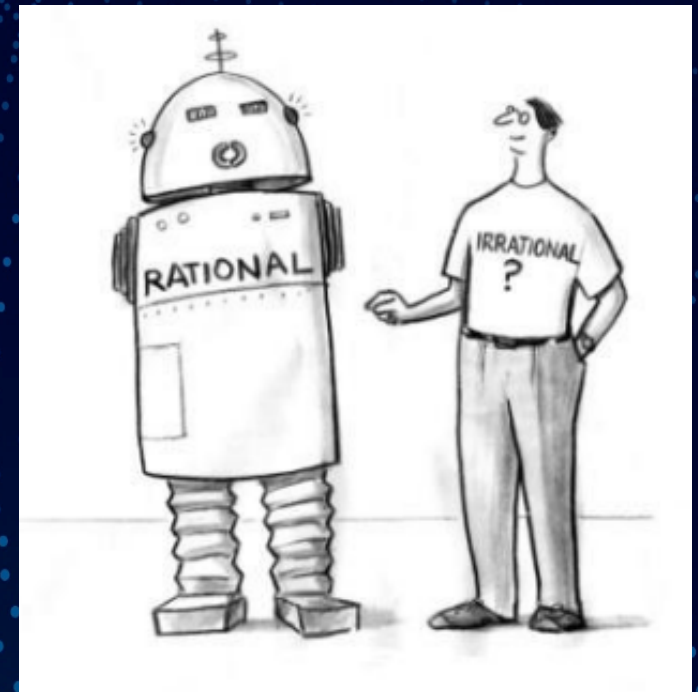


# Intelligent Agents

Last modified on 2022/03/07 by f.maire@qut.edu.au



# Reading for this lecture

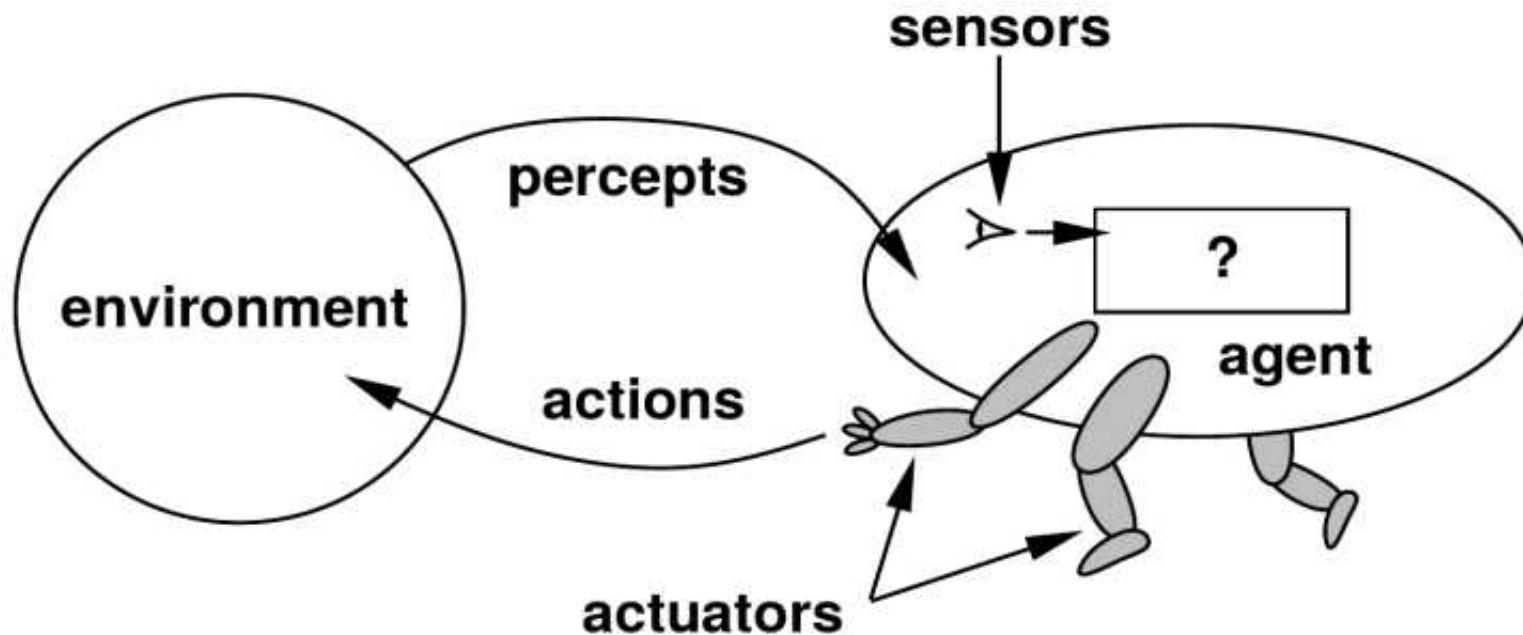
- Chapter 02 of **RN**
  - **R**ussell and **N**orvig Textbook:  
*Artificial Intelligence, a modern approach*  
*4th edition*

# Outline

- Agents and environments
- Rationality
- PEAS (Performance measure, Environment, Actuators, Sensors)
- Environment types
- Agent types

