

# Rodney Hall

rodney7hall@gmail.com | 313-433-4625 | Austin, TX 78745  
Portfolio: <https://rodney-hall.github.io/cybersecurity-portfolio/>

## EDUCATION

DAVENPORT UNIVERSITY	Grand Rapids, MI
<i>Master of Business Administration in Cybersecurity Management</i>	Expected Graduation: Fall 2026
WILLIAM PENN UNIVERSITY	Oskaloosa, IA
<i>Bachelor of Science in Psychology</i>	August 2021 – May 2022

## CYBERSECURITY CERTIFICATIONS, SKILLS, & LABS

### CERTIFICATIONS

- CompTIA Security+
- AWS Certified Cloud Practitioner
- Microsoft AZ-500
- Google Cybersecurity Certificate

### SOC/SECURITY SKILLS & TOOLS

- Alert triage, investigation, and escalation (ticketing workflows)
- SIEM fundamentals: event review, basic correlation, and alert analysis
- Log analysis (authentication + network) and security monitoring
- Incident documentation and clear reporting
- Network traffic analysis (Wireshark)
- Tools/Platforms: Wireshark, Linux CLI, Python, Windows, macOS

### HANDS-ON LABS & PROJECTS

- SIEM log analysis and alert investigation (authentication/network events)
- Incident response walkthroughs with documentation and escalation steps
- Phishing email analysis and reporting (headers, IOCs)
- IAM/access control exercises (RBAC, MFA concepts)
- Python scripts supporting security and operational workflows

## PROFESSIONAL EXPERIENCE

THE HALLWAY REALTY	Southfield, MI
<i>Operations &amp; Call Center Lead</i>	January 2023 – Present
<ul style="list-style-type: none"><li>• Manage high-volume inbound/outbound call workflows supporting time-sensitive real estate coordination</li><li>• Triage urgent requests, escalate priority issues, and maintain accurate logs and documentation</li><li>• Coordinate scheduling, follow-ups, and multi-channel communication across diverse stakeholders</li><li>• Demonstrate strong multitasking, professionalism, and operational discipline in fast-paced environments</li></ul>	

WAYNE STATE UNIVERSITY	Detroit, MI
<i>Graduate Assistant Football Coach</i>	March 2023 – March 2024
<ul style="list-style-type: none"><li>• Managed technical operations for camera systems and film capture during practices and games, ensuring reliable recording under tight timelines</li><li>• Organized digital film assets and delivered timely video breakdowns for coaching analysis and decision-making</li><li>• Led the Quarterback group: meetings, film breakdown, grading, and leadership development</li><li>• Scouted and recruited prospective student-athletes; evaluated talent and communicated recommendations to staff</li></ul>	

## LEADERSHIP & ATHLETICS

NORTHERN ILLINOIS UNIVERSITY	DeKalb, IL
<i>Division I Football Quarterback</i>	January 2017 – December 2019
<ul style="list-style-type: none"><li>• Competed as a Division I quarterback and contributed to a MAC Championship-winning season</li><li>• Led on-field communication and real-time decision-making in high-pressure environments</li><li>• Ranked first on the team in community service hours, participating in local outreach and university initiatives</li><li>• Developed discipline, accountability, and resilience — directly applicable to SOC operations and incident response work</li></ul>	