

Important contact details

Client Service Department (including PMB queries)

Namibia tel: +27 21 480 4610

South Africa tel: 021 480 4610

or 0800 001 607

Namibia fax: +27 21 480 4969

South Africa fax: 021 480 4969

E-mail:

bpmas@mhg.co.za

Website:

www.bpmas.co.za

ER24 emergency services

Namibia: 081 924

South Africa: 084 124

Confidential HIV YourLife Programme

Namibia: +27 21 480 4804

South Africa: 0861 888 300

Hospital pre-authorisation

Namibia: +27 21 480 4762

South Africa: 0800 007 092

Oncology Programme

Namibia: +27 21 480 4073

South Africa: 021 480 4073

KPMG Fraud Hotline

Namibia: +27 21 480 4610

South Africa: 0800 200 564

Pension queries (Momentum)

0800 000 329

PPN (Preferred Provider Negotiators for optical care)

Namibia: +27 41 506 5961

South Africa: 0860 103 529

Clicks directmedicines

Tel: 0861 444 405

or +27 11 997 3000

Fax: 0861 444 414

or +27 11 997 3050

Dis-Chem Direct Courier

Tel: +27 12 365 1299

Fax: +27 12 365 3277

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Member guide 2016

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