Santiago Rodriguez

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https://rodsan8.github.io

EDUCATION:

UNIVERSITY OF CENTRAL FLORIDA   **Graduation Date: Dec. 2020**
College of Engineering and Computer Science   Orlando, FL

- **Degree/Majors:** Information Technology
- **Overall/UCF GPA:** 3.50   **Status**: Senior
- **Merit Awards:** Dean's list

EXPERIENCE:

ORLANDO HEALTH   **August 2020 - Present**
IT Intern   Remote

- Worked with management to create reports on Power BI and Tableau for COVID-19 patients.
- Used SQL Server Manager and T-SQL to reconstruct the PCR Database from five different hospitals at Orlando Health.
- Leaned how to work together in a small team of Data Analytics interns and as well as work independently on side projects.
- Was able to balance multiple projects as once, and learn multiple things throughout the internship experience.

ENGINEERICA SYSTEMS, INC.   **January 2018 – August 2020**
Support Specialist   Oviedo, FL

- Provide technical support, and troubleshooting assistance to consumers of small/large businesses regarding our via phone or email.
- Train new or existing clients on how to use our software and how to get started.
- Update documentation on new versions on the software/apps making sure everything is up to date.
- Test new software/app versions checking for bugs or missing functions.
- Updated the companies FAQ's page as new troubleshooting methods were discovered.
- Built the support website making it user friendly and responsive.

LEADERSHIP & COMMUNITY INVOLVEMENT:

- **UCF Phi Gamma Delta –** member 2018-2019
- **Honor Societies**: Knight Hacks
- **St**. **Katherine Church-** Volunteer

PROJECTS:

- Reconstructing Hospital PCR database
- Analyzing/reporting COVID-19 Patients
- Analyzed Returning Discharged Patients across five hospitals
- Analyzed vitals/symptoms that can lead to patients potentially having COVID-19

SKILLS:

Technical:	Non-Technical:
Power BI / Tableau Data Visualization	Organized
Creating software documentation	Ability to multitask
Windows and Mac OS knowledge	Proficient communication skills
SSMS, SSIS, and T-SQL	Ability to solve complex problems
Microsoft Office: Word, Excel, PowerPoint and Outlook	Critical Thinking
Python – NumPy, Pandas, SciPy	Quick learner/ Enjoys learning
	Honest and friendly