THE AMERICAN COLLEGE OF FINANCIAL SERVICES



Student Analytics Program Update

Student Analytics Program Update January 2023

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Student Analytics Program

Part 1 – January 2023 update

- Program overview
- Student Analytics Landscape Analysis
- Student Experience Dashboards (Review)
- Product KPIs, Fast Facts (Review)
- BrightSpace Ingestion
- BrightSpace Dashboard Prototypes
- Upcoming: Institutional FactBook

Part 2 – February 2023 Update

- Student Analytics & Insights Lab
 - Overview
 - Select Insights & Analyses
- CAP Scholarship Analysis
- Student Journeys (revisited; RICP Experiment)
- D&A Community: *Data literacy program*
- Learning Objectives / Assessment
- Upcoming: Data along the student journey
- Upcoming: Assessment support
- Upcoming: Increase usage of Tableau & analyses

Student Analytics Program – Overview

Student Experience Dashboards (2021 – 2022)

- 1. New QA Process
- 2. Program Completion
- 3. Enrollment
- 4. Persistence
- Active Student Retention

Acceleration phase (2022)

❖ RICP Experiment (esp. Journeys)	5 / '21- 12 / '22
❖ Product KPIs	1 / '22
Student Analytics Landscape Analysis	5 / '22
❖ BrightSpace Data Ingestion	6 / '22
❖ BrightSpace prototypes	6 / '22
Student Analytics & Insights Lab	6 / '22 – 8 / '2

- Next Steps
- D&A Community: Data Literacy program
- Usage of Tableau dashboards, analyses, etc.

- Data along the Student Journey
- Assessment

Student Analytics Landscape Analysis

Please see relevant PowerPoint Deck by Yin Wang

Presented by:

Tableau Dashboards

Please see relevant <u>Video</u> by Katy Brennan

Presented by:

Katy Brennan Sue Lanigan Yevgen Kulbachnyy

BrightSpace Data Ingestion

Overview: Engagement to create a repeatable process to download and store core data from the BrightSpace LMS on an ongoing basis

Rationale: More data, particularly granular student data accessed and stored in a scalable way, was identified as a core need coming out of The RICP Experiment. For example: there simply wasn't enough student data to build effective e-Learning personas, assess drivers of student success, or create effective predictive models.

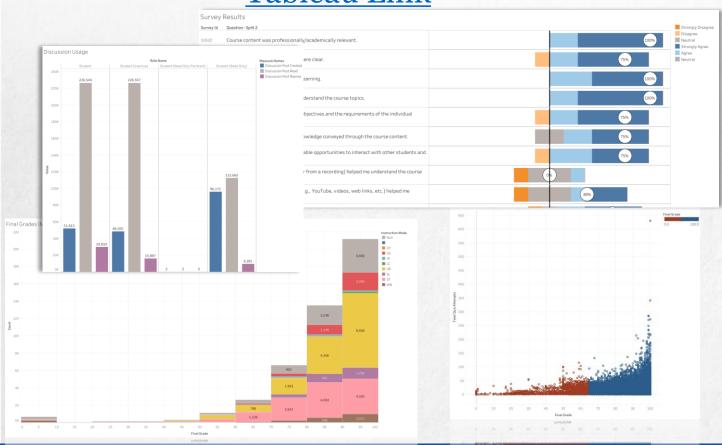
Results: ~60 Tables are populated & stored on an automated basis (daily) since ~April 2022.

