

# Rodney Hall

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Portfolio: <https://rodney-hall.github.io/cybersecurity-portfolio/>

## EDUCATION

DAVENPORT UNIVERSITY

*Master of Business Administration in Cybersecurity Management*

Grand Rapids, MI

Expected Graduation: Fall 2026

WILLIAM PENN UNIVERSITY

*Bachelor of Science in Psychology*

Oskaloosa, IA

August 2021 – May 2022

## CYBERSECURITY CERTIFICATIONS, SKILLS, & LABS

### CERTIFICATIONS

- CompTIA Security+
- AWS Certified Cloud Practitioner
- Microsoft AZ-500
- Google Cybersecurity Certificate

### SOC/SECURITY SKILLS & TOOLS

- Alert triage, investigation, and escalation (ticketing workflows)
- SIEM fundamentals: event review, basic correlation, and alert analysis
- Log analysis (authentication + network) and security monitoring
- Incident documentation and clear reporting
- Network traffic analysis (Wireshark)
- Tools/Platforms: Wireshark, Linux CLI, Python, Windows, macOS

### HANDS-ON LABS & PROJECTS

- SIEM log analysis and alert investigation (authentication/network events)
- Incident response walkthroughs with documentation and escalation steps
- Phishing email analysis and reporting (headers, IOCs)
- IAM/access control exercises (RBAC, MFA concepts)
- Python scripts supporting security and operational workflows

## PROFESSIONAL EXPERIENCE

THE HALLWAY REALTY

Southfield, MI

*Operations & Call Center Lead*

January 2023 – Present

- Manage high-volume inbound/outbound call workflows supporting time-sensitive real estate coordination
- Triage urgent requests, escalate priority issues, and maintain accurate logs and documentation
- Coordinate scheduling, follow-ups, and multi-channel communication across diverse stakeholders
- Demonstrate strong multitasking, professionalism, and operational discipline in fast-paced environments

WAYNE STATE UNIVERSITY

Detroit, MI

*Graduate Assistant Football Coach*

March 2023 – March 2024

- Managed technical operations for camera systems and film capture during practices and games, ensuring reliable recording under tight timelines
- Organized digital film assets and delivered timely video breakdowns for coaching analysis and decision-making
- Led the Quarterback group: meetings, film breakdown, grading, and leadership development
- Scouted and recruited prospective student-athletes; evaluated talent and communicated recommendations to staff

## LEADERSHIP & ATHLETICS

NORTHERN ILLINOIS UNIVERSITY

DeKalb, IL

*Division I Football Quarterback*

January 2017 – December 2019

- Competed as a Division I quarterback and contributed to a MAC Championship-winning season
- Led on-field communication and real-time decision-making in high-pressure environments
- Ranked first on the team in community service hours, participating in local outreach and university initiatives
- Developed discipline, accountability, and resilience — directly applicable to SOC operations and incident response work