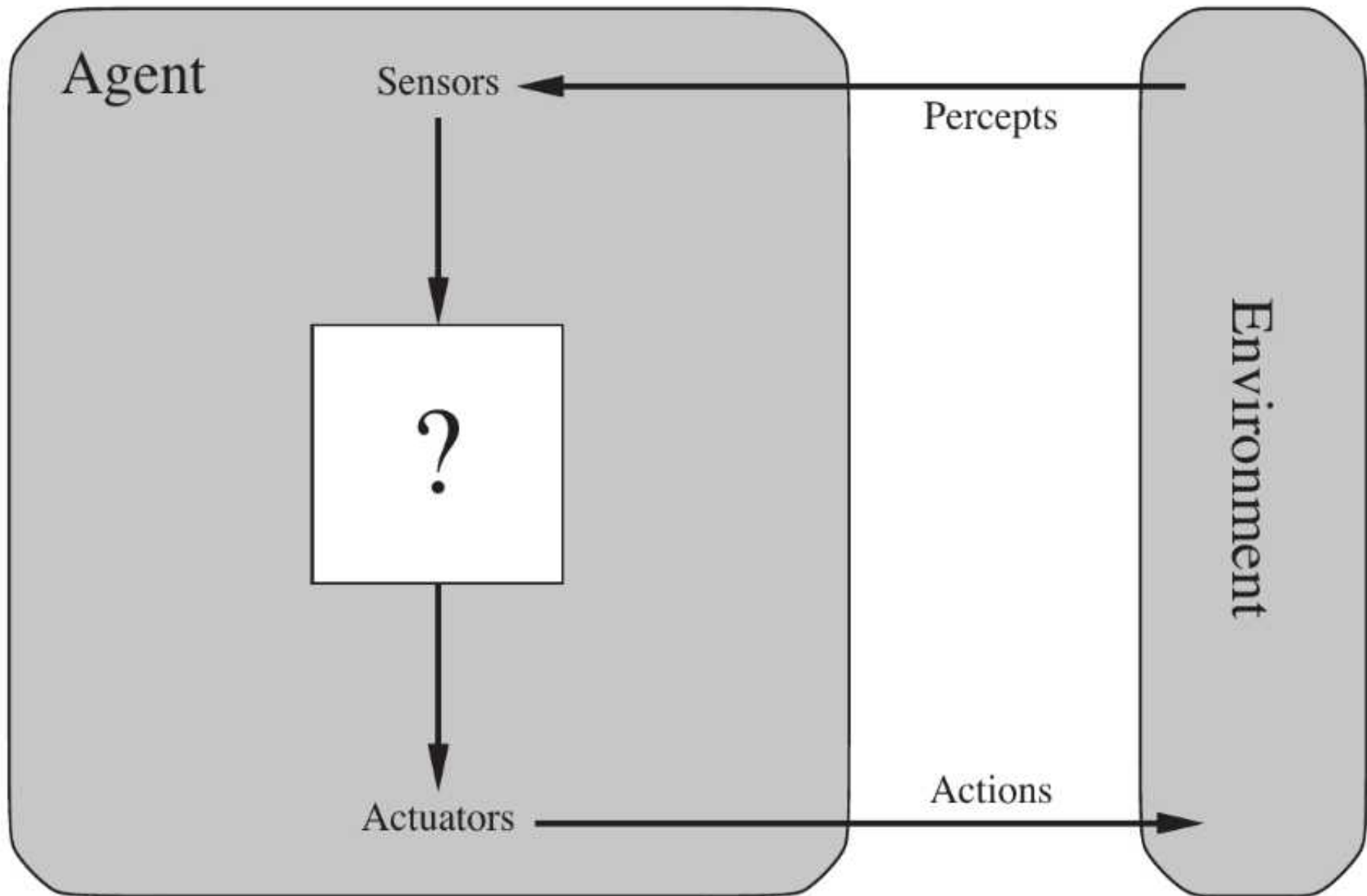


# Agents and environments

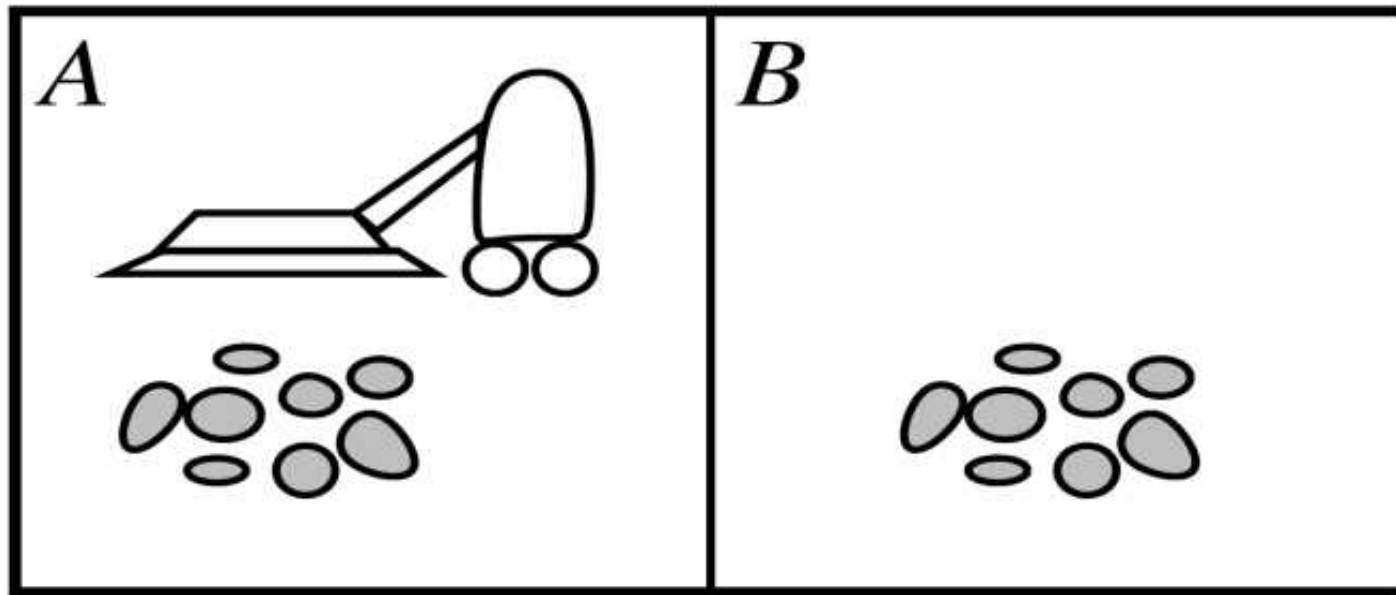


- **Agents** include humans, robots, softbots, thermostats, etc.
- The **agent function** maps from **percept histories** to **actions**

# Agents interact with environments through sensors and actuators



# Vacuum-cleaner world

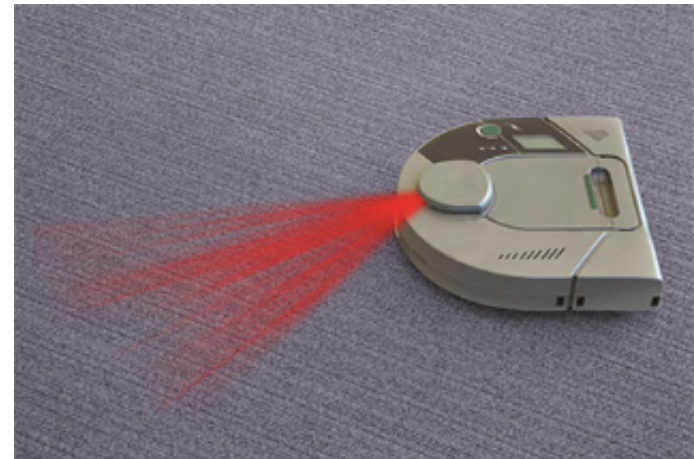


- **Percepts**: location and contents, e.g., [A, Dirty]
- **Actions**: Left, Right, Suck, NoOp

# A vacuum-cleaner agent

```
function REFLEX-VACUUM-AGENT([location,status]) returns an action
  if status = Dirty then return Suck
  else if location = A then return Right
  else if location = B then return Left
```

- How do we know if this is a good agent function?
- What is the best function?
- Is there one?
- Who decides this?





# Rationality

- A rational agent chooses any action that
  - maximises the **expected value** of the **performance measure**
  - **given the percept sequence to date**
- Rational  $\neq$  omniscient
