

Contact

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(LinkedIn)
shreddler.com/roei/ (Portfolio)

Top Skills

Microsoft Excel
Analytical Skills
Self Learning

Languages

Hebrew (Native or Bilingual)
English (Professional Working)

Roei Redler

Shift Manager at Israel Ministry of Defense
Central

Summary

Student at third year undergraduate degree in Business
Administration specializing in information systems.

professional in Microsoft Office applications and especially in Excel.

I really like and connect to the world of data and believe it is a very
powerful tool.

Also , Always responds positively to challenges and tries to find
technological solutions.

Experience

Israeli Ministry of Defense

3 years 2 months

Shift Manager

December 2020 - Present (1 year 1 month)

Central, Israel

Shift Manager and Deputy Director of the Ministry of Defense Service Center
Management of 20 employees.

The role requires:

- Interpersonal communication and high emotional intelligence.
- Create reports and track data.
- Process testing and analysis capability, flexibility of thought and function.
- High ability to motivate employees.
- Distinguishing between the main thing and the bland.
- Systemic and business vision.
- Computer operations and systems including Office, knowledge management systems, BI systems, CRM systems, quality control systems and listening management.
- Dealing with stress situations and dealing with several factors at the same time.

-Transfer training to employees.

Call Center Customer Service Representative
November 2018 - December 2020 (2 years 2 months)
Central, Israel

Customer Service Representative at the Ministry of Defense Call Center

The role requires:

- Dealing with stress situations and dealing with several factors at the same time.
- Quick learning
- Ecstasies on financial matters
- Organization and order
- Operations of computer software such as: Office, CRM.
- Ability to work independently.
- High human relations.
- Remote user support.

Israeli Air Force
Aircraft Interceptor
August 2015 - March 2018 (2 years 8 months)
Fighter in the IDF Air Defense Unit

Education

Ono Academic College
student, BA in Business Administration in Information Systems · (2019 - 2022)

Premilitary Academy "Elisha"
graduate, Bible/Biblical Studies · (2014 - 2015)

Amit Kfar Ganim Yeshiva
graduate, A high school diploma · (2008 - 2014)