

COUNTRY GUIDE FOR DIAL-IN NUMBER

| Country | Call-in Number |
|-------------------------|---|
| ARGENTINA(ARG) | 01151717325 02215137325 02322647325 02614137325 02644017325 02657457325 03415127325 03424137325 03515357325 |
| AUSTRALIA(AUS) | 0280318138 390010053 |
| AUSTRIA(AUT) | 1253021517 |
| BAHAMAS(BHS) | 18003890358 |
| BAHRAIN(BHR) | 16199153 |
| BARBADOS(BRB) | 18002073702 |
| BELARUS(BLR) | 882000110034 |
| BELGIUM(BEL) | 027924503 |
| BERMUDA(BMU) | 18002030762 |
| BOLIVIA(BOL) | 800100604 |
| BOTSWANA(BWA) | 002698003000532 |
| BRAZIL(BRA) | 01149497325 02139587325 03139587325 04139087325 |
| BULGARIA(BGR) | 24917565 |
| CANADA(CAN) | 6477233981 |
| CAYMAN ISLANDS(CYM) | 18773054502 |
| CHILE(CHL) | 225994950 |
| CHINA UNIFIED(CHA) | 4006208033 4008108940 8008190299 |
| COLOMBIA(COL) | 14864889 |
| COSTA RICA(CRI) | 08000150520 |
| CROATIA(HRV) | 0800222925 |
| CYPRUS(CYP) | 22007926 |
| CZECH REPUBLIC(CZE) | 228881997 239016118 |
| DENMARK(DNK) | 36927812 |
| DOMINICAN REPUBLIC(DOM) | 8299467515 |
| ECUADOR(ECU) | 1800010182 |

| Country | Call-in Number |
|-------------------------|-------------------------------------|
| EGYPT(EGY) | 08000000215 |
| EL SALVADOR(SLV) | 21133598 |
| ESTONIA(EST) | 6226412 |
| FINLAND(FIN) | 0923193945 |
| FRANCE(FRA) | 0174180777 |
| GEORGIA(GEO) | 322473659 |
| GERMANY(DEU) | 030700150716 |
| GREECE(GRC) | 2111984034 |
| HONDURAS(HND) | 80027919339 |
| HONG KONG(HKG) | 30508634 |
| HUNGARY(HUN) | 017779891 0617779891 14088020 |
| ICELAND(ISL) | 8008077 |
| INDIA(IND) | 4466886042 0008001006002 |
| INDONESIA(IDN) | 0018030152030074 |
| IRELAND(IRL) | 16530903 |
| ISRAEL(ISR) | 37630919 |
| ITALY(ITA) | 0200617505 |
| JAMAICA(JAM) | 18002062851 |
| JAPAN(JPN) | 0357674709 350501282 |
| JORDAN(JOR) | 080022941 |
| KAZAKHSTAN(KAZ) | 88003337312 |
| KENYA(KEN) | 0800723069 0800750029 |
| KOREA, REPUBLIC OF(KOR) | 0234837375 |
| KYRGYZSTAN(KGZ) | 0080070077701 |
| LATVIA(LVA) | 67782570 |
| LEBANON(LBN) | 01426801 8777164954 |
| LITHUANIA(LTU) | 52055179 |
| LUXEMBOURG(LUX) | 20881170 24871291 |
| MACAU(MAC) | 0800390 |
| MALAYSIA(MYS) | 0377240874 |
| MALTA(MLT) | 27781041 |
| MEXICO(MEX) | 5547770538 |