- When: 2/2022-5/2022
- Who: D2L (BrightSpace), Instructional Design, Network Operations, Data & Analytics
- Where: SQL Server Data Repository accessible through Tableau, Data Science / Analytics environment, IT environments
- Project Lead: Leslee Lam

BrightSpace Prototypes

Tableau Prototypes

• Tableau Link



Sample of BrightSpace tables

ADS AllGrades ADS ContentProgress ADS FinalGrades ADS FinalSurveyResults ADS InstructorUsage ADS LearnerUsage ADS SurveyResults AssignmentSpecialAccess QuizAttempts AssignmentSubmissionDetails QuizAttemptsLog AssignmentSubmissions QuizObjects AssignmentSummary QuizQuestionAnswerOptions ContentObjects QuizQuestionAnswers ContentUserCompletion QuizSurveySections ContentUserProgress QuizUserAnswerResponses OuizUserAnswers RoleDetails SessionHistory

Project Lead:

Leslee Lam

SurveyAttemptsSurveyObjects

SurveyQuestionAnswerOptions

SurveyUserAnswerResponses

SurveyQuestionAnswers

SurveyUserAnswers

What is a Fact Book?

Typically, an annual publication containing current facts and figures about major areas of the College, including student enrollments, faculty/staff characteristics, fiscal and capital resources, and instructional and research productivity.

Why Have a Fact Book?

Promote data transparency & comprehension

Support College decision-making & reporting

Provide consistent & accessible documentation

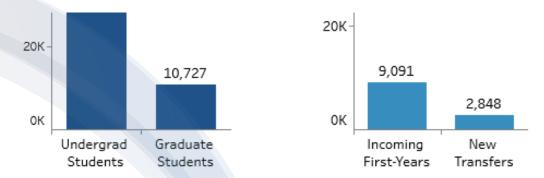
Showcase key metrics & data points

85.6%
One-Year
Retention Rate
Fall 2021 First-Time,
Full-Time Entry

Cohort

67.9% Six-Year Graduation Rate Fall 2016 First-Time, Full-Time Entry

Cohort



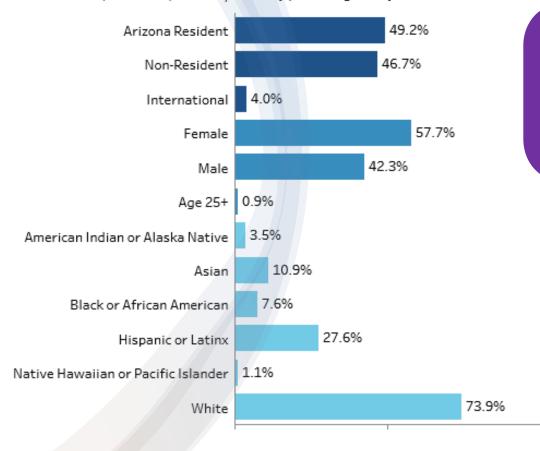
Enrollment by Academic Program Campus and Academic Career

Fall 2022; Based on headcount.

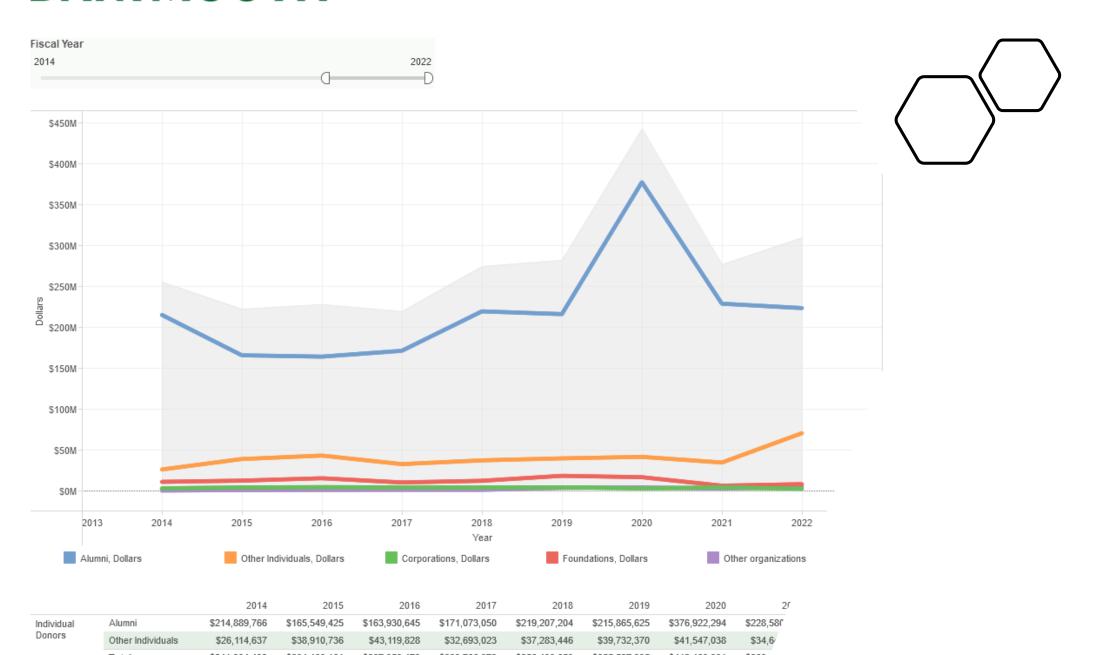
	Undergrad Students	Graduate Students	Total
Main	32,759	6,847	39,606
Arizona Online	5,386	2,746	8,132
Global	1,516	128	1,644
Phoenix		766	766
Distance	468	184	652
Southern Arizona	182	32	214
Global Direct	96	24	120
Total	40,407	10,727	51,134