  - percepts may not supply all relevant information
- Rational  $\neq$  perfect
  - Rationality maximises expected outcome while perfection maximises actual outcome





# P.E.A.S.

- To design a rational agent, we must specify the *task environment*, which consists of the following four things:
  - Performance measure ?
  - Environment ?
  - Actuators ?
  - Sensors ?
- Examples of agents:
  - Automated taxi, part-picking robot
  - Internet shopping agent,
  - Boardgame artificial player



# Automated taxi

The task environment for an automated taxi:

- **Performance measure** ?
  - Safety, destination, profits, legality, comfort, . . .
- **Environment** ?
  - Streets, traffic, pedestrians, weather, . . .
- **Actuators** ?
  - Steering, accelerator, brake, horn, speaker/display, . . .
- **Sensors** ?
  - Video, accelerometers, gauges, engine, keyboard, GPS, . . .



# Internet shopping agent

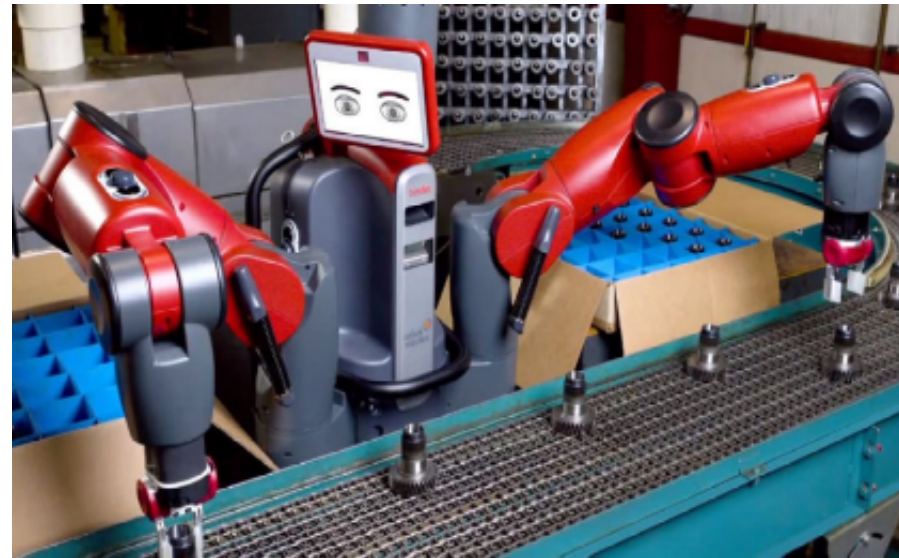
The task environment for an internet shopping agent:

- **Performance measure** ?
  - Price, quality, appropriateness, efficiency
- **Environment** ?
  - Current and future WWW sites, vendors, shippers
- **Actuators** ?
  - Display to user, follow URL, fill in form
- **Sensors** ?
  - HTML pages (text, graphics, scripts)



# Part-picking robot

- **Performance measure** ?
  - Percentage of parts in correct bins
- **Environment** ?
  - Conveyor belt with parts, bins
- **Actuators** ?
  - Jointed arm and hand
- **Sensors** ?
  - Camera, joint angle sensors



# Environment types

- **Deterministicness** (deterministic or stochastic): An environment is deterministic if the next state is perfectly predictable given knowledge of the previous state and the agent's action.
- **Staticness** (static or dynamic): Static environments do not change while the agent deliberates.
- **Observability** (full or partial): A fully observable environments is one in which the agent has access to all information in the environment relevant to its task.
- **Agency** (single or multiple): If there is at least one other agent in the environment, it is a multi-agent environment. Other agents might be apathetic, cooperative, or competitive.
- **Knowledge** (known or unknown): An environment is considered to be "known" if the agent understands the laws that govern the environment's behavior. For example, in chess, the agent would know that when a piece is "taken" it is removed from the game. On a street, the agent might know that when it rains, the streets get slippery.
- **Episodicness** (episodic or sequential): Sequential environments require memory of past actions to determine the next best action. Episodic environments are a series of one-shot actions. An AI that looks at radiology images to determine if there is a sickness is an example of an episodic environment. One image has nothing to do with the next.
- **Discreteness** (discrete or continuous): A discrete environment has fixed locations or time intervals. A continuous environment could be measured quantitatively to any level of precision.

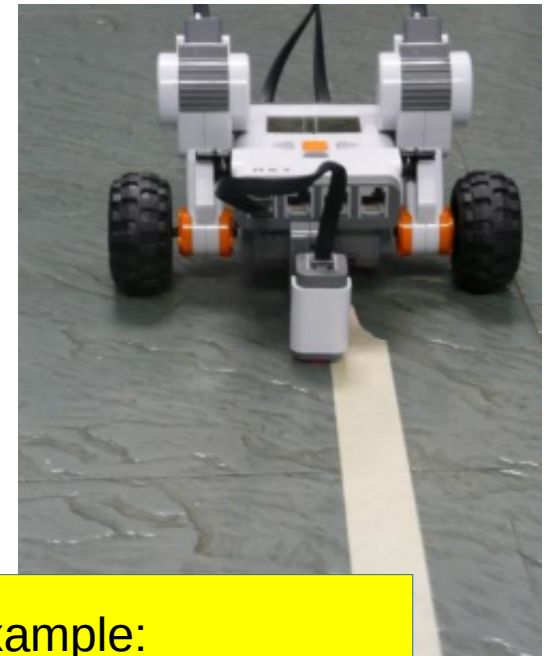
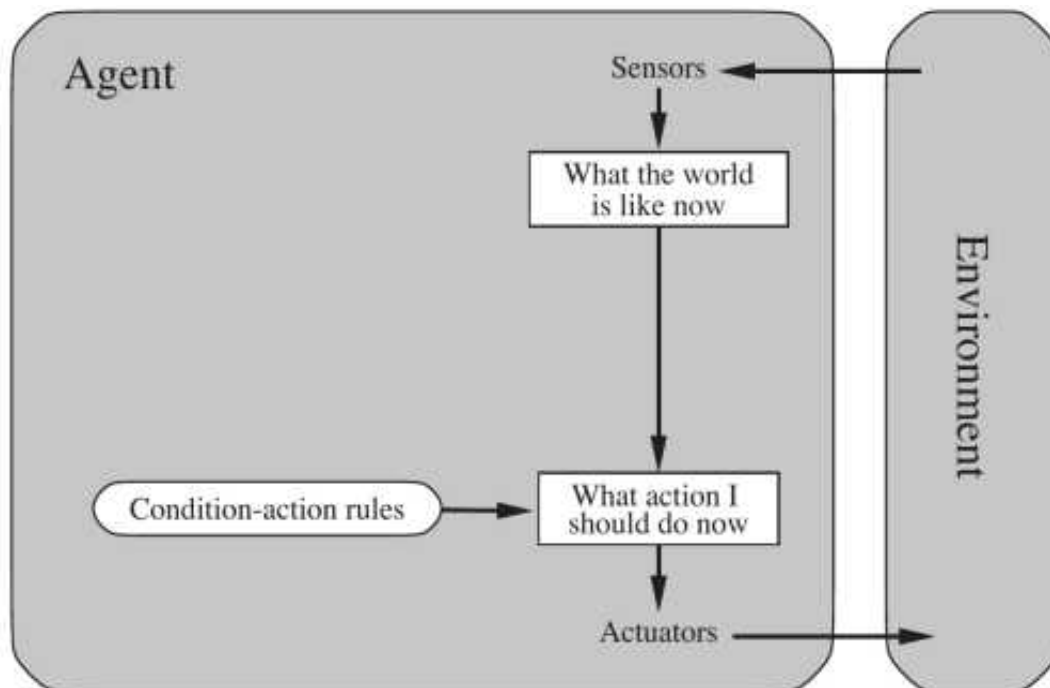
# Agent types

