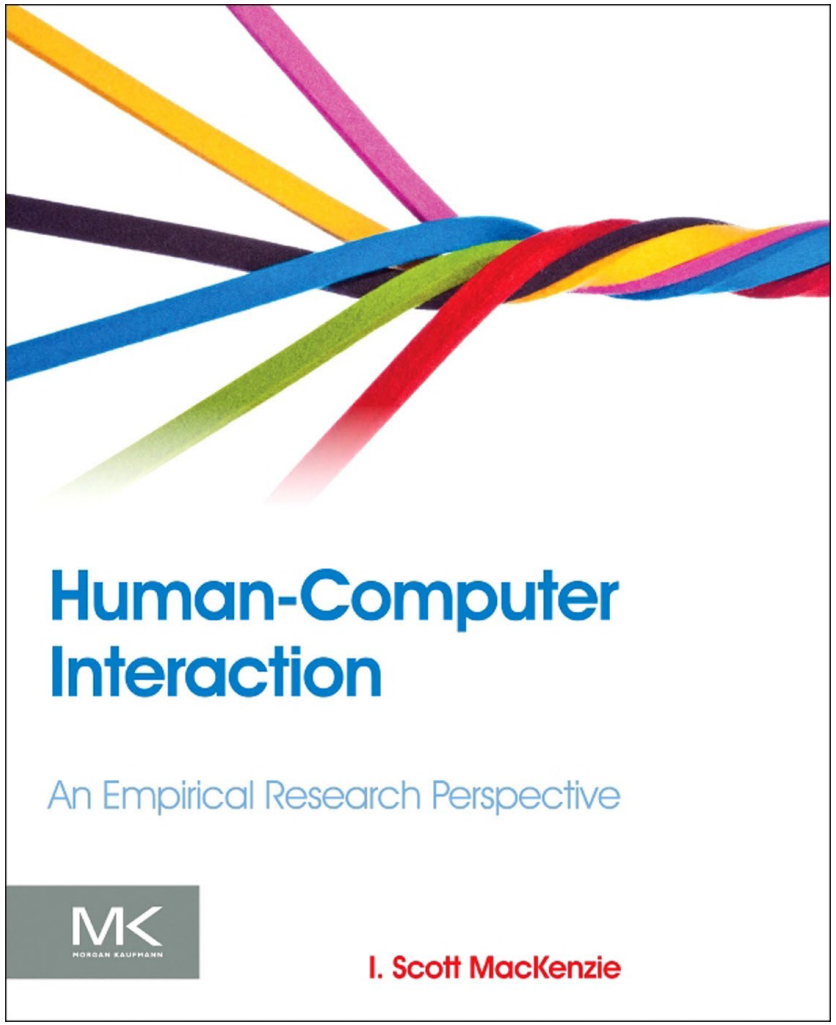

Scale (sec)	Time Units	System	World (theory)
10^7	Months		SOCIAL BAND
10^6	Weeks		
10^5	Days		
10^4	Hours	Task	RATIONAL BAND
10^3	10 min	Task	
10^2	Minutes	Task	
10^1	10 sec	Unit task	COGNITIVE BAND
10^0	1 sec	Operations	
10^{-1}	100 ms	Deliberate act	
10^{-2}	10 ms	Neural circuit	BIOLOGICAL BAND
10^{-3}	1 ms	Neuron	
10^{-4}	100 µs	Organelle	