| MOLDOVA, REPUBLIC OF(MDA) | 080068001 |
|----------------------------|------------------------------|
| MONACO(MCO) | 80093338 |
| MOROCCO(MAR) | 0021100118777597247 |
| NETHERLANDS(NLD) | 0207084833 |
| NEW ZEALAND(NZL) | 099123798 49094602 |
| NORWAY(NOR) | 21033157 |
| OMAN(OMN) | 80073688 |
| PAKISTAN(PAK) | 4238108725 |
| PANAMA(PAN) | 8366112 |
| PARAGUAY(PRY) | 009800110058 |
| PERU(PER) | 017057325 |
| PHILIPPINES(PHL) | 180011101531 180089088252 |
| POLAND(POL) | 222120670 |
| PORTUGAL(PRT) | 800780604 |
| QATAR(QAT) | 00800100036 |
| ROMANIA(ROM) | 318110775 |
| RUSSIAN FEDERATION(RUS) | 4956605923 |
| SAINT KITTS AND NEVIS(KNA) | 18002038705 |
| SAUDI ARABIA(SAU) | 8008448077 |
| SERBIA (REPUBLIC OF)(SRB) | 0800190081 |
| SINGAPORE(SGP) | 64944156 |
| SLOVAKIA(SVK) | 0268622026 233057834 |

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|-------------------------------|----------------------------|
| SLOVENIA(SVN) | 16009404 |
| SOUTH AFRICA(ZAF) | 218197017 |
| SPAIN(ESP) | 917911823 |
| SRI LANKA(LKA) | 2423199 |
| SWEDEN(SWE) | 0114966100 |
| SWITZERLAND(CHE) | 0434569404 |
| TAIWAN(TWN) | 0226568436 |
| TAJIKISTAN(TJK) | 8108003337312 |
| THAILAND(THA) | 001800656914 |
| TRINIDAD AND TOBAGO(TTO) | 18002038181 |
| TURKEY(TUR) | 902129001724 |
| TURKS AND CAICOS ISLANDS(TCA) | 18003002637 |
| UKRAINE(UKR) | 0800504178 |
| UNITED ARAB EMIRATES(ARE) | 8000170508 800035703735 |
| UNITED KINGDOM(GBR) | 02079040082 |
| UNITED STATES(USA) | 3032481290 |
| URUGUAY(URY) | 00040190112 |
| UZBEKISTAN(UZB) | 8108001201001 |
| VENEZUELA(VEN) | 08001004176 |
| VIETNAM(VNM) | 12011322 12065115 |
| VIRGIN ISLANDS (BRITISH)(VGB) | 18002062853 |

*Prior to your first call, you may try accessing the conference line to make sure you can easily connect. You will know that you are successful when you reach step 3 with ease. At this point, you may hang up and are ready for your first call.

****Please call Level 3 Customer Care if you need immediate assistance.**

Users in the US or Canada can contact Customer Care by dialing (888)447-1119.

Worldwide Customer Care:

| | | | | | |
|------------------|--------------|---------------|----------------|---------------|---------------|
| •Argentina: | 08006660297 | •Australia: | 1800000571 | •Austria: | 08002933379 |
| •Belgium: | 080011683 | •Brazil: | 00081562038258 | •Canada: | 8006684703 |
| •Chile: | 800532966 | •China: | 108001400538 | •Denmark: | 80886179 |
| •Finland: | 0800112305 | •France: | 0800916540 | •Germany: | 08001825610 |
| •Hong Kong: | 800968882 | •Ireland: | 1800514027 | •Italy: | 800784639 |
| •Japan: | 00531160266 | •Luxembourg: | 80023955 | •Mexico: | 0018005148258 |
| •Netherlands: | 08000222031 | •New Zealand: | 0800446209 | •Norway: | 80014197 |
| •Poland: | 008001114554 | •Portugal: | 800819401 | •Singapore: | 8001011387 |
| •Spain: | 900951512 | •Sweden: | 0200285580 | •Switzerland: | 0800564169 |
| •United Kingdom: | 08005280800 | •Venezuela: | 08001003090 | | |

If you are unable to reach Level 3 Customer Care, please call Matthew Peterson, CTI Systems Administrator at Office: 415.526.1603 or Cell: 707.570.9895 or email support@coactive.com