- Four basic types in order of increasing generality:
  - Simple reflex agents
  - Reflex agents with state
  - Goal-based agents
  - Utility-based agents
  - All these can be turned into learning agents



# Reflex Agents

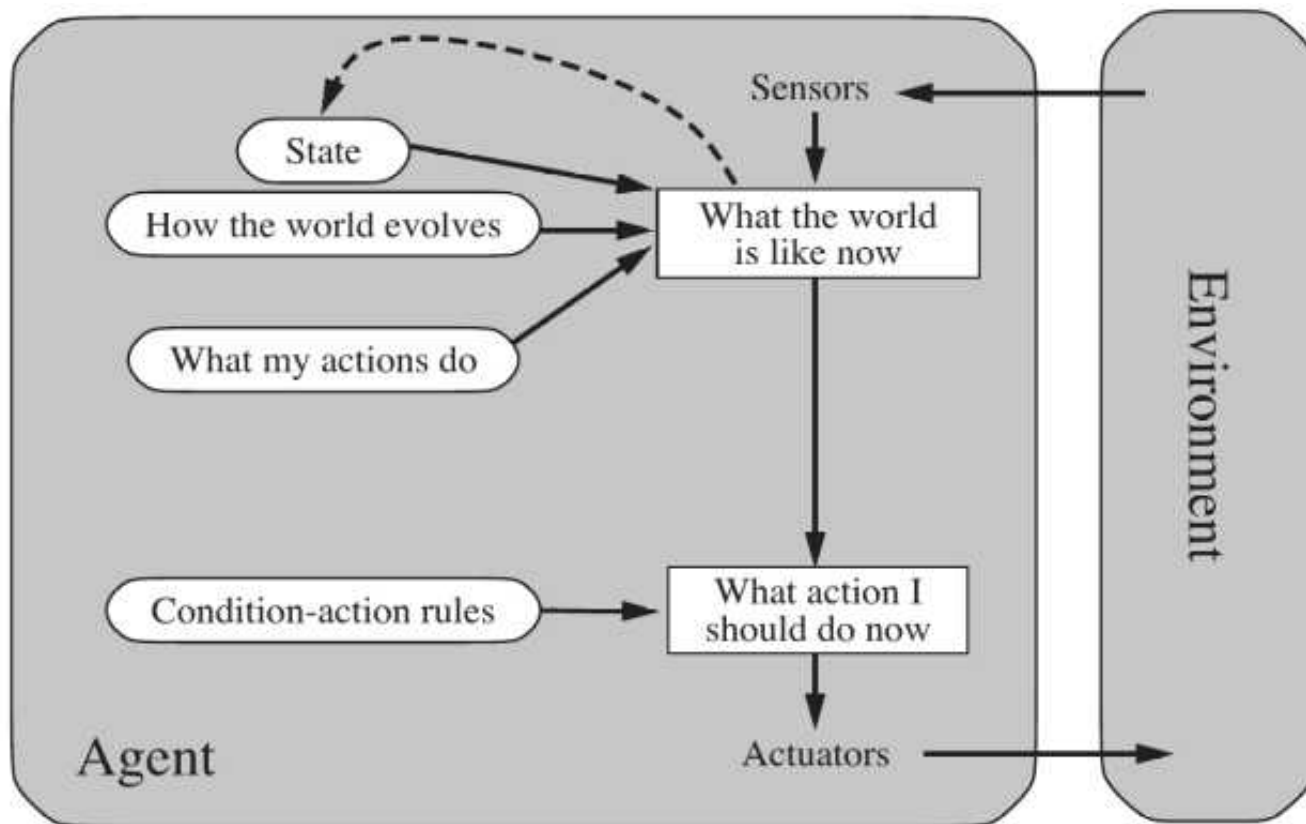
- Reflex agents:
  - Choose action based on current percept (and maybe memory)
  - May have memory or a model of the world's current state
  - Do not consider the future consequences of their actions



