# LUIS F. RODRIGUEZ

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# **EDUCATION**

**AUGUST 2016-MAY 2017 & AUGUST 2018-PRESENT** 

# **COMPUTER SCIENCE, B.S., MATH MINOR, DATA SCIENCE MINOR** LINFIELD COLLEGE, MCMINNVILLE, OR

Currently working towards a Computer Science degree. Math and Data Science Minors as well. Knowledgeable in the Java and C++ programming language as well as the Angular framework.

#### **SKILLS**

- Bilingual in English and Spanish
- Proficient knowledge of Microsoft applications
- Proficient in Java, C#, and C++ language programming
- .NET Core & Angular Framework
- Independently driven to learn

- Excellent provider of customer services
- Able to work in a fast-paced environment
- Able to logistically solve problems
- Knowledgeable in SQL, HTML, CSS, and Typescript

#### **EXPERIENCE**

#### COMPUTER SCIENCE EXPERIENCE

#### OCTOBER 2020 - DECEMBER 2020

## **INTERN, BUILDABLE WORKS**

Worked alongside collogues to create components to better the website in which we were working on using the Angular framework. Learned new technologies such as Git and Visual Studio Code while deepening my understanding of others such as Angular.

#### **JULY 2019 – DECEMBER 2019**

# INTERN, MILLER TECHNOLOGIES, LLC

Worked alongside collogues to perform thorough system checks and evaluations of multiple customer networks.

Created multiple end-of-month network reports for customer to view.

Worked alongside collogues and management to diagnose or set up customer systems as and perform system maintenance for customers in-house or on-site while maintaining confidentiality of all client's sensitive information.

#### **OTHER EXPERIENCE**

#### OCTOBER 2021 – DECEMBER 2021

### **HOST, BISTRO MAISON**

Helped run front and back of the house operations. Greeting customers, processing payment, and taking orders amongst other operations.

#### **JUNE 2020 – AUGUST 2020, JANUARY 2021 – PRESENT**

# **GENERAL LABOR, EXPRESS STAFFING**

Represented the staffing agency at four different locations across two states: at Northwest Senior & Disability Services, Organic Valley, Built-In Distributors, and CLIMAX.

- CLIMAX Learned to work independently to solve logistical problems.
- Built-In Distributors Learned to work independently to provide customer service at customer's homes while maintaining a professional demeanor.
- Organic Valley Learned to effectively execute paperwork in a timely fashion.
- Northwest Senior & Disability Services Learned to work independently and effectively on tasks I had never performed.

#### FEBRUARY 2020 - OCTOBER 2020

#### **CUSTOMER SERVICE REPRESENTATIVE, LOWE'S**

Represented Lowe's with excellent customer service at both the cashier and customer service representative positions.

#### **FEBRUARY 2019 – JULY 2019**

# **FRONT DESK REPRESENTATIVE,** CITY OF MCMINNVILLE AT THE COMMUNITY CENTER

Provided excellent customer service to residents of McMinnville, as well as surrounding areas, in person. E-Mail, and over the phone on behalf of the City of McMinnville.

Learned to provide solutions that are both within the Community Center's reach and also satisfy the customer.

Learned to manage difficult customers, and situations, in a professional manner while being able to maintain positive customer relationships.

#### SEPTEMBER 2018 - DECEMBER 2018

## **COURTESEY CLERK, ALBERTSONS**

Worked alongside management to provide excellent customer service and meet all customer needs as well as upkeeping the store as needed.

#### **MARCH 2018 – AUGUST 2018**

# SECURITY PROFESSIONAL, CARMEL VALLEY RANCH/ALLIED UNIVERSAL SECURITY SERVICES

Worked alongside management to provide excellent customer services to guests at Carmel Valley Ranch as well as security services for the resort and the residents.

## ACTIVITIES & INTERESTS OUTSIDE OF WORK & SCHOOL

- CrossFit
- Hiking

- Olympic Weightlifting
- Photography