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✓ Komlan Johnson

▶ CenturyLink - Federal - P2 - INC0455341 - Canr11:46a

Hello Elisabeth, Below is the close not in the ticket. J...

Sylvie Jacobs

DAILY STATUS REPORT AUG 6, 201910:11a

Bob Rainford : In the Office Bob Boffi : In the Office B...

Curtis Nelson

Curtis' status5:44a

All, I will be with the GDIT team this morning at the...

YESTERDAY

Elizabeth Rodricks

▶ (No subject)Mon 3:55p

https://app.workamajig.com/platinum/erodricks@...

Adobe Creative Cloud

Access is granted. Enjoy Creative Cloud All AppMon 3:55p

You are now ready to explore, create, share, and deli...

Elizabeth Rodricks

▶ (No subject)Mon 3:52p

No preview is available.

WordPress

[Air Force Civilian Service] Password ResetMon 3:51p

Someone has requested a password reset for the foll...

WordPress

[Air Force Civilian Service] Password ResetMon 3:42p

Someone has requested a password reset for the foll...

WordPress

New WordPress SiteMon 3:39p

Your new WordPress site has been successfully set u...

Curtis Nelson

MMM2016Mon 3:16p

password: marcomrox2016Curtis Nelson Creative...

Chris Boffi

Quarterly 401(k) MeetingMon 12:43p

After the meeting Brian and Khalil will be available t...

Sean Brady

▶ DB Credentials for new.marcomgroup.comMon 12:17p

Do ouu want the old database deleted? Get Outloo...

Erin Kwon

▶ How do I access the Living Room?Mon 12:14p

Good Afternoon Elisabeth, The living room will be u...

communication@beconet.com

The Living Room at Fifty West - Fairfax, VA ConMon 11:59a

Dear Elizabeth Rodricks, Thank you for reserving Th...

Sylvie Jacobs

DAILY STATUS REPORT AUG 5, 2019Mon 10:00a

Bob Rainford : In the Office Bob Boffi : In the Office B...

ELIZABETH RODRICKS

(No subject)Mon 9:12a

<!DOCTYPE html> <html> <head> <meta charset=...

Sunday

Bob Boffi

CenturyLink - Federal - P2 - INC0455341 - Cannot log on to activate token

⏮️ REPLY⏮️ REPLY ALL➡️ FORWARD⋮

Komlan Johnson <komla...>Mark as unread

Tue 8/6/2019 11:46 AM

To: Elizabeth Rodricks; GovCloud <GovCloud@gdt.com>;

Cc: HC-CSR <HC-CSR@gdt.com>;

Bing Maps

+ Get more apps

Hello Elisabeth,

Below is the close not in the ticket. Joshua, please advise the user.

Hello,

We do not show an account with the username erodricks in our system. We also show that token 157532399 was previously assigned to another user, and is also expired. RSA tokens are unable to be re-assigned to another user for security compliance. If you have a new user that requires access to the GovCloud a ticket will need to be submitted to create an account, and to purchase a RSA token for the user.

I am resolving this ticket, please let us know if you have any questions.

Regards,

Joshua Goode
GDT GovCloud

Thanks,

Komlan N. Johnson | Technical Service Representative

214.873.9292 office
844.516.9296 support
komlan.johnson@gdt.com

999 Metromedia Place, Dallas, TX 75247

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