+Juanma Roca

Senior Software Engineer, Backend Systems

juanma.roca@icloud.com
www.juanmaroca.com
LinkedIn — Github

Profile

Resourceful and enthusiastic Software Engineer, continuously dedicated to improvement and pushing boundaries.

Experience

VerticalScope Inc.
Senior Software Engineer

January 2020 - Present

CrowdRiff
Backend Developer Infrastructure Team

November 2018 - January 2020

- Extensive experience doing research, proposals, designs and implementations for new microservices
- Actively involved in development discussions and brainstorming sessions aimed to create solutions
- Develop, refactor and test Golang microservices that support the CrowdRiff main platform

Symantec (formerly SurfEasy)
Backend DevOps Engineer

February 2017 - November 2018

- Optimized proxy servers, daemon services, RESTful API's and monitoring platforms on Symantec's VPN
- Planned, designed, developed and deployed a Golang service to assist in high volume email monitoring, sorting and corresponding task execution
- Actively assisted the Operations Team in development tools to improve the day-to-day process
- Regularly refactored and tested our in-house monitoring and automatic alarm handling system built in Ruby

Rubicon Project (formerly Chango)
Software Developer, Buyer Cloud

September 2016 - February 2017

- Planned, developed, tested and deployed new features on bidders, adservers and other servers using Python and Golang
- Maintained and troubleshooted production systems to ensure daily performance is not affected
- Assisted the team with on-call rotations to troubleshoot and resolve any system issues happening during and outside business hours
- Communicated with exchanges and partners to implement/update key features
- Investigated and resolved issues affecting the performance/stability of the system

Rubicon Project (formerly Chango)

Solutions Engineer, Buyer Cloud

February 2015 - September 2016

- Investigated and resolved bugs in the system (Tech Support tickets)
- Assisted clients, Account Managers and other members in the team troubleshooting issues related to client inconsistencies, new configurations and system updates
- Developed tools to improve client integration process using Python, Golang and Javascript
- Ensured the clients' needs are satisfied by accurately integrating their creatives to the company's system and applying additional configurations in our system

---

Scotiabank

Mobile QA Analyst Scotiabank Mobile Wallet

July 2013 - February 2015

- Communicated and worked closely with the Business team and teams involved in the project to ensure optimal App performance, swift defect resolution & successful scenario testing
- Maintained an organized process of defect management to make sure at least a weekly build generation for UAT validation
- Generated test cases for newly implemented behaviours, platforms or problem scenarios

---