Incoming First-Year Demographics

Fall 2022; Students are counted in every race/ethnicity group in which they have self-identified; therefore, the race/ethnicity percentages may exceed 100%.*



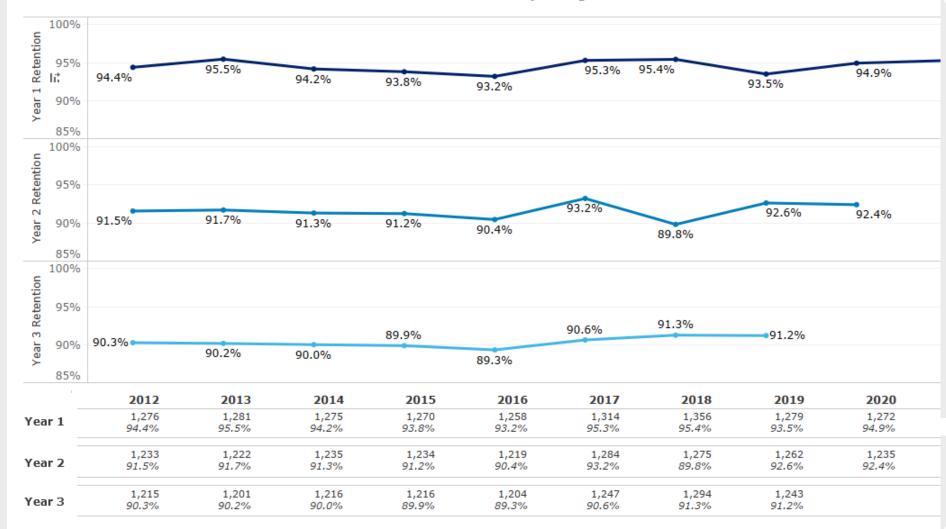
Example: U. of Arizona



First-Time Full-Time Degree-Seeking Students

Year 1, Year 2, and Year 3 Retention

School: Emory College



Notes:

Next Steps

Asks / Check-ins

- Any Groups / Committees to share this message with?
- Institutional FactBook
 - Any decision-makers / responsible parties / input?
 - Consult: Christina Dryden, Brian Kain, Kevin O'Brien, Brian Sheppard, Alyson Kline, Tom Armington, Brittany Reese, Nicole Harding, Janet Schultz, Dave Eurich (?), HR Rep (?)
- Data along the Student Journey ('what data do we need for 2027')
 - Start with Data Stewards; anyone else we should include?

Next steps

- Assessment
- D&A Community: Data Literacy program
- Usage of Tableau dashboards, analyses, etc.