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**Hope Langner, MS, MCC, CPCC**, is a veteran professional coach and trainer of coaches, who has had a thriving coaching practice since 1996. In addition, Hope offers supervision and mentoring to both experienced and new coaches. She also works with business leaders and professionals in other fields who wish to add coaching skills to their repertoire.



As a coach and a trainer, Hope focuses on inner alignment as the foundation for desired change and growth. Her workshops are noted for the clarity, fun, and depth of learning that they offer.

#### **Executive Coach and Business Coach**

Hope offers individually tailored executive coaching as well as custom-designed workshops on such topics as leadership development, coaching, teambuilding, communication skills, culture change, and giving and receiving feedback. Her work in the business world includes enhancing the functioning and productivity of teams, developing the communication skills and inspirational capacities of organization leaders, and training high-level managers and leaders to use a “coach approach” with their subordinates and peers. Her international roster of clients includes executives, entrepreneurs, and professionals.

#### **Coach Training and Leader Development**

As a senior faculty member for The Coaches Training Institute (CTI), Hope has taught the core competencies of coaching since 2000, also training new course leaders to lead CTI’s series of five coach training courses. Hope has delivered these programs in North America, Europe, Asia, and the Middle East.

Audiences have included senior and mid-level corporate managers, government employees, entrepreneurs, and others. She has trained executives and managers from government, private, and non-profit sectors in both publicly offered and customized coach trainings. Her expertise in teaching coaching skills is consistent across cultural and language differences.

Hope also holds overall responsibility for the highly regarded supervision component of CTI’s Certification Program, including the training and supervision of CTI’s entire supervision faculty. In 2004, Hope designed and began to offer advanced training programs for experienced coaches. She has also created a model for supervision of coaches at all levels of training and experience, which she offers to organizations and individual coaches.

Comfortable with a wide range of people, be they CEO’s, department heads, or aspiring coaches, Hope is known for her warmth and sense of humor, her respectful and flexible approach to students and clients, and her unwavering commitment to quality.

#### **Other Relevant Background and Experience**

Earlier in her career, while employed at the New York State Office of Mental Health, Hope was an integral member of the select team that designed and delivered Train-The-Trainer programs for professional development courses at the agency’s 31 hospitals. Hope also developed an innovative satellite-based program to bring Continuing Medical Education to psychiatrists and other professionals employed throughout New York State’s extensive mental health system, particularly those in remote locations.

As Assistant Director of the Bureau of Psychiatric Services of the New York State Office of Mental Health, Hope managed the Bureau’s staff and its \$10 million budget. She was responsible for developing professional education programs for the agency’s psychiatrists and other mental health professionals, as well as contractual agreements with medical schools across the state. During that time, she also served as Chair of the Professional Education Committee of the New York State Governor’s Commission on Domestic Violence.

#### **Education and Certification**

In 2001, Hope earned the Master Certified Coach designation from the International Coach Federation, the highest level of certification available to practicing coaches. She was certified as a Co-Active Professional Coach by CTI in 1999. Hope also holds a Master of Science degree in Rehabilitation Counseling from the University at Albany, and is experienced in counseling individuals, couples, and families in private and corporate settings.

A committed lifelong learner, Hope has completed training programs in Bioenergetics, Psychodrama, Lucid Living, Co-Active Leadership, Organization and Relationship Systems Coaching, Team Diagnostics and she is certified to administer and interpret The Leadership Circle Profile.

## **HOPE LANGNER**

### **AREAS OF EXPERTISE**

- Coaching Supervision
- Train the Trainer
- Leadership Development
- Coach Training
- Program Design and Development
- Curriculum Design
- Executive Coaching
- Systems/Team Coaching
- Consulting
- Private Clients

### **PARTIAL CLIENT LIST**

- Accenture
- Alliance Data Systems
- Capgemini
- Capital District Physicians Health Plan
- Cargill
- Center for Right Relationship
- Coaches Training Institute
- Diddel and Diddel Wealth Accumulation Strategies
- Emirates Bank
- Gilda’s Club
- IBM
- New York State Governor’s Office of Employee Relations
- New York State Health Care Providers Association
- Northrop Grumman
- Yale University School of Management

### **EDUCATION**

- MS, University at Albany, 1977
- BA, University at Albany, 1975

### **CERTIFICATION**

- Master Certified Coach, International Coach Federation
- Certified Professional Co-active Coach, The Coaches Training Institute
- Certified: The Leadership Circle Profile