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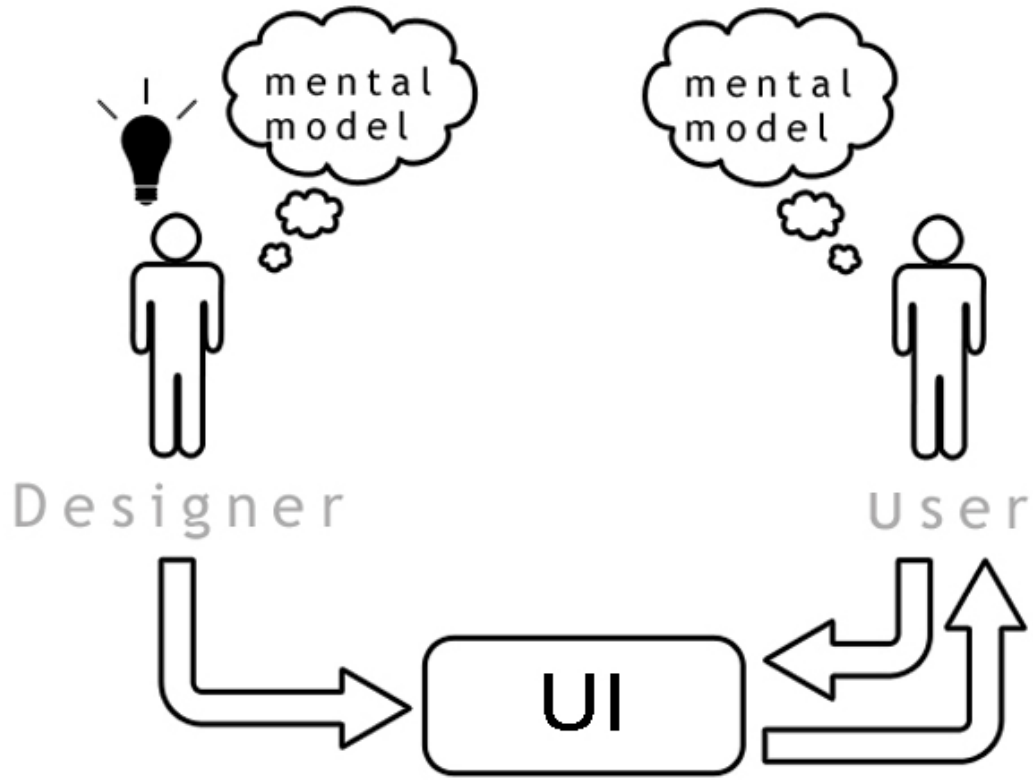

