Victor Rochin

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EDUCATION

<u>Courses</u>		
Free Code Camp		

- Responsive web design Certification
- JavaScript Algorithms and Data Structures Certification
- Front End Development Libraries Certification

Scrimba

• Learn React

Formal Education

UABC Autonomous University of Baja California

Bachelors of International Businesses

2019

2022

Bishop's University, Quebec

2019-2

International exchange business program

• Sole Campus Exchange Nominee

TECHNICAL SKILLS

- Responsive Web Design
- Javascript ES6
- React.js

- HTML
- CSS
- OpenAI API
- CSS Transition Group
- Puppeteer

PROFESSIONAL EXPERIENCE

Elevo

Talent & Onboarding Coordinator

2022-Present

- Managed end-to-end candidate recruitment, from proactive outreach to phone screenings, and oversaw their progression through the interview and onboarding processes.
- Represented company-client relationships, addressing concerns and ensuring open lines of communication, leading to enhanced client satisfaction and fostering enduring partnerships.
- Achieved two promotions within a year, demonstrating exceptional performance and contribution to the team, and played a pivotal role in special client engagement initiatives and training sessions.
- Collaborate effectively with USA-based teams, and develop a unique perspective on candidate expectations in fulfilling various roles.

- Managed a 20+ client portfolio simultaneously, fostering effective global communication and coordination to ensure smooth import/export operations for logistics, even during challenging events like the global container crisis of 2020-2022.
- Led a team through organizational changes, container crisis, and staffing challenges, exceeding company-set KPI metrics by cultivating a collaborative and strategic approach, resulting in the team's historic #1 ranking among branches continent-wide.
- Navigated complex conversations and delivered challenging news to clients, developing strong
 interpersonal skills, empathy, and professionalism while maintaining client satisfaction and
 managing the manufacturing plant engineering team's expectations.
- Led quoting, billing, and profit calculations for over 50 shipments on a weekly basis, showcasing financial acumen in a multifaceted role that required resourcefulness, quick learning, and objective-oriented problem solving skills.
- Developed skills in multitasking, cross-functional collaboration, and fast-paced learning while
 managing simultaneous operations and collaborating with various stakeholders ranging from
 transport to manufacturing plant directors and everyone in between.

Agencia AP

Assistant PM 2019

- Played a pivotal role in facilitating professional development programs for students in digital
 marketing and entrepreneurship, from initial outreach and enrollment to ensuring a seamless
 classroom experience.
- Addressed challenges such as program dropouts by actively participating in lessons, setting an
 example of commitment, and motivating participants to stay engaged throughout the 6-month
 program.
- Collaborated closely with the curriculum team to translate program materials into presentation format, ensuring facilitators had effective tools for engaging classroom sessions.
- Cultivated strong rapport with company staff, resulting in impactful relationships and earning commendations in the form of recommendation letters.

Tijuana Innovadora

Assistant PM 2018

- Supported project management activities by coordinating with clients and service providers, ensuring smooth communication and resource availability for in-person events.
- Demonstrated adaptability and teamwork by collaborating with a diverse team, making myself available to assist and seeking clarifications through effective questioning.
- Assisted in managing budgets and resources, liaising with service providers ahead of client events to ensure seamless execution.
- Contributed to agency efficiency by offering assistance in various tasks, showcasing a proactive approach to team support.