

COUNTRY GUIDE FOR DIAL-IN NUMBER

Country	Call-in Number
ARGENTINA(ARG)	01151717325 02215137325 02322647325 02614137325 02644017325 02657457325 03415127325 03424137325 03515357325
AUSTRALIA(AUS)	0280318138 390010053
AUSTRIA(AUT)	1253021517
BAHAMAS(BHS)	18003890358
BAHRAIN(BHR)	16199153
BARBADOS(BRB)	18002073702
BELARUS(BLR)	882000110034
BELGIUM(BEL)	027924503
BERMUDA(BMU)	18002030762
BOLIVIA(BOL)	800100604
BOTSWANA(BWA)	002698003000532
BRAZIL(BRA)	01149497325 02139587325 03139587325 04139087325
BULGARIA(BGR)	24917565
CANADA(CAN)	6477233981
CAYMAN ISLANDS(CYM)	18773054502
CHILE(CHL)	225994950
CHINA UNIFIED(CHA)	4006208033 4008108940 8008190299
COLOMBIA(COL)	14864889
COSTA RICA(CRI)	08000150520
CROATIA(HRV)	0800222925
CYPRUS(CYP)	22007926
CZECH REPUBLIC(CZE)	228881997 239016118
DENMARK(DNK)	36927812
DOMINICAN REPUBLIC(DOM)	8299467515
ECUADOR(ECU)	1800010182

Country	Call-in Number
EGYPT(EGY)	08000000215
EL SALVADOR(SLV)	21133598
ESTONIA(EST)	6226412
FINLAND(FIN)	0923193945
FRANCE(FRA)	0174180777
GEORGIA(GEO)	322473659
GERMANY(DEU)	030700150716
GREECE(GRC)	2111984034
HONDURAS(HND)	80027919339
HONG KONG(HKG)	30508634
HUNGARY(HUN)	017779891 0617779891 14088020
ICELAND(ISL)	8008077
INDIA(IND)	4466886042 0008001006002
INDONESIA(IDN)	0018030152030074
IRELAND(IRL)	16530903
ISRAEL(ISR)	37630919
ITALY(ITA)	0200617505
JAMAICA(JAM)	18002062851
JAPAN(JPN)	0357674709 350501282
JORDAN(JOR)	080022941
KAZAKHSTAN(KAZ)	88003337312
KENYA(KEN)	0800723069 0800750029
KOREA, REPUBLIC OF(KOR)	0234837375
KYRGYZSTAN(KGZ)	0080070077701
LATVIA(LVA)	67782570
LEBANON(LBN)	01426801 8777164954
LITHUANIA(LTU)	52055179
LUXEMBOURG(LUX)	20881170 24871291
MACAU(MAC)	0800390
MALAYSIA(MYS)	0377240874
MALTA(MLT)	27781041
MEXICO(MEX)	5547770538

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MOLDOVA, REPUBLIC OF(MDA)	080068001
MONACO(MCO)	80093338
MOROCCO(MAR)	0021100118777597247
NETHERLANDS(NLD)	0207084833
NEW ZEALAND(NZL)	099123798 49094602
NORWAY(NOR)	21033157
OMAN(OMN)	80073688
PAKISTAN(PAK)	4238108725
PANAMA(PAN)	8366112
PARAGUAY(PRY)	009800110058
PERU(PER)	017057325
PHILIPPINES(PHL)	180011101531 180089088252
POLAND(POL)	222120670
PORTUGAL(PRT)	800780604
QATAR(QAT)	00800100036
ROMANIA(ROM)	318110775
RUSSIAN FEDERATION(RUS)	4956605923
SAINT KITTS AND NEVIS(KNA)	18002038705
SAUDI ARABIA(SAU)	8008448077
SERBIA (REPUBLIC OF)(SRB)	0800190081
SINGAPORE(SGP)	64944156
SLOVAKIA(SVK)	0268622026 233057834

Country	Call-in Number
SLOVENIA(SVN)	16009404
SOUTH AFRICA(ZAF)	218197017
SPAIN(ESP)	917911823
SRI LANKA(LKA)	2423199
SWEDEN(SWE)	0114966100
SWITZERLAND(CHE)	0434569404
TAIWAN(TWN)	0226568436
TAJIKISTAN(TJK)	8108003337312
THAILAND(THA)	001800656914
TRINIDAD AND TOBAGO(TTO)	18002038181
TURKEY(TUR)	902129001724
TURKS AND CAICOS ISLANDS(TCA)	18003002637
UKRAINE(UKR)	0800504178
UNITED ARAB EMIRATES(ARE)	8000170508 800035703735
UNITED KINGDOM(GBR)	02079040082
UNITED STATES(USA)	3032481290
URUGUAY(URY)	00040190112
UZBEKISTAN(UZB)	8108001201001
VENEZUELA(VEN)	08001004176
VIETNAM(VNM)	12011322 12065115
VIRGIN ISLANDS (BRITISH)(VGB)	18002062853

*Please call Level 3 Customer Care if you need immediate assistance.

Users in the US or Canada can contact Customer Care by dialing (888)447-1119.

Worldwide Customer Care:

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| • Argentina: 08006660297 | • Australia: 1800000571 | • Austria: 08002933379 |
| • Belgium: 080011683 | • Brazil: 00081562038258 | • Canada: 8006684703 |
| • Chile: 800532966 | • China: 108001400538 | • Denmark: 80886179 |
| • Finland: 0800112305 | • France: 0800916540 | • Germany: 08001825610 |
| • Hong Kong: 800968882 | • Ireland: 1800514027 | • Italy: 800784639 |
| • Japan: 00531160266 | • Luxembourg: 80023955 | • Mexico: 0018005148258 |
| • Netherlands: 08000222031 | • New Zealand: 0800446209 | • Norway: 80014197 |
| • Poland: 008001114554 | • Portugal: 800819401 | • Singapore: 8001011387 |
| • Spain: 900951512 | • Sweden: 0200285580 | • Switzerland: 0800564169 |
| • United Kingdom: 08005280800 | | • Venezuela: 08001003090 |

If you are unable to reach Level 3 Customer Care, please call Matthew Peterson, CTI Systems Administrator at Office: 415.526.1603 or Cell: 707.570.9895 or email support@coactive.com and copy Dawn Gilbert at dawn@coactive.com to ensure proper resolution.