

## Contact:

Address: San Jose, Costa Rica  
Mobile Phone: (506) 6258-4930  
Email: [rovicr@live.com](mailto:rovicr@live.com)  
LinkedIn: [LinkedIn Profile](#)  
Credly Profile

## Profile and Career Objective:

Professional with 10+ years of experience in cybersecurity, risk management, compliance, vendor management, and data management across healthcare, finance, IT, and technology. Skilled in AI-driven automation, security operations, and data analytics using tools like Python, XSOAR, Bitsight, and SQL. Seeking opportunities where technology drives impactful business results.

## Languages:

Spanish – Native English – C1  
Portuguese – Basic A2

## Formal Education:

Bachelor of BTech, CS, Start 2019 - End 2024.

## Soft Skills:

- Leadership & Team Management
- Effective Communication
- Strategic Thinking
- Problem-Solving
- Adaptability & Continuous Learning

## Hard Skills:

- Cybersecurity & Risk Management
- Artificial Intelligence & Automation IT
- Service Management & Cloud Computing
- Data Analytics & Visualization Project
- Management & Process Optimization

## Tool Experience:

Salesforce Lightning, SAP Ariba, IBM Crystal Reports, IBM OpenPages, Palo Alto Cortex XSOAR, IBM QRADAR, Wireshark, Nmap, Bitsight, Onetrust, Microsoft Exchange, Microsoft Entra Microsoft AD, Lexis Nexis, ServiceNow, Azure, Oracle Apex, Jira, AWS

**Programming Languages:** Python, SQL, JavaScript, C#, HTML, CSS

## Rodolfo Villarreal Rivera

### Work Experience

**Company:** Stryker | **Dates:** 08/2023 – 12/2024 | **Job Title:** Cybersecurity Automation Analyst

- Implemented AI-driven automation using ChatGPT, Python, XSOAR, ServiceNow and workflow orchestration, ITSM, ITIL security operations and data processes.
- Developed SIEM log correlation, and threat detection, enhancing security analytics, compliance tracking, and infrastructure resilience.
- Built dashboards and reports (Bitsight, SQL, Excel) for risk assessment, data visualization, and performance monitoring.
- Managed cross-functional projects, collaborating with SOC, IT Risk, compliance, and data teams, improving system efficiency and security strategies.
- Contributed to the development of IAM security solutions, ensuring business needs.

**Company:** NI (National Instruments) | **Dates:** 02/2021 – 08/2023 | **Job Title:** IT Senior Contracts Administrator

- Managed contract lifecycle for IT, cloud, and software services, ensuring compliance with regulatory and security standards.
- Assessed vendor agreements, licensing, and procurement risks, optimizing contract terms and negotiation strategies.
- Implemented and maintained systems for IT contract tracking, documentation using SharePoint, automated reporting through Salesforce, and data analysis leveraging Excel and SQL for database management and querying.

**Company:** Roche Services and Solutions | **Dates:** 02/2019 – 09/2020 | **Job Title:** Global Contract Record Support

- Supports contract compliance by tracking key dates, generating reports from SAP Ariba, and assisting with audits or regulatory requests.
- Provided technology consulting on SAP contract management, IT procurement, and cloud solutions.
- Led contract automation and procurement reporting, using, SAP Crystal Reports, and Power BI.

**Company:** Citi Bank Group | **Dates:** 06/2015 – 02/2019 | **Job Title:** Senior Risk Management and Compliance Specialist

- Managed KYC and AML compliance, ensuring vendor and client adherence to Dodd-Frank, SOX IT controls, and CIP, conducting risk assessments and vendor reporting to ensure compliance.
- Streamlined vendor risk management using Excel, Tableau, and SharePoint for data analytics, contract governance, and real-time compliance tracking, automating workflows to improve efficiency.
- Collaborated with Compliance and Risk teams to update processing risk policies and develop KRIs, delivering operational risk reports to senior management.

