

# User Account Request

CIS INFINITY Computer System  
City of Rocky Mount

**First Name**

Juan

**Middle Initial**

M

**Last Name**

Chavez

**Job Title**

Stakig Engineer

**Division #**

Gas

**Employee ID #**

7372

**Supervisor Name**

Ben Barnes

**Primary Work Location**

Energy Resources Operation Center

**Work Phone**

252-467-4876

**Work Email**

juan.chavez@rockymountnc.gov

☒ **New user account**

☐ **Modify an existing account**

☐ **Lock the account**

**Environment required (Check one option):**

**CIS PROD** ☒

**CIS TEST** ☐

**BOTH** ☐

**Current user to model the User Account after?**

Ben Barnes, Miguel Salazar

**Justification: What data do you need, and how do you intend to use it?**

Look up customer information for gas installation , meter installation gas usage .etc

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**User Security Groups by JOB FUNCTION** (Prefer one please):

- (Building) Inspections Group
- BSC Billing Workgroup
- BSC Billing Workgroup Supervisor
- BSC Business Operations Manager
- BSC Business Services Center Supv
- BSC Cashiering Supervisor
- BSC Cashiers
- BSC Collections Supervisor
- BSC Collections Technician 1
- BSC Collections Technician 2
- BSC Customer Service Assistant
- BSC Customer Service Clerk
- BSC Customer Service Reps
- BSC Customer Service Supervisor
- BSC Field Svcs – (Generic) Meter Readers
- BSC Field Svcs – (Named) Meter Readers
- BSC Field Svcs – Cust Svc DATA Tech
- BSC Field Svcs – Cust Svc Tech 1
- BSC Field Svcs – Cust Svc Tech 2
- BSC Field Svcs Supervisor
- BSC Field Svcs Supv / Route Mgmt
- Community Code Administration
- Community Code Inspectors
- Energy Resources Area Lights Crew
- Energy Resources Communications
- Energy Resources Dispatch
- Energy Resources Dispatch Supv

- Energy Resources Electric Meter Shop
- Energy Resources Electric Meter Supervisor
- Energy Resources Engrg Manager
- Energy Resources Gas Distribution Engineer
- Energy Resources Gas Meter Shop
- X Energy Resources GIS / Staking Engineers
- Energy Resources Load Management Supervisor
- Energy Resources Ops Manager
- Engineering
- Env Svcs
- Env Svcs Admin Asst
- Env Svcs Sanitation Rte Coord
- Env Svcs Superintendent
- Finance Administrative Asst
- Finance Director
- Finance/Accounting
- Finance/Accounting (Read-Only)
- Life Safety / EMS
- Read-Only Access
- Stormwater
- Technology Services Infinity Admin
- Wastewater Treatment Plant
- Water Distribution Supv
- Water Meter Shop
- Water Meter Shop Supv
- Water Resources
- Water/Sewer Cust Svc Tech

DocuSigned by:  
*Ben Barnes*  
4B7E89173FE748B  
**Requested By**

Oct 15, 2025 | 10:55 AM EDT  
**Date**

**Department Manager/Supervisor**

**Date**

**Business & Collections Services Director**

**Date**

**CIS Infinity Administrator**

**Date**