- Example:  
edge following robot

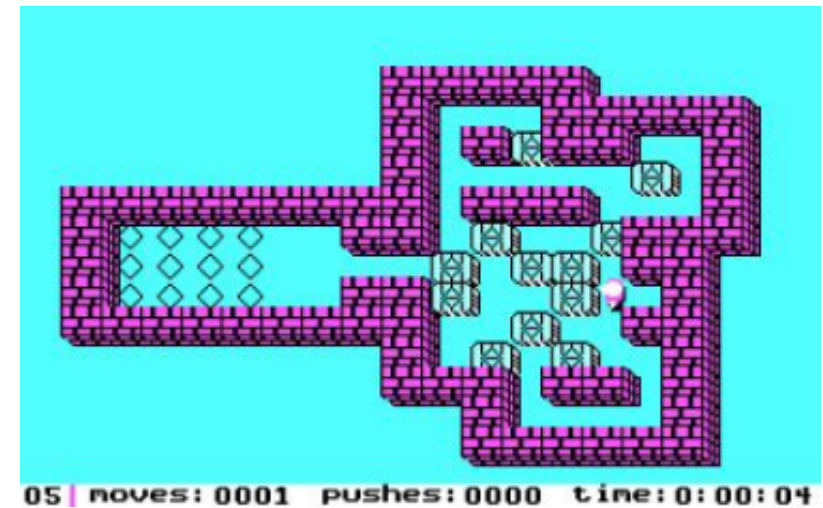
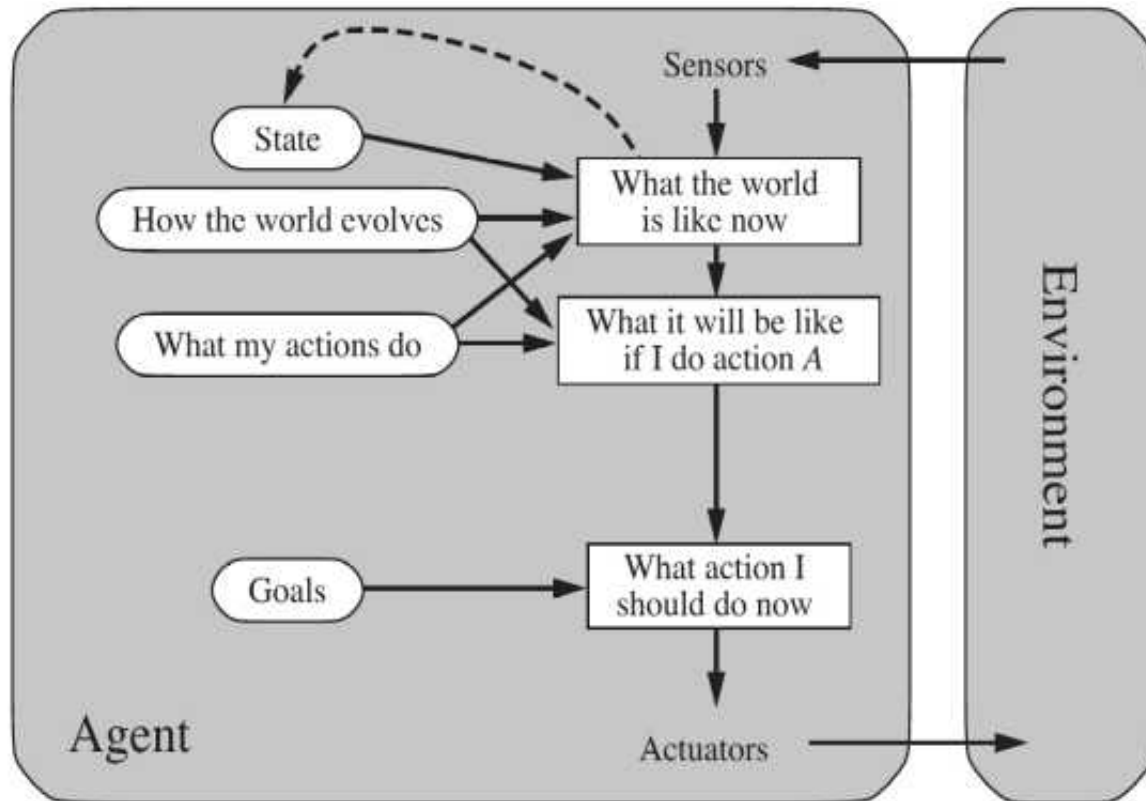


