

Rodney Hall

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Portfolio: <https://rodney-hall.github.io/cybersecurity-portfolio/>

EDUCATION

DAVENPORT UNIVERSITY

Master of Business Administration in Cybersecurity Management (In Progress)

Grand Rapids, MI

August 2023 – May 2026

WILLIAM PENN UNIVERSITY

Bachelor of Science in Psychology

Oskaloosa, IA

August 2021 – May 2022

CYBERSECURITY SKILLS, TRAINING, & PROJECTS

Core SOC Skills: Incident Triage, Alert Analysis, SIEM Fundamentals, Log Review, Escalation Procedures. Ticketing, Threat Identification, Investigation Workflows

Technical Tools: Python (Automation), Linux CLI, macOS, Windows, Command Line Tools, Networking Fundamentals

Certifications & Training:

- Google Cybersecurity Certificate — IR fundamentals, SIEM concepts, log analysis, security operations
- Google Crash Course on Python — scripting & automation
- CompTIA Security+ (In Progress) — network security, threats, security controls
- TryHackMe SOC Level 1 (In Progress) — alert triage, threat investigation, documentation workflows
- Microsoft AZ-900 (Scheduled)

Hands-On Projects:

- Python automation scripts for file handling and workflow improvement
- Linux troubleshooting, system verification, navigation, and permissions
- SOC-style ticket writing and documentation exercises
- Log review, alert analysis, and investigation practice through simulated scenarios

PROFESSIONAL EXPERIENCE

THE HALLWAY REALTY

Operations & Call Center Lead

Southfield, MI

January 2023 – Present

- Manage high-volume inbound/outbound call workflows supporting time-sensitive real estate coordination.
- Triage urgent requests, escalate priority issues, and maintain accurate logs and documentation.
- Coordinate scheduling, follow-ups, and multi-channel communication across diverse stakeholders.
- Demonstrate strong multitasking, professionalism, and operational discipline in fast-paced environments.

WAYNE STATE UNIVERSITY

Graduate Assistant Football Coach

Detroit, MI

March 2023 – March 2024

- Managed all technical operations related to camera systems, film capture, and video troubleshooting.
- Set up and maintained equipment for practices and games, ensuring accurate and reliable footage.
- Organized digital film assets and delivered timely video breakdowns for coaching analysis.
- Resolved technical issues quickly, reinforcing skills in monitoring, documentation, and system handling.

LEADERSHIP & ATHLETICS

NORTHERN ILLINOIS UNIVERSITY

Division I Football Quarterback

DeKalb, IL

2017 – 2019

- Competed as a Division I quarterback and contributed to a **MAC Championship-winning season**.
- Led on-field communication and real-time decision-making in high-pressure environments.
- Ranked first on the team in **community service hours**, participating in local outreach and university initiatives.
- Developed discipline, accountability, and resilience — directly applicable to SOC operations and incident response work.