



CUSTOMER SUPPORT DATA ANALYSIS

FILTERS

Sub-category

All

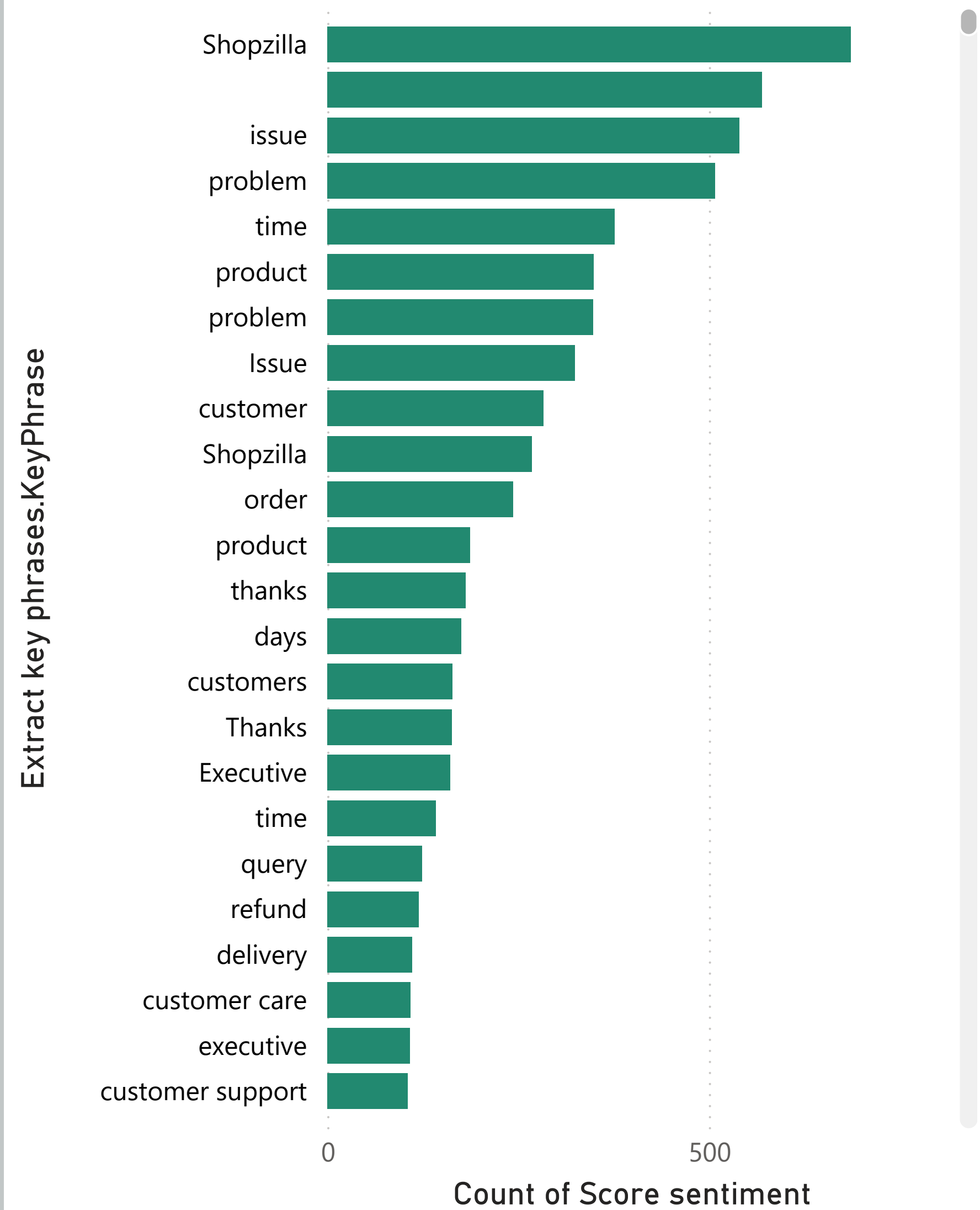
channel_name

All

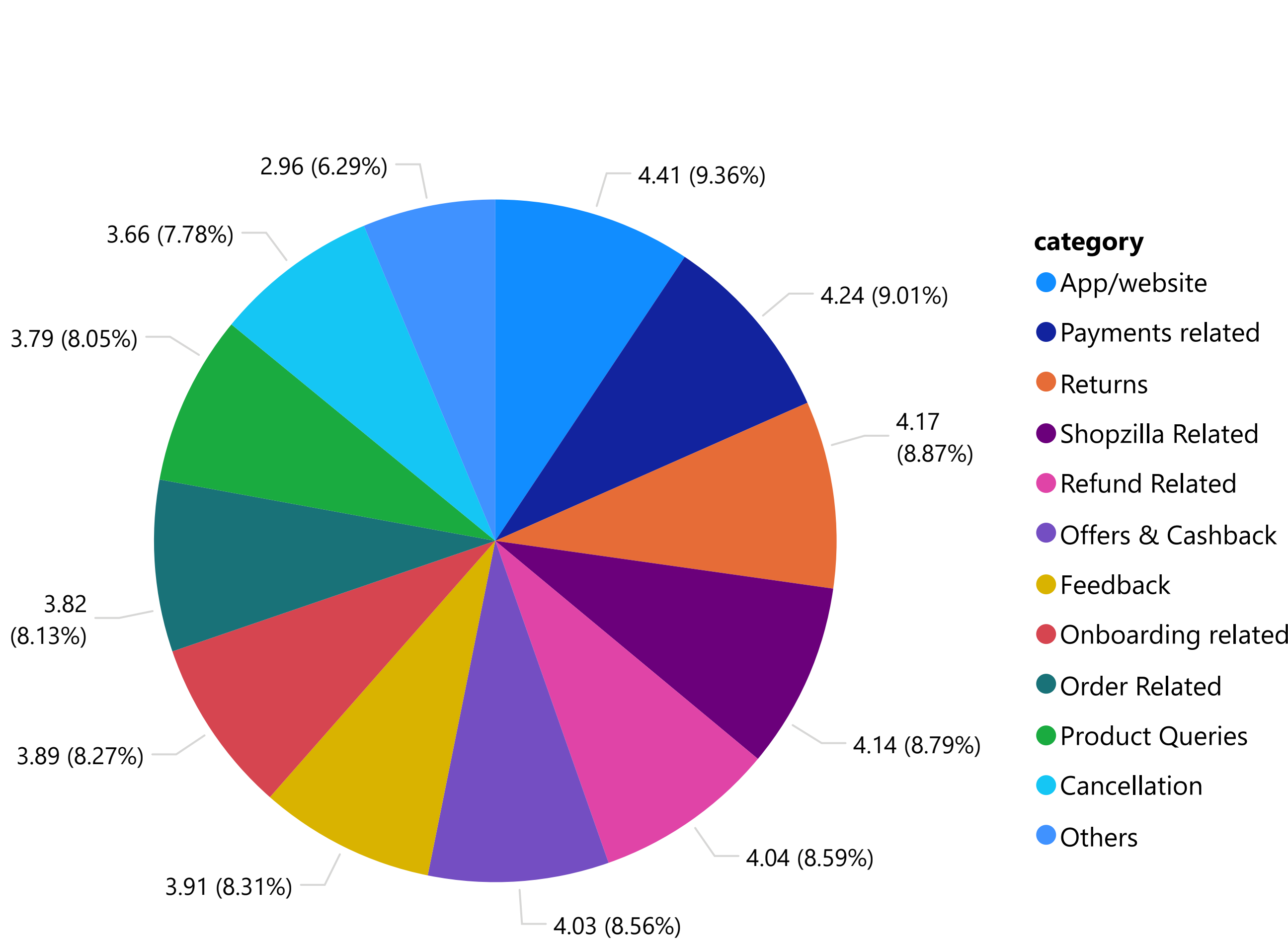
Customer_City

All

