

## Glossary

Term	Definition
<b>Awareness</b>	The extent to which individuals understand a technology, including its benefits and drawbacks, to some extent how it works and what problems it can solve.
<b>Perceived environmental awareness</b>	The extent of an individual's awareness and concern regarding the resolution of environmental issues.
<b>Perceived facilitating conditions</b>	The extent to which an individual believes that resources, technical support, and organizational readiness are available to help them achieve their usage goals.
<b>Perceived cost value</b>	An individual's assessment of the expenses associated with acquiring, using, or maintaining a product or service or technology versus the benefits and value it provides.
<b>Perceived ease of use</b>	An individual's perception of the difficulty level of using a tool or technology.
<b>Perceived performance expectancy</b>	The extent to which individuals believe that a tool or technology or system can enhance their performance or achievements.
<b>Social influence</b>	The societal influence to engage in or refrain from a certain behaviour.