# Model based reflex agent



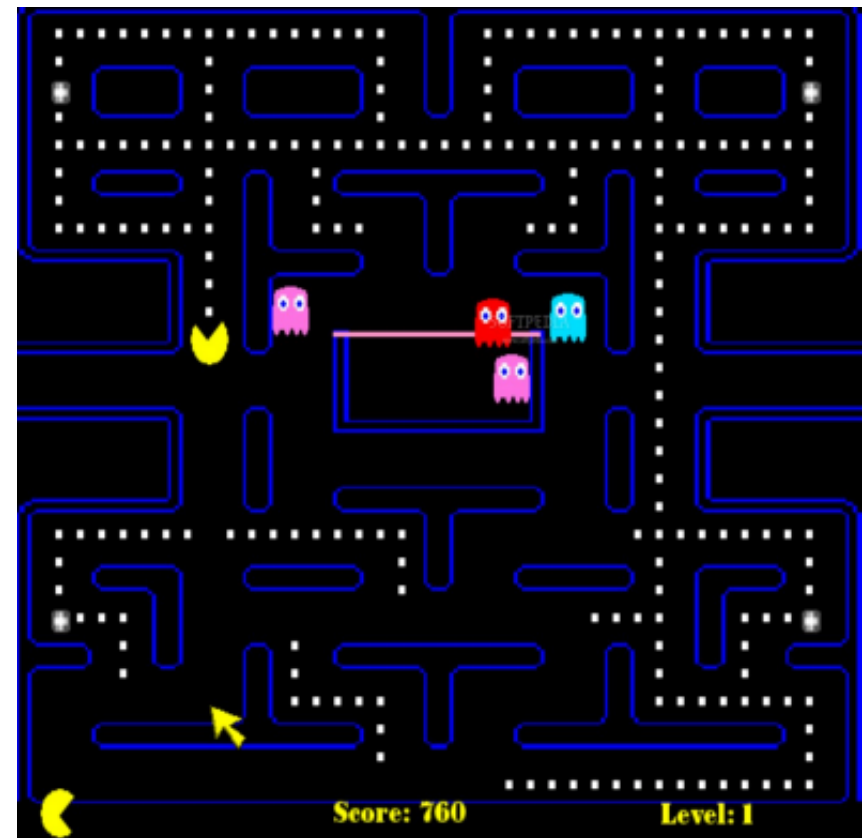
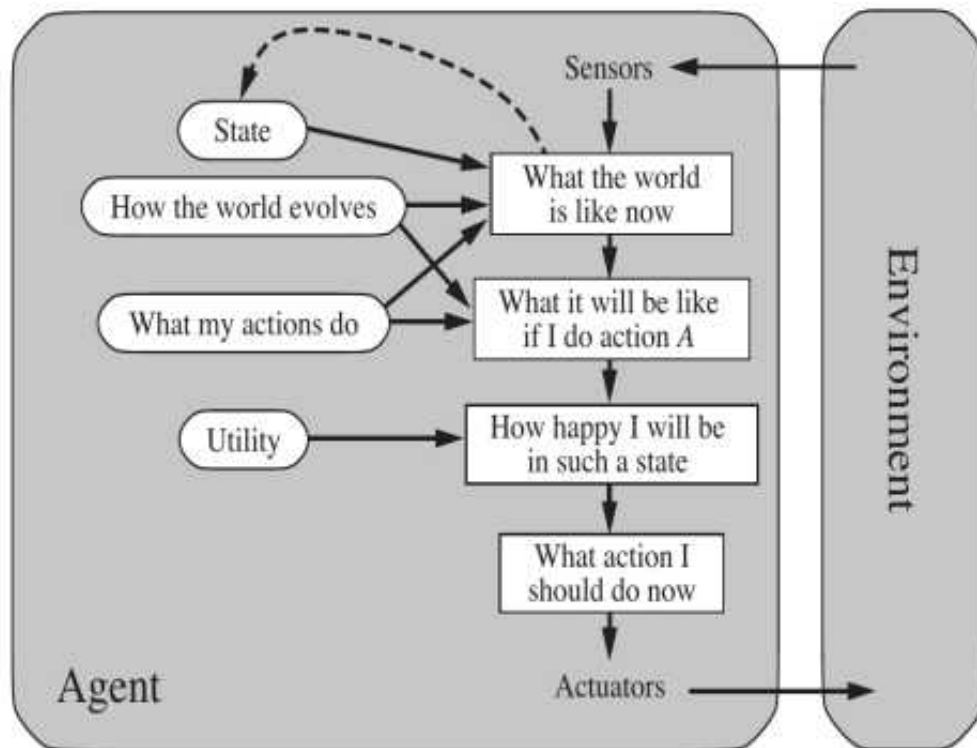
- Can handle a partially observable environment
- Maintain some representation which describes the world that cannot be presently seen
- Example:  
Vacuum robot that counts the number of cells cleaned

