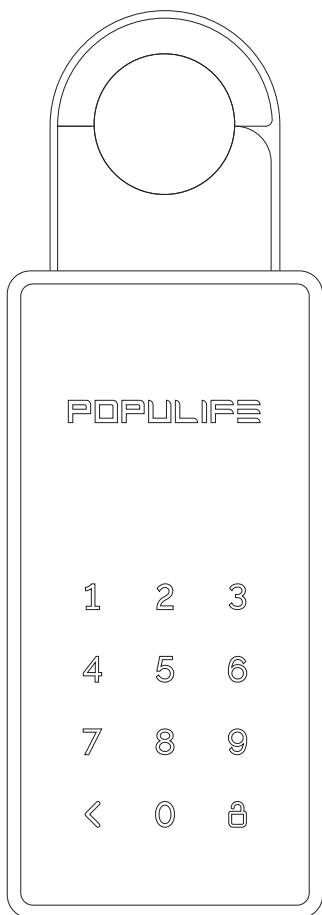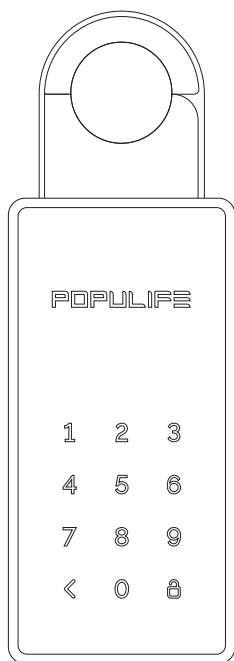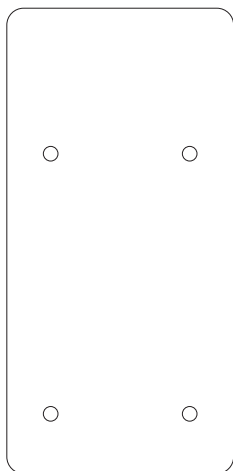# Populife

Smart Keybox

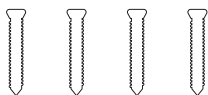—— User Guide ——

populife.co
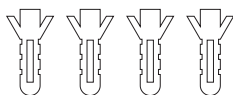
Components Overview

Populife Smart Keybox x 1

Rubber mat x 1

Self-tapping screws x 4

Expansion screws x 4

Waterproof rubber ring x 4

Nylon rubber stopper x 2

Screwdriver x 1

Specifications

Model	K1
Dimensions	195(H) x 66(W) x 42(T) mm
	Inner space of shackle 60(W) x 35(T) mm
Material	Zinc Alloy, Steel, Plastic, Silicon Rubber
Weight	1.2 kg
Wireless Protocol	BLE 4.1
Batteries	4 x AAA (Not included)
Unlock Mechanism	Bluetooth, PIN code
Water and Dust Proof	IP 66
Drop Test	1 meter
Working Temperature	-40 °F (-40 °C) ~ 131 °F (55 °C)
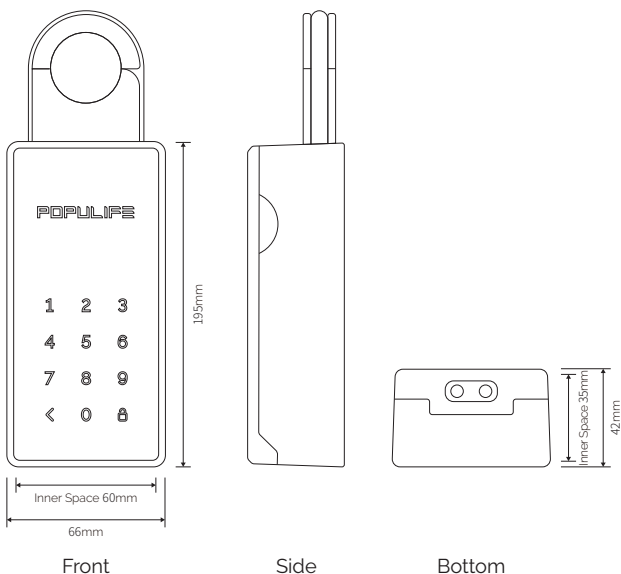
Front   Side   Bottom

