WhatsApp Business

Administration Guide

edna

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This guide is intended for system administrators.

1. Preface

The this document explains how to install the WhatsApp Business module.

1.1. Audience

This guide is primarily intended for personnel responsible for administering system and managing users and roles. Secondary audiences include system administrators, security administrators, and database administrators.

Check out our website

The latest versions of documents are available at www.edna.io/dochub.

1.2. Related documents

The following related documents are available:

Document title	Audience
WhatsApp Business: Installation Guide	implementation personnel responsible for performing the initial installation of the WhatsApp Business module
WhastApp Business: User Guide	Operators and customer service representatives who regularly use the product's user interface.

1.3. Text conventions

Convention	Description
OK	Graphical user interface elements such as buttons.
Select **View › Zoom › Reset**	Menu cascades.
Bold monospace	Commands, functions, processes, and parameter names.
monospace	File names, paths, option values.
Italics	Placeholder variables to be replaced by a suitable value.

Convention	Description
```class HelloWorld { public static void main(String[] args) { System.out.println("Hello, World!"); } } ```	Code examples.
highlighted text	
`Ctrl` + `T`	Keyboard entry.

2. Adding roles

Roles group privileges, typically according to job function. Roles can be assigned to users. Privileges cannot be assigned directly to users.

1. Go to **Users > New Role**.

2. Provide a name for the role.

3. From the **Privileges** list, assign the appropriate privileges.

4. Click **Add**.

3. Adding users

1. Go to **Users > New User**.

2. Fill in the user's details.

3. Click **Add**.