# A model-based, goal-based agent



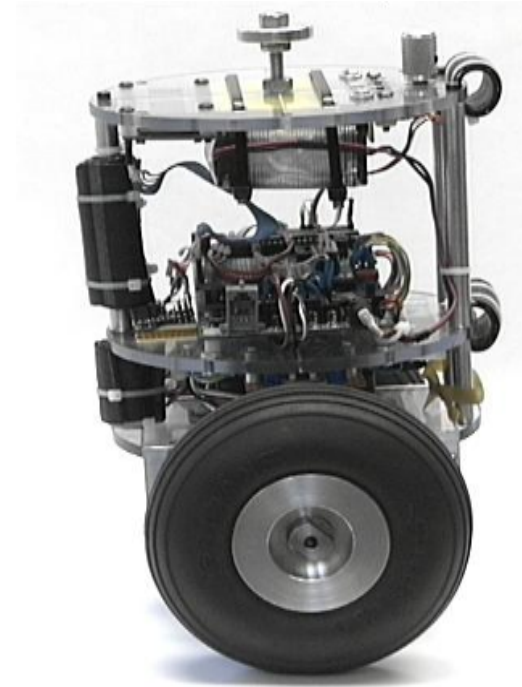
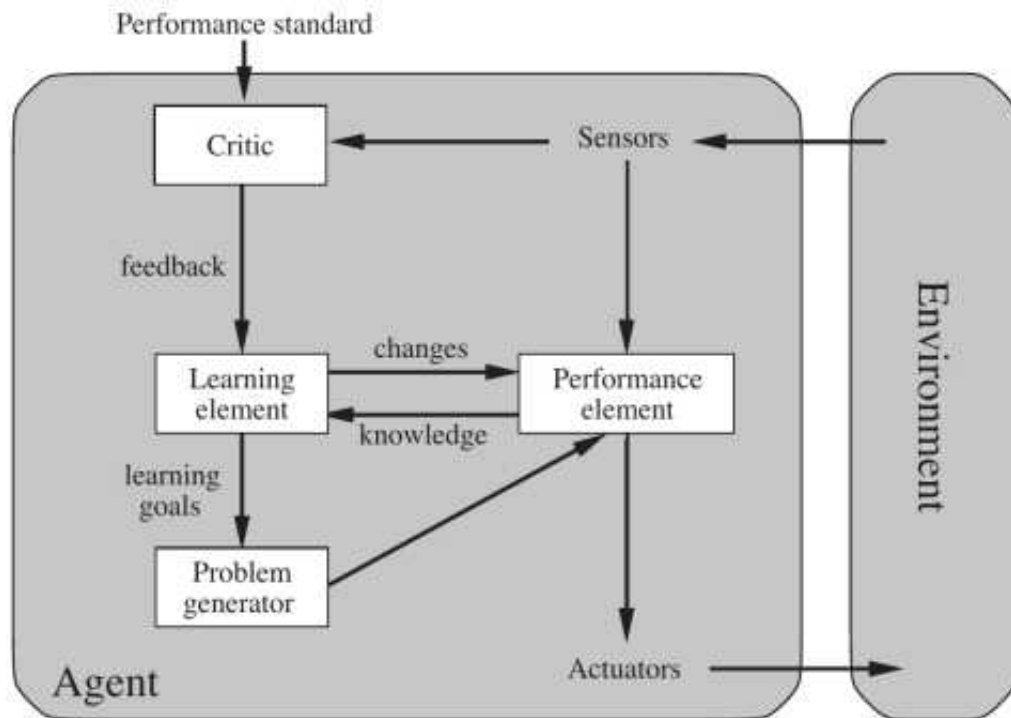
- Example: Sokoban agent

# A model-based, utility-based agent



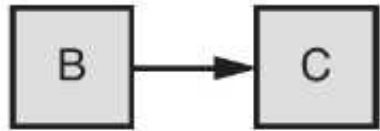
- Example:  
Pacman player

# A general learning agent

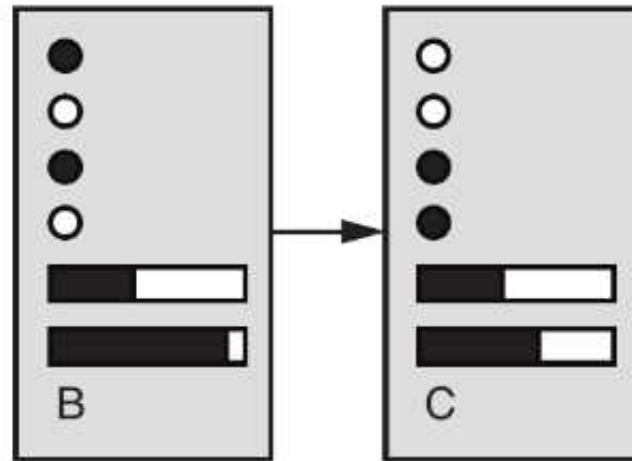


- Example:  
Self balancing robot

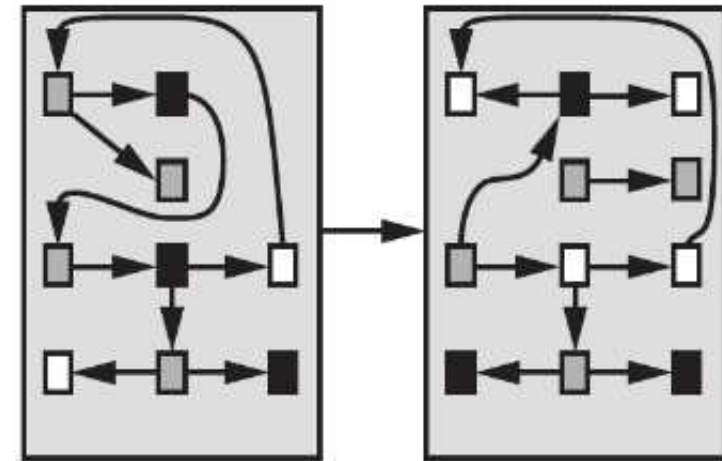
# State types



(a) Atomic



(b) Factored



(b) Structured

# Summary

- **Agents** interact with environments through **actuators** and **sensors**
- The **agent function** describes what the agent does in all circumstances
- The **performance measure** evaluates the environment sequence
- A **perfectly rational** agent maximises expected performance
- **Agent programs** implement (some) agent functions
- **PEAS** descriptions define task environments
- Environments are categorised along several dimensions:
  - **observable?** **deterministic?** **episodic?** **static?** **discrete?** **single-agent?**
- Several basic agent architectures exist:
  - **reflex**, **reflex with state**, **goal-based**, **utility-based**