Installation

Mount it on a surface if needed

Rubber mat
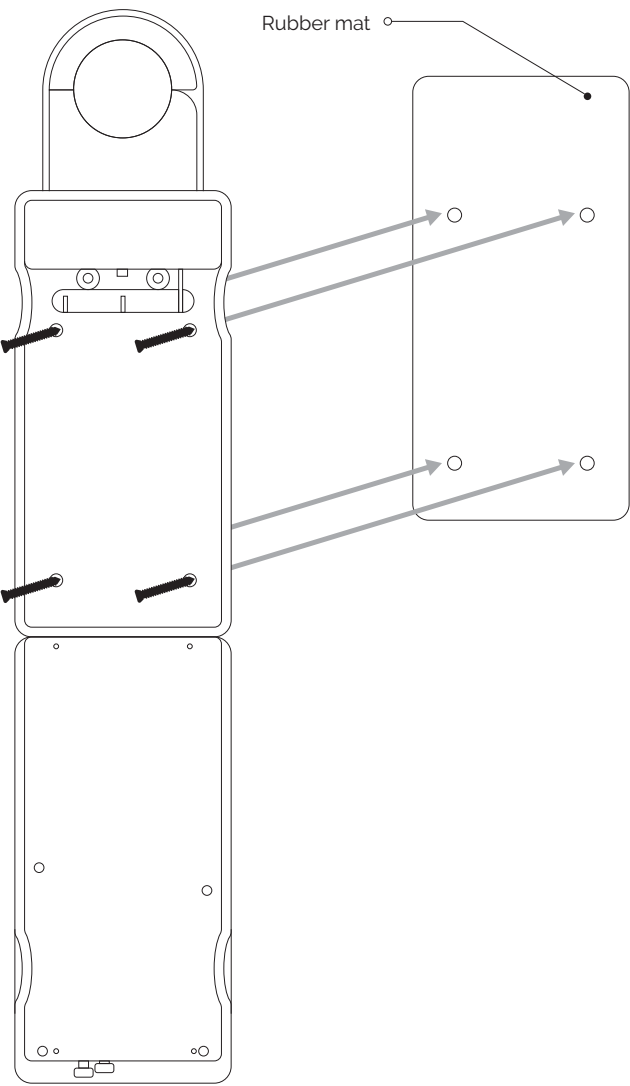
Installation
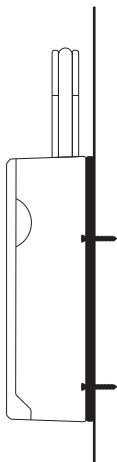
Side view **To hang on a doorknob**

Buckle usage

1 →

2

3
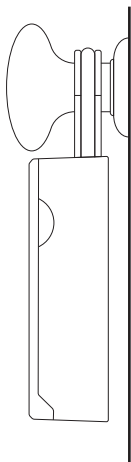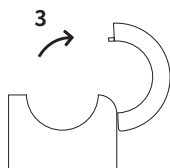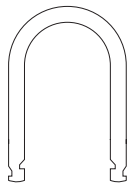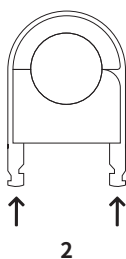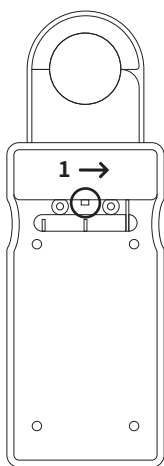
Battery Installation

Open the battery cover with the provided screwdriver and insert the batteries, and screw the battery cover back on.

Reset Button

Identification

Buckle

POPULIFE

Keypad

1 2 3
4 5 6
7 8 9
< 0 🔒

Backspace Button

Unlock Button

Emergency Power Supply Terminal

Quick Start Guide

Factory mode (Working without App)

1. Open the battery cover with the provided screwdriver and insert 4 AAA lithium batteries as described in page 5.

2. Touch the keypad to wake up the Keybox, enter the default password 1234 and end with " 🔓 ". You will hear a long beep sound suggesting the Keybox is activated.