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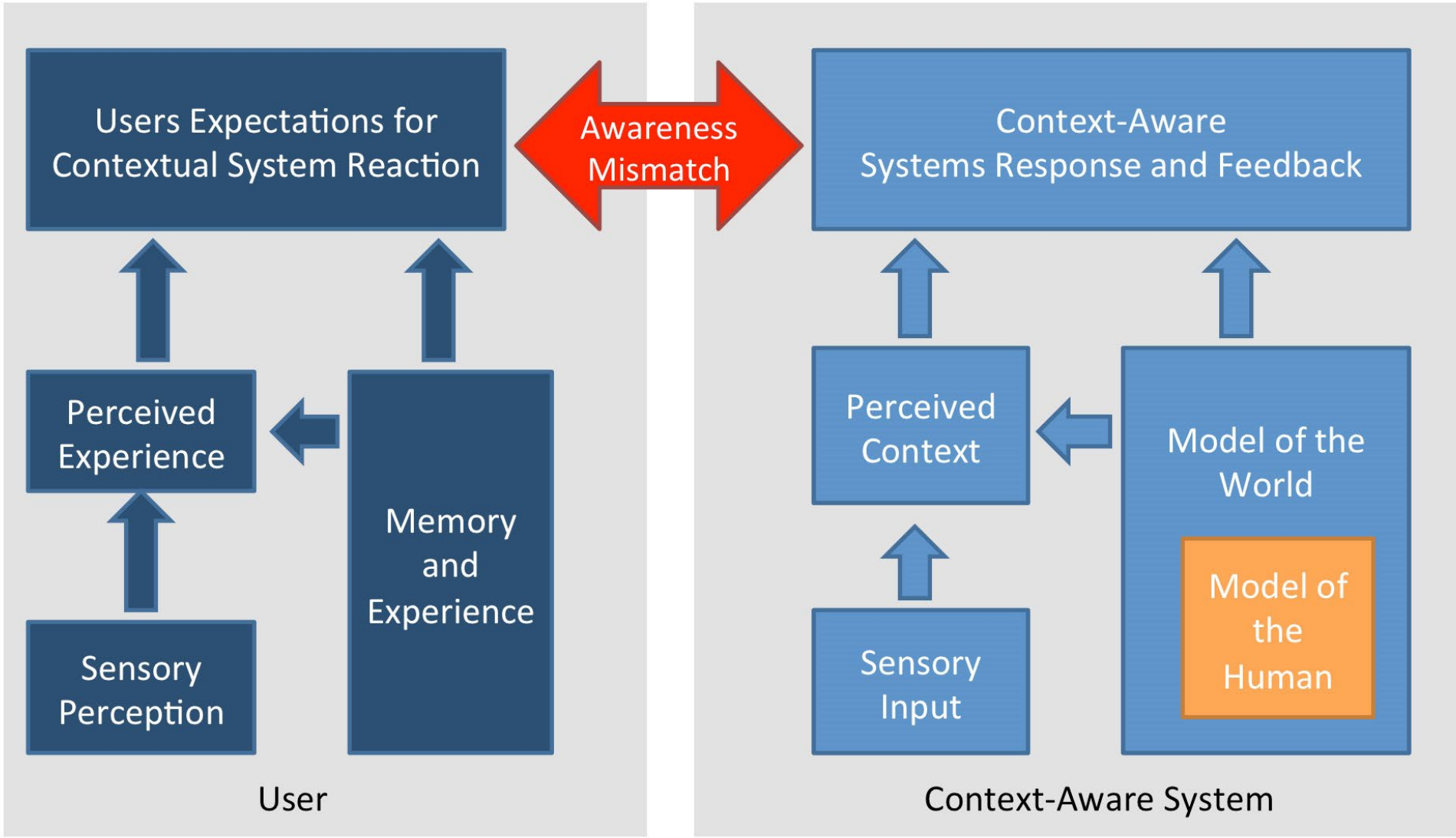

