

New mail

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- Elizabeth Rodricks

Inbox 26

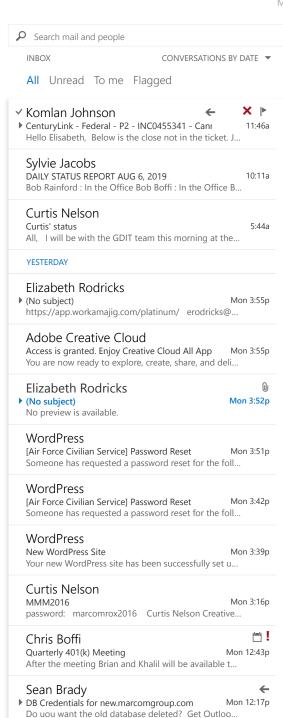
Drafts [58]

Sent Items

Deleted Items 1

Junk Email [4]

Notes



CenturyLink - Federal - P2 - INC0455341 - Cannot log on to activate token





Komlan Johnson < komla Mark as unreac Tue 8/6/2019 11:46 AM

To: Elizabeth Rodricks; GovCloud <GovCloud@gdt.com>;
Cc: HC-CSR <HC-CSR@gdt.com>;

Bing Maps + Get more apps

Hello Elisabeth,

Below is the close not in the ticket. Joshua, please advise the user.

Hello,

We do not show an account with the username erodricks in our system. We also show that token 157532399 was previously assigned to another user, and is also expired. RSA tokens are unabled to be re-assigned to another user for security compliance. If you have a new user that requires access to the GovCloud a ticket will need to be submitted to create an account, and to purchase a RSA token for the user.

I am resolving this ticket, please let us know if you have any questions.

Regards,

Joshua Goode GDT GovCloud

Thanks,

Mon 12:14p

Mon 11:59a

Mon 10:00a

Mon 9:12a

Komlan N. Johnson | Technical Service Representative



214.873.9292 office 844.516.9296 support komlan.johnson@gdt.com

999 Metromedia Place, Dallas, TX 75247

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Erin Kwon

Sylvie Jacobs

Sunday

Bob Boffi

▶ How do I access the Living Room?

communication@beconet.com

DAILY STATUS REPORT AUG 5, 2019

ELIZABETH RODRICKS

The Living Room at Fifty West - Fairfax, VA Con

Good Afternoon Elizabeth, The living room will be u...

Dear Elizabeth Rodricks, Thank you for reserving Th...

Bob Rainford: In the Office Bob Boffi: In the Office B...

<!DOCTYPE html> <html> <head> <meta charset=..