Note

1. The batteries are not included in package, you need to prepare them by yourself.

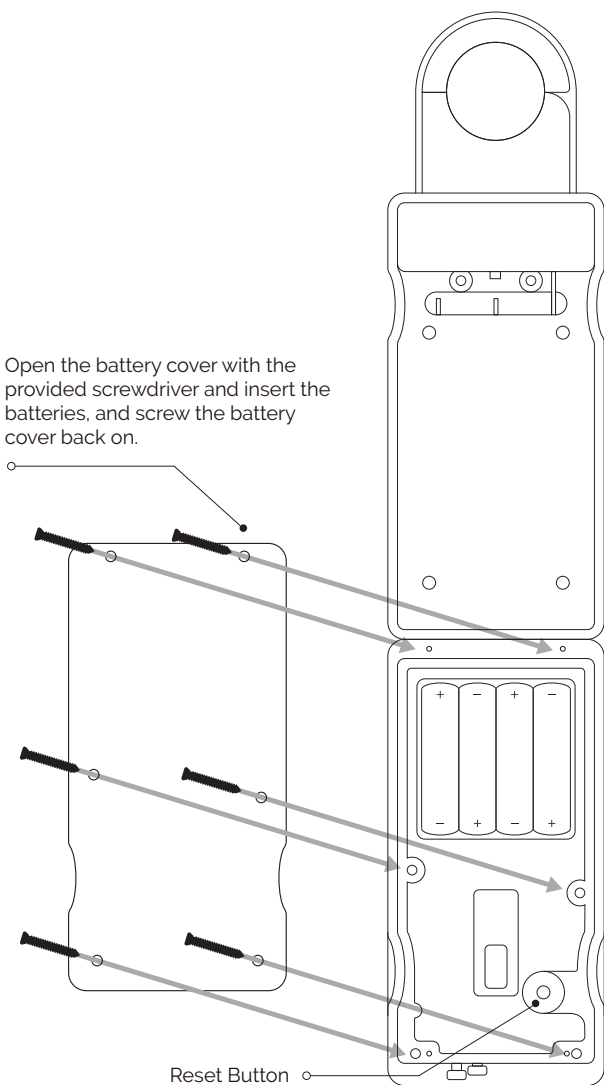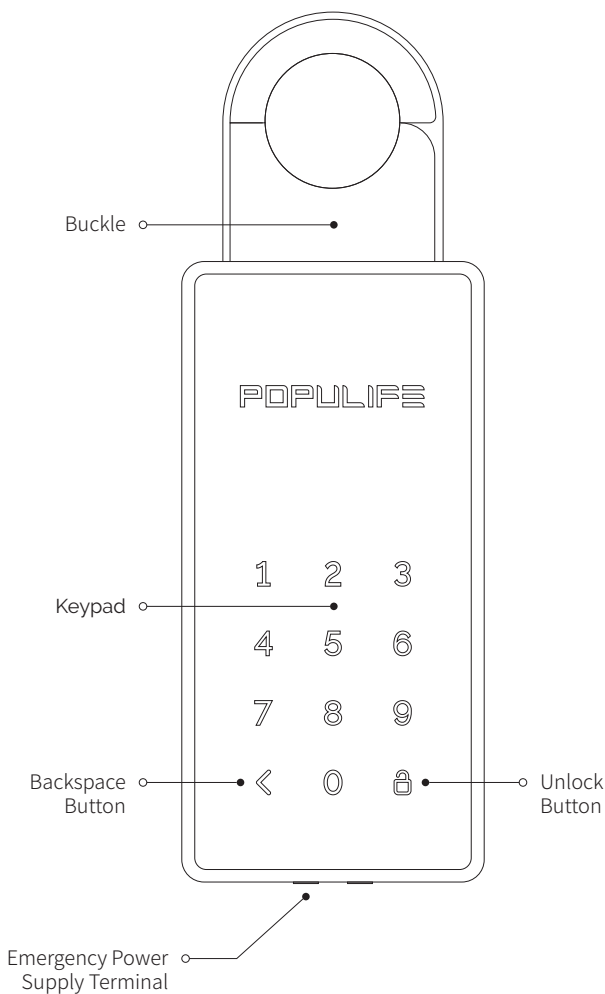2. The " 🔓 " button is not part of the password, it's for confirmation.

