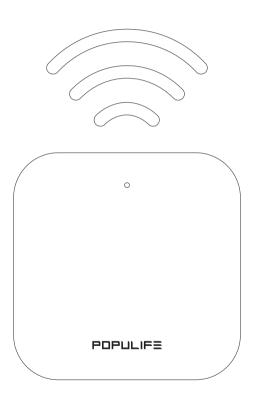
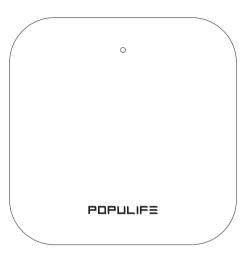
# Populife Smart Gateway

——— User Guide ———

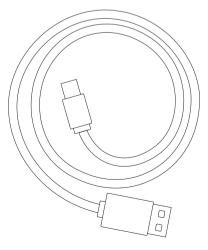


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# **Components Overview**



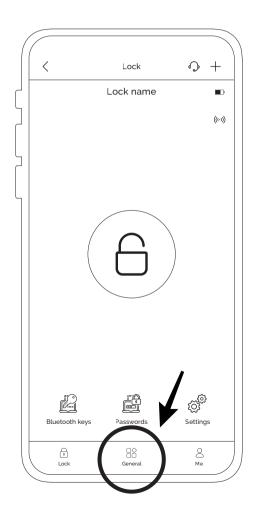
Populife Smart Gateway x 1



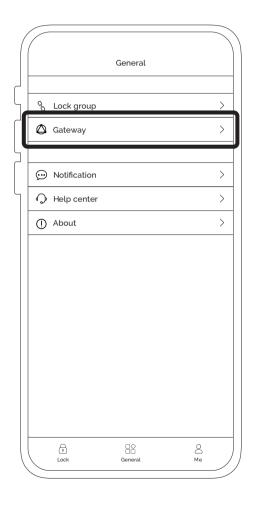
Power cord x 1

**Note:** By default, you have bound the smart lock with the Populife app (including Deadbolt horizontal bolt lock, Keybox lock box, Mortise cartridge lock, etc.)

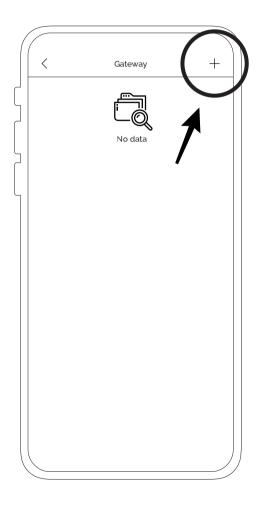
1. Start the app and tap the "General" icon.



2. In the General menu, tap "Gateway".

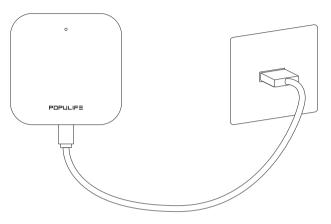


3. In the "Gateway" menu, tap " + " icon at the top-right corner of the screen.

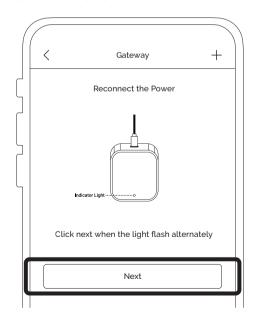


#### 4. Power up the Gateway.

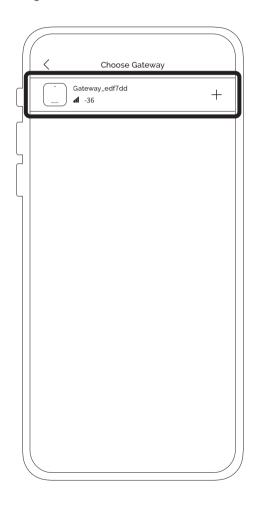
When the power is turned on, the indicator light of Gateway flashes alternately in red and blue.



#### 5. Then click the "next" button.



6. In the "Choose Gateway" menu, the app will automatically search for the nearby Gateway, and then click to enter the next step to configure WiFi.



