



# Herson Rodriguez

2708 W Arthur ave  
APT 1N  
Chicago, IL  
60645

## PROFILE

My name is Herson Rodriguez and I'm a professional barber. As a barber I have about 10 years of experience. I am a part-time Web Development student at Northwestern University and will be graduating in July, 2020.

## EXPERIENCE

### **MV Transit Indianapolis, IN, 2012-2014**

As a Dispatcher:

- I performed daily routing of field service work orders using established workforce management system.
- Managed routes using workforce management system to ensure customer commitments were met.
- Interpreted data to identify current and potential scheduling problems.

### **Barber, Super Mega Salon Indianapolis, IN, 2014-2018**

As a Lead Barber:

- I ensured professionalism and great work ethics were the main focus of our daily operations.
- Managed work schedules as well as payroll.
- Advised on improvements from daily operations to aesthetics.

### **Barber, Blind Barber 2018-present**

As a Senior Barber:

- I am responsible for grooming and maintaining my clients happy by ensuring the highest levels of professionalism and skills are met with every appointment they make.
- Ensure that throughout the shop our clients presence a friendly and courteous ambiance from the time the set foot inside the shop til the time they leave.

## EDUCATION

Ben Davis High School, Indianapolis, IN — High School Diploma, 2007

Northwestern University, Evanston, IL — Certificate in Web Development, Jan 2020-present