Read these notes before using

1. In "Factory mode" (Before App pairing), the default keypad password is 1234. Once the lock is paired in Populife App, the default password becomes invalid and you will get a new Admin password in "Lock settings" in App. If you delete the lock from the App, the password 1234 becomes valid again.

2. Every time the Keybox is closed, it will automatically lock itself.

3. To control the Keybox more conveniently, like unlocking via Bluetooth, creating and sharing passwords, you can install "Populife" App through App Store, Google Play or the QR code below.

4. The Keybox is controlled by the phone via Bluetooth. While operating, please enable phone Bluetooth, and make sure that the Keybox is within the range of phone Bluetooth(Allowing for different circumstances, the suggested distance is less than 2 meters);

App Store

Google Play

How to Use

Pair the Keybox in App

In the homepage of Popuife App, click "+" on top right > Select "Keybox" > Select the option with "+" > Follow the instructions to complete the pairing.

If the pairing is unsuccessful, you can take the following steps:

• Restart Bluetooth and Internet connection on your phone;
• Restart Populife App on your phone;
• Pair the Keybox again.

If it still doesn't work, maybe because the lock has been paired before. To make it, you can do either of the following:

1. If the lock was paired before, please get the previous owner of the lock to delete it in the App. The "Delete" button can be found at the bottom of "Lock settings".

2. If the lock is newly bought, you can long-press the RESET button until a beep sound which indicates the Keybox has been reset. The RESET button is under battery cover shown in page 5.

Unlock by Admin Password

Admin password is generated after pairing successfully, which can be used to unlock via keypad. If the number you entered is incorrect, you can press the " 🔒 " key to re-enter. Or you can enter the Decoy Code to unlock it. For details about decoy code, please refer to page 10 of this manual.

Note

1. If you want to modify it, you can follow below:

Lock page in Populife App > Settings > Admin Password > Enter your password > Save

2. If you enter the wrong password continuously for more than 5 times, the keypad will be disabled for 5 minutes. You can enable it immediately by unlocking via Bluetooth in Populife App or wait for 5 minutes to enter the correct password again.

Unlock by Bluetooth key

Turn on Bluetooth, make sure the phone is close to the Keybox, and unlock the Keybox by clicking the UNLOCK button in App.

How to Use

Sharing Password

It is a 6-9 digits, time-limited password which can be created in App by the administrator or authorized user. You can create and share passwords by following these steps:
Lock page in Populife App > Passwords > Click the button " ☰ " on top right > Create password > Configure and create the password > Share

Note

1. One-time password is valid within 6 hours after created; Permanent/Clear/Cyclic password must be activated within 24 hours after created; Period password must be activated within 24 hours from its Start time;

2. When creating a Customized password, ensure that the phone Bluetooth is enabled and your phone is close to the Keybox.

Sharing Bluetooth key

Lock owner can authorize other Populife's REGISTERED users to unlock via Bluetooth keys in App. You can share Bluetooth keys by following these steps:

Lock page in Populife App > Bluetooth keys > Click the button " ☰ " on top right > Send Bluetooth key > Configure and set the Bluetooth key > Send

Unlocking records

You can view the operation records of the Keybox. And the operation will be recorded only when the Keybox is unlocked successfully. You can view and synchronize the records by following these steps:

Lock page in Populife App > Settings > Records

You can synchronize the unlocking records via Bluetooth near the Keybox.

Security

Automatic locking

If the Keybox is unlocked but remains closed, it will automatically lock itself in 30 seconds.

Security Alarm

If the Keybox is not closed properly, it will beep to indicate that it is not secure.

Decoy Code

You can enter up to 10 digits before or after the correct password to prevent someone from peeking your password.

For example, you can unlock it by entering 1231598765443345, where 876544 is the correct password.

The maximum length for one attempt is 16 digits. This feature is enabled after pairing in App.

Emergency Jump Start

The batteries can support up to 10,000 operations of unlocking/locking (approx. 12 months).

If the batteries power is drained, an external 9 Volt battery can be used to provide emergency power.

The 2 pins of the battery must be aligned with the 2 pins at the bottom of the Keybox as shown below.

9 Volt Emergency Battery

POPULIFE