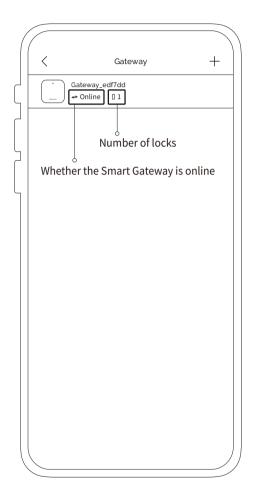
(if the search time-out occurs, the gateway indicator will flash alternately and the status will change. Please turn on the power again after power failure. It can be added by app within 60 seconds. Please connect as soon as possible after the search.)

7. In the "Configure network" menu, enter the WiFi name (App will automatically fill in the WiFi name according to the WiFi connected to your current phone. If the WiFi name filled in is incorrect, please change it to the WiFi name connected in the phone settings.), WiFi password, gateway name according to the WiFi of your current phone connection (can keep the default), then click "OK" button to start configuring the gateway. After the configuration is successful, it will jump to the gateway list page.

Note: The gateway only supports 2.4G WiFi.



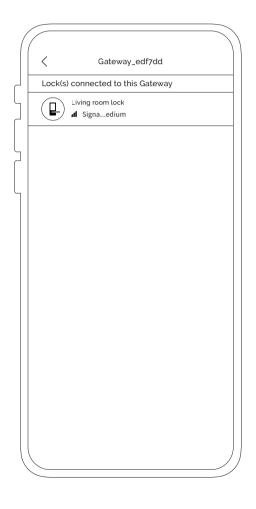
The list of gateways shows the gateways added successfully.



**Note:** After the configuration is successful, the gateway will automatically find and connect the nearby locks already added to the current account, then the number of locks will be updated. This process will take about 1-2 minutes according to your WIFI network.

In the page of gateway list, select a gateway to enter the management page where the connected locks are listed.

Then you can select a lock to enter the lock management page, where you can remotely read the lock time, calibrate the lock time and unlock it remotely.



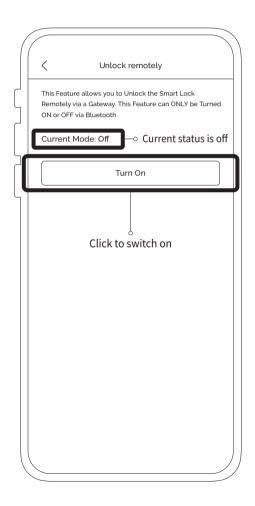
In the lock page, there is a shortcut button of "Remote unlocking" under the battery icon. You can click it to unlock remotely.



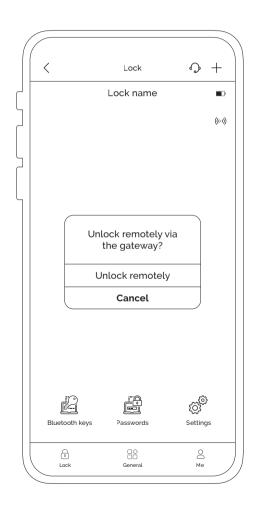
If the shortcut button does not appear, please turn on the function of "Remote unlocking" by following the below steps:

Lock page in app > Lock settings > Unlock remotely > Turn on You can turn off the function of "Remote unlocking" as well.

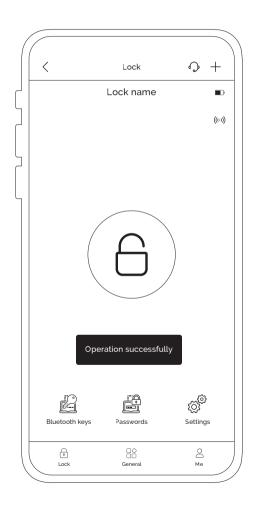
Note: Make sure your phone is near the lock when switching the status.



After turning on the "Remote unlocking", the shortcut button will appear in the lock page. Then you can click it to unlock remotely.



The app will prompt to remind you when the lock is successfully unlocked remotely in some seconds.



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