**Company:** Western Union Co | **Dates:** 05/2013 – 02/2015 | **Job Title:** Risk and Compliance Associate

- Conducted comprehensive risk assessments to identify vulnerabilities and implement actionable mitigation strategies, ensuring adherence to compliance requirements in a highly matrixed, regulated industry.
- Streamlined compliance and audit processes using Agile methodologies, enhancing project delivery and team collaboration efficiency.
- Created dashboards and reports leveraging basic visualization

**Company:** INALSA SA | **Dates:** 02/2008 – 06/2012 | **Job Title:** Supervisor – Team Lead at Intel

- Managed daily food court operations, ensuring quality, sanitation, and compliance with safety regulations
- Supervised and trained employees from 10 to 30, resolved conflicts, and improved customer satisfaction. Managed inventory, financial transactions,

## Certifications Overview

### Networking, Infrastructure, Cybersecurity and Compliance

- The Beginner's Guide to Endpoint Detection and Response (EDR), Picus Security, Year: 2025
- Microsoft Exchange Online and Security Fundamentals, Microsoft LinkedIn, Year: 2024
- Microsoft Security, Compliance, and Identity Fundamentals (SC-900), Microsoft LinkedIn, Year: 2024
- Microsoft Identity and Access Administrator Associate (SC-300) Exam Tips, Microsoft LinkedIn, Year: 2024
- Identity Threat Specialist, Proofpoint Academy, Year: 2024
- Certified AI/ML Specialist, Proofpoint Academy, Year: 2023
- Ransomware Uncovered Specialist Certificate, ICTTF - Academy and Events, Year: 2023
- CompTIA Security+ SYO 601, Udemy, Year: 2023
- CCSK Foundation, Fundación Universitas Miguel Hernández, Year: 2023
- Networking Devices and Initial Configuration, Cisco, Year: 2023
- OPSWAT Introduction to Critical Infrastructure Protection (ICIP), OPSWAT, Year: 2022
- VMware Virtual Cloud Network - Core Technical Skills, VMware, Year: 2021
- Introduction to Network Virtualization with NSX, VMware, Year: 2021
- AWS Cloud Practitioner Essentials, Amazon Web Services (AWS), Year: 2021
- Oracle Cloud Infrastructure Foundations Associate, Oracle, Year: 2021
- Network and Security Solution Architecture with NSX, VMware IT Academy, Year: 2021
- Palo Alto Networks Certified Cybersecurity Associate (PCCSA), Palo Alto Networks, Year: 2021
- Fundamentals of Cloud Security, Palo Alto Networks, Year: 2021
- ISO 27001 Foundation, SkillFront, Year: 2021
- Certified Network Security Specialist (CNSS), DefensityOne, Year: 2021
- Computer Security and Systems Management Specialization, University of Colorado, Year: 2020
- Fortinet Network Security Expert Level 1: Certified Associate, Fortinet, Year: 2018

### Automation, Programming and AI

- EDU 380 Cortex XSOAR Automation and Orchestration, Palo Alto Networks, Year: 2024
- Automatizacion Robótica de Procesos: Power Automate, Advance Learning, Year: 2024
- Databricks: Generative AI Fundamentals, Year: 2025
- Microsoft Power Platform Fundamentals, Microsoft Learn, Year: 2023
- Python Essentials 1, Cisco & Python Institute, Year: 2023

### Cloud Computing, Data and Business Intelligence

- Databricks Fundamentals, Databricks, Year: 2025
- Academy Accreditation - Generative AI Fundamentals, Databricks, Year: 2025
- Business Intelligence Foundation Learner, Certiprof, Year: 2025
- Nutanix Hybrid Cloud Fundamentals, Udacity, Year: 2020
- Introduction to Cloud Computing, IBM, Year: 2020
- Microsoft Azure Fundamentals AZ-900T01-A, Microsoft, Year: 2020

### IT Service Management

- ServiceNow Micro-Certification, ServiceNow, Year: 2025
- ServiceNow: ServiceNow Administration Fundamentals, ServiceNow, Year: 2025
- ITIL v4 Foundation, Certiprof, Year: 2024
- ISO/IEC 20000 IT Service Management Associate, SkillFront, Year: 2024
- Remote Work and Virtual Collaboration Professional Certificate (RWVCPC), Certiprof, Year: 2020
- Google IT Support Specialization (2020), Google, Year: 2020
- Technical Support Fundamentals, Google, Year: 2020

### Project Management and Collaboration

- Building Relationships While Working from Home, LinkedIn Learning, Year: 2024
- Scrum Master Professional Certificate (SMPC®), Certiprof, Year: 2022
- Project Management Essentials Certified (PMEC), Management & Strategy Institute, Year: 2021
- Kanban Foundation (KIKF), Certiprof, Year: 2020
- Introducción a la Agilidad en los Proyectos, Mapo Consultores, Year: 2020
- Lean Six Sigma Yellow Belt Certification, 6Sigma Study Academy, Year: 2020