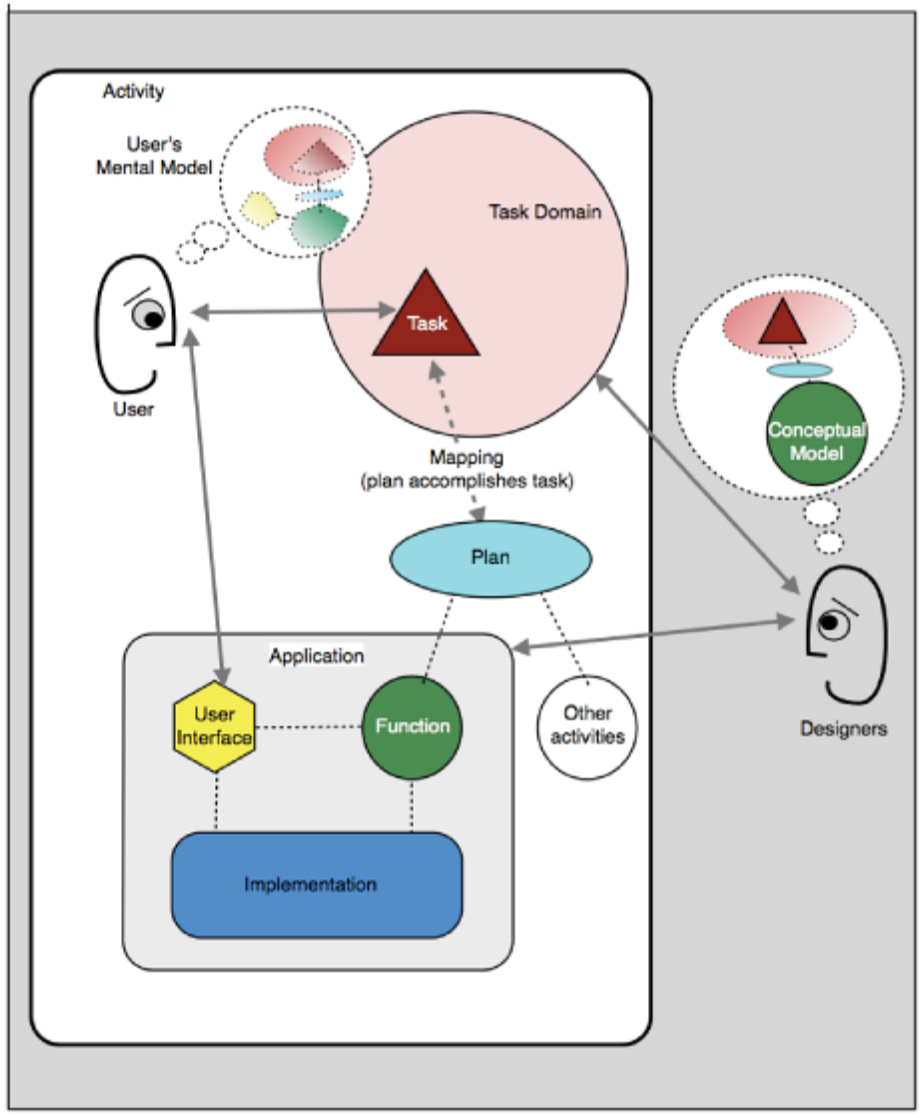

Figure 1.2: Designers' model of a user using an application.

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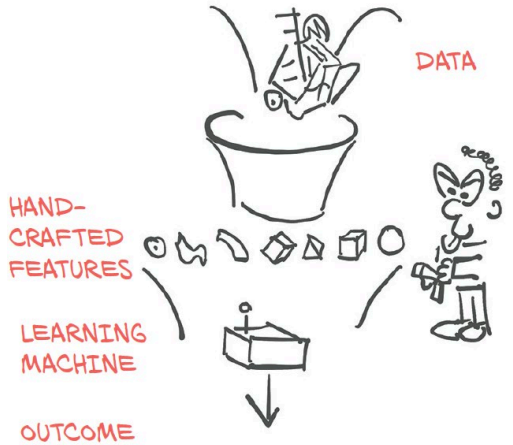
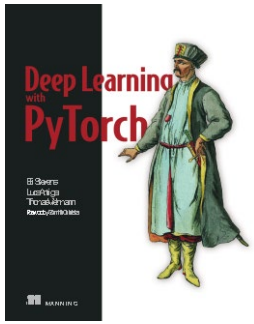
“Data Products”

DATA PRODUCTS

What is a Data Product?

Why should AI-specialists care?





What do these people have in common?

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Alphabet

amazon

PayPal

TESLA

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Big-Tech is build upon data [products]

Alphabet

amazon

PayPal

TESLA

FOURSQUARE

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Data Product a definition:

Products fueled by data and machine learning can be a powerful way to solve users' needs.

Prime examples include:

- Google-search
- Amazon product recommendation
- Tesla?
- Facebook?

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Data products types

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Type I	Type II	Type III
Data as a Service	Data-enhanced Products	Data as Insights
› Weather data	› Autonomous driving	› Marketing planning
		

Data Product (top- down)taxonomy:

automated decision-making

decision support

algorithms-as-a-service

derived structured data

raw unstructured data

TYPES of DATA PRODUCTS

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Sort items into predefined classes

Estimate a numeric value at a specific time

Predict the behaviour of a value in the future

Sort items into similar groups

Recommend items to users

Generate artificial text

Choose from alternative strategies, acting on feedback

Choose from alternative strategies, acting on existing data

Outlier detection

Estimate the probability of an event happening

Rank items to prioritize human action

https://queirozf.com/entries/11-types-of-data-products-with-examples#1-sort-items-into-predefined-classes

NEXT WEEK:

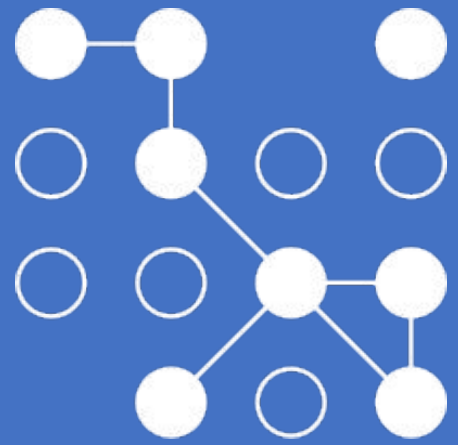
DATA + Algorithm

HUMAN FACTORS MODEL

DATA PRODUCT

+

=



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---Course: Demysifying AI & Data Products---

“Main deliverable”

AI-Report structure

PART I

Problem Selection, Definition & Motivation + Human in the Loop

- Define Artificial Intelligence (in your own words)
- Define the 5 main characteristics (features) of AI
- Defining Artificial Intelligence (in your own words)
- Make your own info graphic/knowledge-map that gives an accurate overview of the state-of-the-art AI (see e.g., https://www.nesta.org.uk/report/future-minds-and-machines/2-what-artificial-intelligence/)

PART II

AI Data Product Description of ChatGPT

- Defining the Data Product **---ChatGPT---** (in your own words)
- What AI problem/use-case does it solve?
- Designate the Capability Domain & Application Domain
- Description of Data Product Components & Techniques Involved
    - Describe the User-interface
    - Describe the AI-model in terms of its Agency and Architecture
    - Describe the learning algorithm
    - Describe how it is trained
    - Describe the parameters involved

PART III

Use Case Description & Application

- Give a short overview of the most popular Chat-GPT use-cases + short description (in your own words) see e.g.,https://research.aimultiple.com/chatgpt-use-cases/
- Find examples of
    - Fact-checking/Truth Finding
    - Question answering
    - Educational Tutoring
    - Theory-of-Mind problem solving
    - APA-style citation
- Describe, demonstrate, and analyse each of use-cases in terms of:
    - Prompt engineering techniques
    - Human-Computer Interaction (HCI) principles
    - Performance level / Accuracy
    - Parameter setting

PART IVI

Critical Reflection & Ethical Considerations

- Assess popularity / "ground-breaking" aspects
- Evaluate whether the AI data product solves the problem at hand
- Review potential issues & existing documentation in relation to the European AI-act

Studied Literature

- Select 3 review articles, describe in your own words their relevance
- Provide an APA-style overview of the sources used to write your AI-report

Do it Yourself

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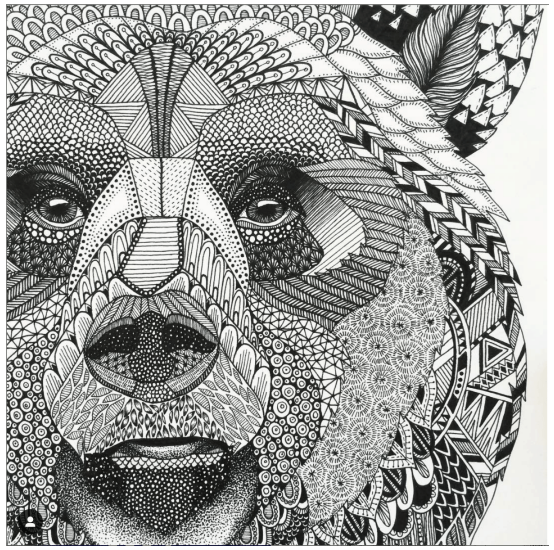

Describe by means of a conceptual model
what kind/type of data-product is **ChatGPT**.
Must contain a description of:

Data
Model
(learning)algorithm

See https://github.com/robvdw/Demistifying-AI-Human-Centered-Data-Products

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overtref jezelf