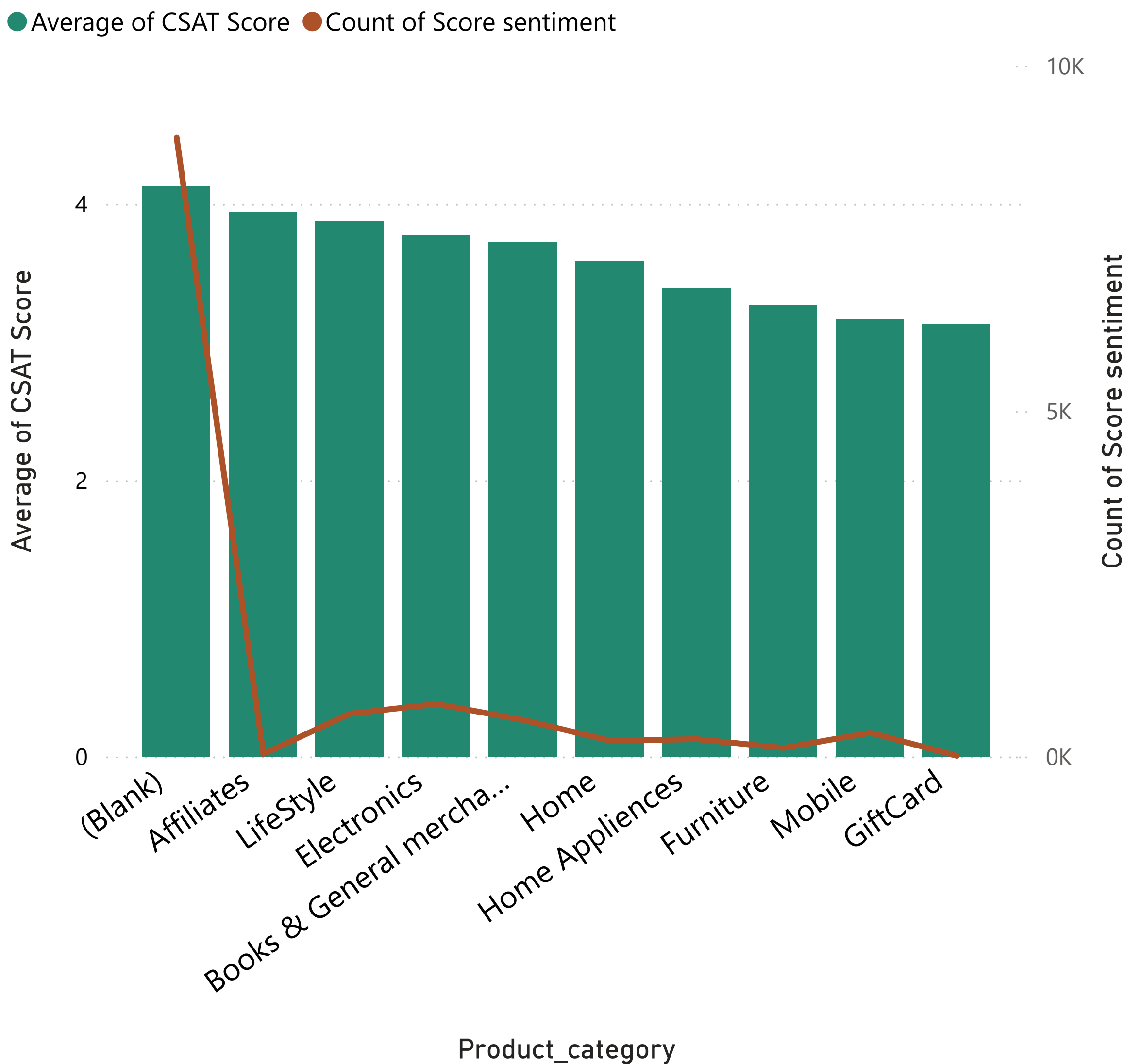
Count of Score sentiment by Extract key phrases



Average of CSAT Score by category



Average of CSAT Score and Count of Score sentiment by Product_category





CUSTOMER SUPPORT DATA ANALYSIS

Inbound_Avg_CSAT_Score

4.04

Outcall_Avg_CSAT_Score

4.05

Email_Avg_CSAT_Score

3.62

Average of CSAT Score by Product_category

